



500 West Madison Street, Suite 4000  
Chicago, IL 60661  
Office: (855) 289-9676  
Fax: (855) 329-9676  
**Zoro.com**

Dear Zoro Customer,

Thank you for choosing Zoro for your online buying needs! The following information is intended to provide your business with the necessary details to establish Zoro as your preferred Vendor.

**Legal Name:** Zoro Tools, Inc. dba Zoro

**Type of Entity:** C Corporation

**State of Incorporation:** Delaware

**Ownership:** Zoro Tools, Inc. is a wholly owned subsidiary of W.W. Grainger, Inc.

**Type of Business:** Online Distributor of MRO Supplies

**Federal Employee Identification No:** 27-3596010

**NAICS Code:** 423830 Industrial Supplies Merchant

**Employee Size:** 500+

**Began Business:** May 2011

**DUNS Number:** 96-803-2271

**ISO Certified:** Zoro Tools, Inc. is not ISO Certified

**Website:** [www.zoro.com](http://www.zoro.com)

**Business Classification:** Zoro Tools, Inc. is a for Profit Corporation

Zoro Tools, Inc. does not qualify as a:

- Minority Owned Business
- Women Owned Business
- Veteran Owned Business.

**Remit to Address (For Payments):** Attn: Zoro, PO Box 5233, Janesville, WI 53547-5233

**Next Day Air:** 401 S. Wright Road, Janesville, WI 53546

**Department Contact Details:**

Main Business Line – 847-484-0400

Customer Service - 855-BUY-ZORO (855-289-9676), Email: [askzoro@zoro.com](mailto:askzoro@zoro.com), Fax: 855-329-9676

Hours of Operation – 6am-9pm CST Monday – Friday / 7am-5pm Saturdays

Credit Services – 800-934-2693, Email: [creditservices@zoro.com](mailto:creditservices@zoro.com)

Hours of Operation – 6:00am-5:30pm CST Monday – Friday

**Credit Cards Accepted:** American Express, Master Card, Visa, Discover, PayPal

**Payment Terms:** Net30 from date of invoice, no pay early discounts

**Shipping:** (Zoro Customer: \$5 < \$50, Free > \$50; Guest Shopper \$5 <\$75, Free >\$75) Additional Freight Charges May Apply

Additional charges for Alaska and Hawaii

Additional charges for expedited shipments

NO COLLECT ACCOUNTS

**Geographic Locations Served:** U.S. ONLY / Does not serve: APOs, US Territories, or Puerto Rico

We look forward to serving your business!

Best Regards,

Damon Drahos  
Director of Finance, Zoro Tools