

CUSTOMER VALUE

The Impact of Productboard

With customer needs front and center, Productboard is the end-to-end product management platform that empowers product teams of all sizes to drive real business value—but don't just take our word for it.

We surveyed 1000+ of our most active Productboard users. Here's what they had to say.

Accelerate Speed to Market

Build better products that solve real problems, faster

Get started

Request demo



The entire release planning process was cut from **2–3 weeks** to just a **couple days** because we are able to plan as we go.



Andrew Lawrence
Senior Director of Product Management

From 30% to 75% on delivery date accuracy in 12 months. From 2 months roadmap visibility to 9 months accurate planning. From managing 6 boards to 1 unified roadmap.



Dimitri RodriguesChief Product Officer



Michelle Pelletier

Productboard has **significantly improved** our organization's ability to track feature requests and enhancements. By centralizing and prioritizing customer feedback, we have **reduced the time spent** on manual tracking by **40%**, enabling our product team to focus more on strategic initiatives. The platform has also increased our **team's productivity** by **30%**, providing clearer insights into enhancement needs and ensuring that the most impactful features are prioritized and developed. Additionally, our **customer satisfaction scores have improved** by **20%** due to more responsive and targeted product updates.

productboard

Decrease Operating Costs

Optimize efficiency & productivity across the company

5.5 hrs

Average time saved per week
per product manager

83 %

Saw up to a 50% improvement in overall team efficiency

Productboard has improved the productivity of our product teams by 30%. They are now able to understand product strategy and use Productboard on a daily basis to make decisions.



Anabela Cesário,
Director of Product
Operations

With this roadmap approach, we can identify features that match our strategy and predict their return on investment. This allows us to prioritize effectively and allocate resources efficiently.



Claire Milligan
Co-Chief Product
Officer

Just having all our user research and feedback in one place is a huge time-saver for us... across the team, this saves hours of effort every day.



Arnita CurtisVP of Product
Management

Prioritize to Retain Customers

Drive focus on what matters most to keep customers satisfied

74 %
Have become more efficient and effective in prioritizing features and product initiatives

Have become more efficient and effective in building and updating roadmaps

Productboard is our central hub for product planning and release coordination, aligning stakeholders across teams and breaking down work into manageable tasks efficiently.



Pavan Chakka
Director of Product Management

Last year **Productboard** enabled us to **collect 300+ feature requests** to inform 2024 roadmaps. Productboard has also reduced the time it takes to complete **quarterly and annual planning**.



Tara ButlerDirector of Product Management



Sahar Omrani VP of Product Management

Previously, we had **no place for feedback** and **ideas**. Now, **Productboard is our single source of truth**, helping **organize ideas**, prioritize work, and **oversee research**. Our roadmap and milestones are managed in Productboard, improving internal communication and expediting **planning by 50%**.