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The United States Policies and Procedures (the "Policies & Procedures") are effective and binding upon Distributors of Unicity USA, Inc. (which, together with its current subsidiaries, successors, and assigns, are collectively referred to herein as "Unicity") as of the effective date above. Distributors' activities on and after the effective date of these Policies & Procedures, must be in accord with these Policies & Procedures. Unicity may amend the Contract, as defined below, at any time at its discretion, and such changes shall be effective and binding thirty (30) days after appearance on www.unicity.com, in an official Unicity publication, in reprints of the Policies & Procedures, or upon written or electronic notice of such changes.

The Policies & Procedures govern the way a United States Distributor conducts business with Unicity, other Distributors, and Customers. The Unicity USA Compensation Plan (the "Compensation Plan"), the Independent Distributorship Agreement (the "Distributor Agreement"), and these Policies & Procedures constitute a complete contract (the "Contract") between each respective Distributor and Unicity. Any interpretation, clarification, exclusion or exception to this Contract, in order to be effective, must be in writing and signed by an authorized officer of Unicity. Where the context permits, the singular includes the plural and vice versa and one gender includes any gender. A Distributor's continuation of a Distributorship or acceptance of Awards pursuant to the Compensation Plan or acceptance of any other benefits under the Contract constitutes acceptance of the Contract and any and all amendments thereto. This Contract supersedes all Contracts between the Distributor and Unicity Network, Inc., Rexall Showcase International, Inc. or The Enrich Corporation, as the case may be.

Unicity's code of ethics

As a Distributor of Unicity, I promise and agree that:

- I will be courteous, respectful, honest, and fair in all of my dealings while acting as a Unicity Distributor, I will perform my Unicity activities in a manner that will enhance the positive reputation of Unicity, and I will not do anything to damage that reputation, including making or encouraging negative or disparaging remarks about Unicity, its employees, its associates or Distributors.
- I will honor the terms of the Unicity Customer Product Satisfaction Guarantee with all of my Customers.
- I will fulfill my leadership responsibilities as an Enroller and/or Sponsor by performing reasonable efforts to train, assist, and otherwise support the Distributors in my sales organization and Downline.
- I will respect the Sponsor relationship of every Distributor in the Unicity family, and I will not attempt to interfere with or change these relationships.
- I will use my best efforts to perform all of the obligations of the Contract, and follow the Contract to the best of my ability, making an effort to follow the spirit, as well as the letter, of the Contract.
- I will make no claim about any Unicity product that is not contained in and supported by current official Unicity publications; neither will I misrepresent the income potential of the Unicity business opportunity or Compensation Plan.
- I will not misrepresent the Unicity products, the Compensation Plan or the Unicity business opportunity; neither will I engage in any other manipulative, deceptive or illegal practice.

Section 1 - Definitions

The following definitions may be used in the Contract. In addition, other definitions may be found within the Contract.

- **A. Active Distributor.** A Distributor in good standing who has accumulated the minimum Personal Volume ("PV") required under the Compensation Plan in a Volume Month. A person must be an Active Distributor to be eligible to earn Awards in the Compensation Plan.
- **B. Automatic Refill.** Automatic Refill (or "Auto-Refill") is a program in which products are automatically shipped to Distributors or Customers pursuant to the terms of an Automatic Refill Agreement.
- **C. Awards.** Any gift, award, premium, benefit, payment or incentive given by Unicity to a Distributor pursuant to the Compensation Plan. Awards are based upon qualifications under the Compensation Plan. Most Awards take the form of Volume or Points assigned to an account in the name of a Distributor. Points may be converted to cash payments, sometimes called commissions, bonuses, credits or the like. Other Awards may include prizes, product, gifts, trips, incentives, and the like. Cash payment Awards that are not claimed within ninety (90) days are converted back into Points, which are placed on the Distributor's account. Any unclaimed Awards or Points at the time of the termination of the Distributor's Contract are forfeited. Payment of Awards is conditioned upon the Distributor meeting all the requirements for earning Awards, including the obligations of these Policies and Procedures.
- **D. Compensation Plan.** The Unicity Compensation Plan, and any change or amendment thereto, is an incentive program through which a Distributor may earn commissions or Awards pursuant to the rules of the Compensation Plan and may include other incentive programs or plans, which are adopted from time to time in writing by Unicity.
- **E. Customer.** An end consumer who purchases Unicity products either directly from a Distributor or through Unicity. Customers include, but are not limited to, those participating in the Member, Preferred Customer, or Retail Customer programs. Customers do not participate in the Compensation Plan, and are not entitled to the benefits of being a Distributor.
- **F. Distributor.** An independent contractor who has signed and completed the official Unicity Independent Distributorship Agreement which has been accepted by Unicity and whose relationship is not otherwise terminated. A Distributor is given a license to distribute Unicity products through a Unicity Distributorship and who may also be referred to in other common terms such as Associate, Independent Business Owner, IBO or the like. Likewise, a Distributor may be referred to by the name of the Rank that the Distributor has achieved in the Compensation Plan, such as Associate, Manager, Director, Presidential Diamond etc., Preferred Customers and Retail

