

# Pet Insurance Voicemail Message

*Please see below a proposed script that you may consider adding as a hold recording. Please note that insurance is a regulated industry, and that staff members should refrain from discussing insurance policy specifics with clients.*

“ Hello, and thank you for calling.

We're sorry to keep you waiting. Our team is currently assisting other pet owners. Please stay on the line, and we'll be with you shortly.

In the meantime, have you considered pet insurance? It's a great way to plan for unexpected veterinary bills. We're informing clients about a free resource called Pawlicy Advisor to help pet owners learn about and compare pet insurance options.

If your pet has an unexpected accident or illness, insurance may help cover treatment costs. You can see which pet insurance is right for your pet at [pawlicy.com](https://pawlicy.com) - that's p-a-w-l-i-c-y-.com.

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Have Pawlicy questions? Send an email to Pawlicy's customer success manager, Leah Wallof:

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