One of our hospitality clients had an I-9 audit. Thankfully they used WorkBright to onboard.

Case Study: Hospitality I-9 Audit

Whether it's your first or tenth ICE audit, it can feel overwhelming and nervewracking. As an HR professional, you are likely spending hours preparing for a potential government audit. Do you have the right software and people in place to handle an audit should it arise? No matter how big or small, your business can be audited, and you have to have the right things in place.



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"WorkBright allows us a lot more control over the quality of the I-9s."

-Corporate Director Of Human Resources

It's easy to be scared of the I-9 audit process. Will you have all the information you need? Will the team be understanding? Our hospitality client had a positive experience with their auditor, passed their audit with only a few minor errors, and best of all: **no Fines**. If you have the right internal systems and software in place, I-9 audits aren't so scary. WorkBright provided that help for this hospitality client.

Here's why WorkBright worked for them:



Centrally-Located For All Their Hotels



Easy To Audit At The Corporate Level



Access To Time Stamps/Audit Trails

see what happened on page 2!



With WorkBright Our Client

WORKED

with our team to to share necessary I-9s with auditors

BUILT

a helpful system to continually audit I-9s across multiple states

PASSED

their I-9 audit with only a couple of correctable errors

His words were, "The I-9s were squeaky clean." There were three minor errors out of 100+ I-9s.

How WorkBright's System Helped In An Audit in the words of our hospitality client

CENTRALLY-LOCATED FOR ALL THEIR HOTELS

WorkBright is helpful because it provides a central storage system. We wanted a centralized, digital onboarding system so we could handle multiple states in all remote locations.

PROVIDED GREAT CUSTOMER SERVICE SUPPORT

Our WorkBright rep helped **brainstorm with us** and figure out the mechanics of **getting the most important information to our auditors** while keeping our employees' data safe.

ACCESS TO TIME STAMPS/AUDIT TRAILS

WorkBright **includes the date stamp on everything**, so that helped. We were able to produce the date stamp on when things were corrected and when there were changes (if someone brought in a new ID or a passport or something like that.)



want to see what workbright can do for you?

visit www.workbright.com/<mark>hospitality-i9</mark> for an inside look drop us a line at info@workbright.com give us a ring: (844) 370-1783