- Customers are not Distributors. Any person who has obtained a Distributorship through any authorized or unauthorized means, or has acted or represented themselves to be a Distributor or beneficiary of a Distributorship and thereby obtained any beneficial interest or presumption of a beneficial interest in a Unicity Distributorship is a Distributor and is bound by the duties and obligations of the Contract.
- **G. Distributor Agreement.** The legally binding agreement between the Distributor and Unicity that is also referred to as the Independent Distributorship Agreement and is part of the Contract. The Independent Distributorship Agreement may be amended from time to time according to its terms or this Contract. The Independent Distributorship Agreement is a license that is to be completed by the person or entity applying to become a Distributor and is subject to acceptance or may be rejected by Unicity. The terms and conditions of the Independent Distributorship Agreement may be found online and on the reverse side of the Independent Distributorship Agreement, which is attached hereto as Appendix A and is incorporated herein by this reference.
- **H. Distributorship.** The right and license granted to a Distributor to purchase, sell, distribute, and promote the Unicity products and business opportunity under the terms and conditions of the Contract.
- **I. Downline.** A sponsored or enrolled Distributor and all successive sponsored or enrolled Distributors of all Downline.
- **J. Enroller.** The Distributor who recruits an individual may be recognized on the Independent Distributorship Agreement as the Enroller. The Enroller may also be the Sponsor.
- **K. First Volume Month.** The calendar month in which Unicity accepts a Distributor's Independent Distributorship Agreement.
- **L. Frontline.** A Distributor who is immediately below the Sponsor in the Sponsor's Downline.
- **M. Genealogy.** A list of Distributorships that identifies the lines of Sponsorship and provides Unicity's confidential information to Distributors for the sole purpose of helping the Distributor to build their Unicity Distributorship. A Genealogy is a Unicity List, (see Section 3.H) and contains proprietary information about Unicity's business and may include information such as names, contact information etc. A Genealogy is confidential as set forth in this Contract.

- **N. Personal Volume (PV).** The sum of Volume or Points for product purchases by a Distributor for personal use or for the primary purpose of resale to Customers or by a Distributor's Customers directly from Unicity during a Volume Month.
- **O. Points.** The value or Volume assigned to a Unicity product. A Distributor accrues Points upon the purchase of product by the Distributor, or its Customers, or by the Downline pursuant to the Compensation Plan. Points or Volume have no monetary value unless properly redeemed.
- **P. Qualify.** To meet the requirements to achieve a given Rank, benefit, or Award under the Compensation Plan in a Volume Month while the Distributor is in good standing.
- **Q. Rank.** A qualification title in the Compensation Plan used to describe the level of recognition or Awards that a Distributorship has earned. The Ranks include Associate, Manager, Senior Manager, Executive Manager, Director, Senior Director, Executive Director, Presidential Director, Presidential Sapphire, Presidential Ruby, Presidential Diamond, Double Diamond, Triple Diamond, Royal Crown Diamond, and Global Ambassador, and any other Ranks that may be added in the Compensation Plan from time to time.
- **R. Sponsor.** The first Upline position to a Distributor. To "Sponsor" is to be recognized on the Independent Distributorship Agreement as the Sponsor and/or to have the Distributor placed on the Sponsor's Frontline via the Placement Program (see Section 4.D).
- S. Suggested Retail Price. Suggested price for retail sales.
- **T. Upline.** A Distributor's Sponsor and successive Sponsors of each Upline or a Distributor's Enroller and successive Enrollers of each Upline.
- **U. Volume.** The value or Points assigned to a Unicity product. A Distributor accrues Volume upon the purchase of product by the Distributor, or the Distributor's Customers, or by the Distributor's Downline pursuant to the Compensation Plan. Volume or Points have no monetary value unless properly redeemed.
- **V. Volume Month.** The period of time used to calculate Awards and Ranks under the Compensation Plan. A Volume Month may not be the same as a calendar month.

Section 2 - The Distributor application process

A. Application. A person may become a Unicity Distributor by paying the distributorship license fee and by doing any of the following: (i) completing, signing, and returning an original Independent Distributorship Agreement to Unicity; (ii) signing and faxing a completed Independent Distributorship Agreement to Unicity; (iii) signing up with Unicity over the telephone, followed by the submission of a duly completed and signed original Independent Distributorship Agreement to Unicity within thirty (30) days thereof; or (iv) submitting an online Independent Distributorship Agreement through www. unicity.com. No product purchase is required to become a Unicity Distributor. The Independent Distributorship Agreement becomes binding upon Unicity when the Independent Distributorship Agreement is entered into the Unicity database as a Distributorship in good standing. Unicity reserves the right, at its sole discretion, to reject any Independent Distributorship Agreement. Unicity will not accept inaccurate or false information on an Independent Distributorship Agreement. Incomplete, inaccurate or unlawful Independent Distributorship Agreements are voidable by Unicity. A Distributor is responsible for informing Unicity of any changes affecting the accuracy of the Independent Distributorship Agreement.

- **B. Territory.** Acceptance by Unicity of the Independent Distributorship Agreement authorizes the Distributor to conduct business only in the country of their legal residence ("Home Country"). If a Distributor desires to conduct Unicity business outside of their Home Country, the Distributor may do so only pursuant to Unicity's International Sponsoring policy (see Section 4.G).
- **C. Distributor ID Number.** Every Distributor must have a unique numerical identification number ("ID Number"). Unicity will assign the ID Number to Distributors. All individuals or entities (corporations, partnerships, trusts, etc.) must provide Unicity with a valid U.S. Social Security Number or Federal Tax Identification Number for the individual or entity, along with any other documentation that Unicity may require.
- **D. Beneficial Interests.** A person may not have or hold a legal, equitable or beneficial interest in or control over more than one Distributorship without the written consent of Unicity. This includes being an owner, partner, shareholder, member, officer, director, trustee, beneficiary or direct or indirect participant in any partnership, corporation, trust, or other entity that may be a Distributorship. With respect to this provision, the following shall apply:
 - 1) Without limitation, an individual's spouse, and/or household members (those persons domiciled with the individual) are deemed to have a beneficial interest in any Distributorship in which the individual has an interest; and
 - 2) A husband and wife may hold separate Distributorships

only where one is the sponsor of the other or they have the same Sponsor. Each Distributor is wholly responsible for meeting each Distributor's: (i) Volume requirements; (ii) Rank; and (iii) any other program qualifications or requirements to be eligible to earn Awards in the Compensation Plan.

If a member of a Distributor's household or person in a Distributor's employ engages in any act or activity that would violate the Contract if performed by the Distributor, such act or activities may be imputed to the Distributor. Such act or activities include but are not limited to:

- a) Advancing funds or costs to a third party to acquire an interest in a Distributorship;
- b) Making a loan to a third party to acquire an interest in a Distributorship;
- c) Having a close familial relationship to a third party who acquires an interest in a Distributorship without disclosing the relationship to Unicity;
- d) Financially supporting in any way, a third party in litigation or actions against Unicity (including payment of attorney's fees, payment of costs of travel, payment of expert cost or the like);
- e) Disclosing in any manner any information that is confidential, proprietary or otherwise to a third party or its agents; and
- f) Entering into an agreement or understanding whereby a Distributor acquires a beneficial interest in another Distributorship without the prior written consent of Unicity.
- **E. Corporations.** Unicity may at its discretion allow a corporation to be a Distributor. Applications submitted by corporations must be signed by a duly authorized officer and contain the name and Tax Identification Number of the corporation along with the names of the principal corporate officers, directors, and all shareholders and shall be accompanied by the corresponding Independent Distributorship Agreement Supplement. Furthermore, the corporation shall warrant that it is in good standing and that neither the corporation nor any of its shareholders acts on behalf of, holds, or is deemed to hold a legal or beneficial interest in any other Unicity Distributorship. Unicity may require a copy of the Articles of Incorporation, a certificate of good standing or such other information about the corporation as is necessary to protect the interests of Unicity. If the Independent Distributorship Agreement is accepted by Unicity, the corporation may not thereafter, nor may any of its shareholders, officers or directors, own or hold, or control, directly or indirectly, a legal or beneficial interest in any other Unicity Distributorship. Any transfer of ownership interest in the corporation is subject to Unicity's transfer policy (see Section

- 2.M). The corporate Distributor (or any of its shareholders) that transfers fifty-percent (50%) or more of its ownership without the consent of Unicity, or transfers any interest to a shareholder that holds a legal or beneficial interest in any other Unicity Distributorship, may be terminated at the discretion of Unicity. Any transfer of any interest to an individual or entity that owns or holds, directly or indirectly, a legal or beneficial interest in any other Unicity Distributorship shall be void and either or both of the Distributorships may be terminated at the discretion of Unicity.
- F. Partnerships. Unicity may at its discretion allow a partnership to be a Distributor. Applications submitted by partnerships must be signed by each partner and shall contain the name and Tax Identification Number for the partnership along with the names of each partner and be accompanied by the corresponding Independent Distributorship Agreement Supplement. Furthermore, the partnership shall warrant that neither the partnership nor any of its partners acts on behalf of, holds, or is deemed to hold a legal or beneficial interest in any other Unicity Distributorship. Unicity may require a copy of the partnership agreement or such other information about the partnership that is necessary to protect the interests of Unicity. If the Independent Distributorship Agreement is accepted by Unicity, the partnership may not thereafter, nor may any of its partners, own or hold or control, directly or indirectly, a legal or beneficial interest in any other Unicity Distributorship. Any transfer of ownership interest in the partnership is subject to Unicity's transfer policy (see Section 2.M). The partnership Distributorship that transfers fifty-percent (50%) or more of its ownership without the consent of Unicity may be terminated at the discretion of Unicity. Any transfer of any interest to an individual or entity that owns or holds, or controls, directly or indirectly, a legal or beneficial interest in any other Unicity Distributorship shall be void and either or both of the Distributorships may be terminated at the discretion of Unicity.
- G. Trusts. Unicity may at its discretion allow a trust to hold a Distributorship. Applications submitted by trusts must be signed by a duly authorized trustee and contain the name and Tax Identification Number for the trust along with the names of the current and potential beneficiaries of the trust and the trustees and be accompanied by the corresponding Independent Distributorship Agreement Supplement. Furthermore, the trustee shall warrant that the trust is valid and that neither the trust, the trustors, nor any of the current or potential beneficiaries of the trust acts on behalf of or holds beneficial interest in any other Unicity Distributorship. Unicity may require a copy of the trust document or such other information about the trust that is necessary to protect the interests of Unicity. If the Independent Distributorship Agreement is accepted by Unicity, the trust may not thereafter, nor may any of its trustors, trustees or beneficiaries, own or hold, or control, directly or indirectly, a legal or beneficial interest in any other Unicity Distributorship. Any transfer of ownership interest in the trust is subject to Unicity's

- transfer policy (see Section 2.M). The trust Distributor (or any of its trustors, trustees or beneficiaries) that transfers fifty-percent (50%) or more of its ownership without the consent of Unicity, or transfers any interest to an individual or entity that holds a legal or beneficial interest in any other Unicity Distributorship, may be terminated at the discretion of Unicity. Any transfer of any interest to an individual or entity that owns or holds, directly or indirectly, a legal or beneficial interest in any other Unicity Distributorship shall be void and either or both of the Distributorships may be terminated at the discretion of Unicity.
- **H. Sole Proprietorships.** A Distributorship held by a sole proprietorship shall provide Unicity with a Tax Identification Number and statement of ownership and any other necessary documentation which may be requested. Any transfer of ownership interest in the sole proprietorship Distributorship is subject to Unicity's transfer policy, (see Section 2.M). The sole proprietorship Distributorship that transfers fifty-percent (50%) or more of its ownership without the consent of Unicity may be terminated at the discretion of Unicity. Any transfer of any interest to an individual or entity that owns or holds, directly or indirectly, a legal or beneficial interest in any other Unicity Distributorship shall be void and either or both of the Distributorships may be terminated at the discretion of Unicity.
- I. Other Entities. Distributorships held by limited liability companies, limited liability partnerships, unincorporated associations or other organizations shall provide Unicity with their Tax Identification Number and a statement of ownership and any other documentation deemed necessary by Unicity, including the corresponding Independent Distributorship Agreement Supplement. If the Independent Distributorship Agreement is accepted by Unicity, the entity may not thereafter, nor may any of its managers, or legal or beneficial owners, own or hold or control, directly or indirectly, a beneficial interest in any other Unicity Distributorship. Any transfer of ownership interest in a Distributorship is subject to Unicity's transfer policy, (see Section 2.M). The limited liability company, limited liability partnership, other organization and unincorporated association Distributorship that transfers fifty-percent (50%) or more of its ownership without the consent of Unicity may be terminated at the discretion of Unicity. Any transfers of any interest to an individual or entity that owns or holds, directly or indirectly, legal or beneficial interest in any other Unicity Distributorship shall be void and either or both of the Distributorships may be terminated at the discretion of Unicity.
- **J. Marriage of Existing Distributors.** If two existing Distributors marry, they may maintain their separate, independent Distributorships. After marriage, however, the rights of married Distributors to make account or Sponsor changes may be limited at Unicity's discretion.

K. Distributor Divorce or Business Association Dissolutions.

If an action is commenced to dissolve the marriage of married Distributors or dissolve a Distributorship held by a corporation, partnership, trust, limited liability company, limited liability partnership, or other organization and unincorporated association or other entity or the like (hereinafter "Business Association") the Independent Distributorship Agreement shall remain effective until such time as Unicity receives satisfactory written notice, subject to Unicity's approval, from all parties or a certified court order directing otherwise. Any breach of any agreement during such dissolution shall be governed by the terms of this Contract. Divorced Distributors or a dissolved Business Association shall submit to Unicity a certified copy of any legal judgment, decree or agreement specifying how future commissions should be issued. Any transfer of any interest to an individual or entity that owns or holds, directly or indirectly, a legal or beneficial interest in any other Unicity Distributorship shall be void and either or both of the Distributorships may be terminated at the discretion of Unicity.

L. Distributor Death. In the event of a Distributor's death, or the death of an individual holding a controlling interest in a Distributorship, Unicity shall allow the Distributorship of the deceased Distributor to transfer to an immediate family member, or an individual or entity specified in a legally recognized will or trust (the "Heir"), or allow the entity's Distributorship to remain in good standing, regardless of the transfer of the controlling interest, as the case may be, regardless of whether the Heir already holds an interest in a separate Distributorship, and provided that both the Heir's Distributorship (if applicable) and the Distributorship being inherited are in good standing, and the Heir is in full compliance with the Contract. Each such Distributorship must separately Qualify in accordance with the Compensation Plan in order to be eligible for Awards and recognition.

In order to effect such a transfer, the authorized representative of the estate or trust must provide satisfactory documentation to Unicity, which may include a certified death certificate, court order, certification of trust, and/or any other documents Unicity deems necessary, and an amended Independent Distributorship Agreement in the name of the Distributor receiving the Distributorship, in the case of an individual, or an amended Independent Distributorship Agreement in the event of a change in control of an entity's Distributorship. Any such assignment or transfer must take place within a reasonable time period, but no longer than one year from the date of the death in question.

- **M. Distributorship.** Transfers. Unicity discourages the transfer of a Distributorship or of any interest in a Distributorship. Except as set forth above in the case of the death of a Distributor, a Distributor must follow the following procedures to convey, sell, assign or otherwise transfer, voluntarily or involuntarily, a Distributorship or any interest therein (collectively referred to as "transfers")., Transfers must be approved by Unicity as outlined below:
 - 1) The voluntary or involuntary transfer (including the transfer as a result of a bankruptcy) of a Distributorship or of any interest therein, is subject to the approval of Unicity and is subject to right of first offer of Unicity, followed by a right of first offer of the transferring Distributor's then-first Upline Sponsor who is in good standing and is qualified to earn Awards.

- a) A Unicity Distributor who receives a Bona Fide Third Party Offer (as hereinafter defined) to purchase a Distributorship (or to purchase a fifty-percent [50%] or more interest of a Corporation, Partnership, Trust, or Business Association holding a Distributorship, in either a series of purchases or in the aggregate) shall first offer to sell such Distributorship (or such interest) to Unicity on the same terms and conditions contained in the Bona Fide Third Party Offer. Either the transferring Distributor or the proposed transferee shall deliver the Bona Fide Third Party Offer in writing to the Unicity Distributor Compliance Department and Unicity shall have ten (10) business days after receipt of such notice or its receipt of notice of any final court order (all by personal service to the Unicity Distributor Compliance Department) in which to accept the offer if it so elects. A "Bona Fide Third Party Offer" is an arm's length written offer by a third party (not a Unicity Distributor) to purchase the Distributorship or any interest therein, or a final non-appealable court order approving the sale of the Distributorship or any interest therein to a third party (not a Unicity Distributor), which Unicity, at its sole discretion, determines to be a legitimate offer. Evidence of a legitimate offer may include, but is not limited to, cash or securities deposited into an escrow account, evidence of a loan commitment, and other substantial steps taken for the sole purpose of purchasing such Distributorship. Unicity shall request within 10 days of its receipt of the notice of the Bona Fide Third Party Offer if it determines that additional evidence is needed by it to determine the legitimacy of the Bona Fide Third Party Offer and shall communicate its concerns by email or reasonable means to the party providing the notice. The evidence shall then be provided to Unicity by personal service on the Distributor Compliance Department. Unicity shall then have 10 days, after the receipt of the requested evidence is provided, in which to accept the offer if it so elects. Upon the exercise of such election by Unicity, and the payment of the consideration on the same terms and conditions contained in the Bona Fide Third Party Offer, the Distributorship shall be transferred to Unicity or its assigns.
- b) If Unicity fails to exercise its right of first offer within the ten (10) day time period, the Distributor, individual or entity, requesting a transfer shall offer to sell the Distributorship or any interest therein to the then-first Upline Sponsor, of the Distributorship, on the same terms and conditions as those contained in the Bona Fide Third Party Offer. The then-first Upline Sponsor shall have ten (10) business days, after receipt of the notice, in which to accept or reject such offer. If the then-first Upline Sponsor accepts the offer, he or she must provide written notice to Unicity upon acceptance. Upon the exercise of such election by the then-first Upline Sponsor, and the payment of the consideration on the same terms and conditions contained in the Bona Fide Third Party Offer, the Distributorship shall then be "merged" with the thenfirst Upline Sponsor's Distributorship in accordance with Unicity's Distributorship transfer procedures.

- c) If the then-first Upline Sponsor fails to exercise the Distributor's right of first offer within the time allotted, the Distributor requesting a transfer may transfer the Distributorship or any interest therein according to the same terms and conditions contained in the Bona Fide Third Party Offer, provided that the transferring Distributor complies with all other transferring procedures contained in this section and as may be established from time to time by Unicity, and executes an Independent Distributorship Agreement.
- d) The right of first offer shall apply to each new Bona Fide Third Party Offer received by the transferring Distributor.
- e) The right of first offer procedures herein do not apply to the transfer of a Distributorship or any interest herein, as described below:
 - i) A transfer between husband and wife wherein the transferring spouse continues to hold a beneficial interest; or
 - ii) An authorized transfer from an individual Distributor to a Corporation, Partnership, Trust or Business Association owned by the non-transferring spouse, and the transferring spouse continues to own an interest in the Business Association.
 - iii) A transfer from an individual to a Corporation, Trust or Business Association, so long as the individual owns 100% of the Corporation, Trust or Business Association.
- f) A transfer of any interest (including those in Section 2.M.1.e) requires the prior written approval of Unicity and the submission of an amended Independent Distributorship Agreement and supporting documentation.
- 2) Unicity reserves the right at its sole discretion to reject any transferee in the same manner in which it could reject any submitted Independent Distributorship Agreement.
- 3) When a transfer of a Distributorship or any interest therein is allowed, Unicity may require any or all of the following, together with any other documents or information Unicity may request:
 - a) A newly signed Independent Distributorship Agreement from the receiving Distributor with payment of the appropriate application fee and a written statement explaining the reason(s) for the transfer.
 - b) A copy of the Bona Fide Third Party Offer. The Bona Fide Third Party Offer must be executed by the transferring Distributor and a notarized copy must be personally served on the Unicity Distributor Compliance Department. The Bona Fide Third Party Offer must include the following:
 - i) A covenant from the transferring Distributor promising that he or she will not solicit, raid, cross-sponsor, or recruit any of the Distributorship's Downline or another Unicity Distributor into any other direct selling, multilevel

- or network marketing organization for a period of one (1) year; and
- ii) A covenant from the transferring Distributor promising that the Distributor will not solicit any employee of Unicity for a period of one (1) year; and
- iii) A liquidated damages provision requiring the transferring Distributor to pay the receiving Distributor the sum of \$10,000.00 for each instance in which the transferring Distributor violates or attempts to violate as set forth in Section 2.M.3 (b)(i) or (ii) as set forth above.
- **c)** A termination notification from the transferring Distributor.
- d) A transaction fee, payable to Unicity, not to exceed \$1,000.00 to cover expenses of Unicity and its attorneys.
- e) Any other reasonable obligation or requirement, including a written agreement that transferor will not compete and will not solicit, as set forth above, that Unicity may require.
- 4) Any Distributor desiring to acquire an interest in another Distributor's business must first terminate his or her existing Distributorship and wait six (6) months before becoming eligible to purchase another Distributorship. Unicity may waive this requirement in its sole discretion. After six (6) months, the individual may reapply for a Unicity Distributorship by submitting a new Independent Distributorship Agreement.
- 5) A transferred Distributorship may immediately Qualify for Awards by meeting the requirements as outlined in Unicity's Compensation Plan. However, the acquired volume from a transferred Distributorship will not count toward qualifications for the Chairman's Club Bonuses, which include Double Diamond, Triple Diamond and Crown Diamond Bonus Awards. The Distributorship may still Qualify for the Chairman's Club Bonuses upon terms agreed upon by Unicity and only at Unicity's discretion.
- N. Account Changes to Distributorships. Account changes or corrections to the personal information on a Distributorship, (name, address, contact information etc.), may be accomplished by submitting a new Independent Distributorship Agreement form with the word "Amendment" written at the top to the Unicity Distributor Compliance Department, and/or such other documents that are satisfactory to Unicity. All amended forms must be completed in their entirety and signed by all principals, shareholders, partners, interest holders, or members of the Distributorship. Name changes require appropriate legal proof of the change. For Sponsor Changes please refer to Section 4.E.
- **O. Home Country Change.** A Distributor may request to have their Home Country changed to any country Unicity is officially opened in. A Home Country change may be accomplished by submitting a completed Home Country Change Form and Independent Distributorship Agreement for the new Home Country. Purchase of the new Home Country's Distributor kit is required unless prohibited by law. A Distributor must meet all government laws and regulations to act as an Independent Distributor of that country.

P. Legal Age. Distributor applicants must be at least 18 years of age at the time of application.

Q. Travel/Event Disclaimer. Unicity USA, Inc. and its subsidiary entities shall in no circumstances whatsoever be liable to any individual, person or company ("Participant") participating in any reward trip, tour and/or any other activity for any injury, sickness, death, accident, loss, delay, discomfort, damage, increased expenses, and/or expenses of any kind due to sickness, accidents, weather, strikes, hostilities, wars, terrorist acts, acts of nature, local laws and/or other such causes or any misadventure however and whosoever caused. The individual participating in this reward trip, tour and/or any other activity is solely responsible for purchasing travel insurance policy to cover the aforementioned events.

Participants voluntarily assume all risk and dangers incidental to any activity or event and waive all claims against Unicity, the event sponsor and owner of the facility and all of its and their employees, agents, principals, shareholders, partners, and members. Such Waiver includes all claims, whether or not they arise from the negligence of any of the said parties and in a jurisdiction where a party may waive gross negligence, the waiver includes gross negligence. The waiver includes a waiver of all punitive damages. Participation is subject to compliance with the Unicity Contract and all laws and facility rules. Failure to comply with the Unicity Contract, laws or facility rules may result in refusal of participation. NO REFUNDS and NO EXCHANGES will be honored.

Section 3 - Distributor responsibilities

A. General. Unicity honors all applicable federal, state, and local laws and regulations governing good business practices. Distributors shall adhere to these same laws. A Distributor agrees to comply with the Contract and all other contractual obligations, all applicable federal, state, and local laws, and regulations. Unicity will not tolerate illegal or unethical Distributor activity and may intercede when unethical behavior is discovered or reported. Unicity reserves the right to use its reasonable judgement and discretion in determining whether Distributor's activities are unethical. Any unethical conduct may be deemed a breach or violation of the Contract and/or grounds for disciplinary action and/or grounds for termination. Unicity shall have the right to elect its remedy in the event it determines there is illegal or unethical conduct of any Distributor. A Distributor may, as provided in this Contract, terminate its relationship with Unicity at any time. Unicity may, as provided in this Contract under Section 8.D, terminate this contract for a breach of the Contract or for unethical behavior of the Distributor or for any other reason set forth in this Contract. Examples of unethical behavior include but are not limited to the following:

- Causing Unicity product(s), either directly or indirectly, to be sold in retail establishments, online auction or mass marketing commercial websites (including, but not limited to, eBay, amazon.com or Craigslist) or any other unapproved physical venue or commercial website;
- Selling or otherwise supplying Unicity products to any individual or entity for the purpose of resale (see Section 5.E.5);
- 3) Selling to a third party a quantity of Unicity products greater than that generally purchased by an individual for personal use (see Section 5.E.5);
- 4) Cross-Sponsoring (see Section 3:C below);
- 5) Downline Raiding (see Section 4:E below);
- Writing checks on insufficient funds to either Unicity or another Distributor;
- 7) Placing orders on another Distributor's account;
- **8)** Requesting volume transfers from another Distributor's account;
- Using another person's credit card in any unauthorized manner whatsoever:
- 10) Falsely initiating credit card chargebacks;
- 11) Misrepresenting Unicity, its products or Compensation Plan;

- **12)** Engaging in any deceptive, abusive, or unlawful trade practice or any illegal or unlawful activity;
- 13) Using advertising material without required prior approval;
- **14)** Using Unicity's name(s), trademark(s) or logo(s) in any unauthorized manner whatsoever;
- 15) Using any third party name or logo (including but not limited to the unauthorized use of the names or trademarks of Royal Numico, Rexall, and Enrich) in any unauthorized manner whatsoever;
- 16) Otherwise manipulating the Compensation Plan, by among other things, violating the 70% Rule (see Section E:2 below), holding an unauthorized beneficial interest in another Distributorship, or acquiring or transferring an interest in another Distributorship (except as set forth in Section 2.M.1.e above);
- 17) Violating this Contract in any way;
- **18)** Taking actions that cause Unicity or its Distributors the loss of good reputation; and/or
- 19) Taking or performing actions that are detrimental to Unicity's business
- **B. Independent Contractor Status.** A Distributor is an independent contractor and is not an agent, employee, partner or party in a joint venture with Unicity; a Distributor may not represent that such an arrangement exists. A Distributor is responsible for the Distributor's own business decisions and expenditures and for satisfying all federal, state, and local laws and regulations applicable to the Distributor. Since Unicity Distributors are independent contractors, Distributors are not eligible to claim unemployment compensation or other benefits as a result of having been a Unicity Distributor.
- C. Unfair Competition and "Cross-Sponsoring" and Non-Solicitation. A Distributor may not sponsor or solicit or attempt to sponsor or solicit another Unicity Distributor, or former Unicity Distributor, into any other network-marketing or direct-selling company, with the exception of those individuals the Distributor i) personally Sponsored and ii) who are then positioned on the Distributor's Frontline in the Distributor's Downline. Furthermore, a Distributor may not solicit the participation of any Unicity employee or of any Unicity Distributor, with the exception of those individuals the Distributor i) has personally Sponsored and ii) who are then positioned on the Distributor's Frontline, to purchase any non-Unicity product or to participate in any other direct-sales, network-marketing or multilevel-marketing company or business opportunity, directly or indirectly, without the express written consent of Unicity, and for a period of one year following the

termination of Contract with the Distributor. Any consent granted from Unicity may be revoked upon proper notice at the discretion of Unicity. A Distributor may not engage in indiscriminate advertising, including using social media, that solicits purchasing of non-Unicity products or that promotes participation in another network-marketing or direct-selling company. Each of the foregoing prohibited activities constitute unfair competition with Unicity and are also known as "Cross-Sponsoring, whether done by a Distributor or by an individual or entity holding an interest in a Distributorship. Cross-Sponsoring may be grounds for termination. Any failure to pursue such breach will not constitute a waiver of Unicity's rights.

- D. Distributorship Renewal. To be in good standing, a Distributor must renew the Distributor Agreement and status annually. Unicity at its sole discretion may reject any application for renewal. Annual renewal includes paying an annual Distributorship renewal fee, remaining in good standing, and, when requested, completing and submitting a renewal form. Payment of the renewal fee is due on the anniversary of the day the Distributor Agreement was entered into the Unicity computer database. Responsibility for renewal rests on each Distributor. Ordering product, sponsoring other Distributors, accepting Awards or other verbal or written authorization shall constitute action on the part of a Distributor that Unicity may accept as intent and agreement to the existing Contract to renew and shall constitute authorization by the Distributor to debit the Distributor's account in the amount of the renewal fee. At the election of Unicity, a Distributor who does not renew his or her Distributor Agreement within thirty (30) days following the anniversary of the day the Distributor Agreement was entered into the Unicity computer database may be terminated without notice by Unicity. If a Distributorship is terminated by failing to renew or by voluntary resignation, a Distributorship may not be reinstated or regain its Rank or Downline organization existing at the time of termination without the express written consent of Unicity and may not reapply for a new Distributorship for six (6) months.
- **E. Reporting Unethical Behavior.** A Distributor who has a specific complaint about another Distributor or is aware of any violation of these Policies & Procedures by another Distributor shall direct such complaint together with supporting evidence in writing to the Unicity Distributor Compliance Department by fax at 1-801-226-6637 or e-mail at dc@unicity.com within a reasonable time.
- **F. Consent.** A Distributor hereby consents for Unicity to contact the Distributor by telephone number, fax number, or email address concerning his or her Distributorship and Unicity business. A Distributor also hereby consents to Unicity's use of the Distributor's image.

A Distributor's image may include but is not limited to the Distributor's name, professional name(s), photographs, testimonials, likeness, title, positions, voice(s), biography, and any film footage, videotapes, audiotapes, recordings, articles, and interviews of the Distributor, in any form and medium whatsoever, when created in connection with any Unicity products or business opportunity or any events, promotions, and conventions to advertise, promote, and publicize Unicity products or the Unicity business opportunity. Once a Distributor image is used, Unicity may continue to use such image even if the Distributor ceases to be associated with Unicity.

- **G. Policy Enforcement.** Each Independent Distributorship Agreement is a separate and enforceable contract between the Distributor and Unicity. Either party may waive the performance obligations of the other or any provisions of the Contract. Unicity is not bound to treat all Distributors equally. The failure of Unicity to enforce any provision(s) of the Contract with one Distributor does not waive Unicity's right to enforce any such provision(s) with any other Distributor, or subsequently with that same Distributor
- **H. Unicity Lists.** Unicity desires to protect itself and its Distributors from inappropriate and unfair competition. Lists of Unicity Distributors, activity reports, Genealogy reports, Customer reports, and other information about Distributors or Customers (hereinafter "Lists"), whether partial or complete, provided by or originating from Unicity or any Distributor, may not be published, disseminated or reproduced in any form or way or in any part by a Distributor. Lists, including as amended from time to time, are confidential and are the sole and exclusive proprietary property and trade secrets of Unicity regardless of whether such Lists are marked confidential or proprietary. Unicity currently maintains and has derived, compiled, and configured Lists through the expenditure of considerable time, effort, and monetary resources. Without Unicity's prior written consent, such Lists shall not be disclosed by Distributors to any third party (including other Distributors or a Distributor's attorney, accountant, etc.) or used for purposes other than in the performance of their obligations under the Contract and for the benefit of Unicity.
 - Unicity may provide uniquely tailored portions of Lists to Distributors for a fee. Unicity may at its sole discretion refuse to provide Lists to any Distributor.
 - A Genealogy is a part of the Distributor Lists and is the confidential information and trade secret of Unicity.
 - 3) Lists, including all portions, remain, at all times, the confidential and exclusive property of Unicity and must be returned to Unicity after use or upon request by Unicity. The publication of Distributor or Customer names or a portion of the List by Unicity does not authorize a Distributor to publish such information again. A Distributor agrees to the following:
 - a) To limit the use of a List to the intended scope of the List and to exclusively advance a Distributor's Unicity-related business;
 - b) To hold confidential and not disclose any List or portion thereof to any third party, including, but not limited to, existing Distributors, competitors, and the general public. Any unauthorized use or disclosure of Lists constitutes misuse, misappropriation, and a violation of the Contract and may cause irreparable harm to Unicity;
 - c) That upon any violation of the Contract, the Distributor will stipulate to injunctive relief, enjoining the use of any List or other confidential information, and retrieve and return to Unicity all existing Lists previously provided to the Distributor;
 - d) That intended or unintended misuse of a List is a breach of the Contract may be cause for termination of a Distributorship, whether or not such misuse causes irreparable harm to Unicity or one of its Distributors; and

- e) That the obligations under this section will survive the termination of the Independent Distributorship Agreement and the Contract.
- 4) Unicity reserves the right to pursue all appropriate remedies under applicable law. Any failure to pursue such remedies will not constitute a waiver of Unicity's rights.
- I. Distributors and Unicity Employees. A Distributor may not enter into a business relationship of any form with any Unicity employee, affiliate or vendor without the prior express written consent of a Unicity corporate officer. Unicity Employees may not accept any favors, cash or the like from a Distributor, except that a Unicity Employee may accept small tokens or gifts of appreciation (not to exceed, in the aggregate, thirty dollars [\$30.00] in value annually) upon notifying and receiving approval from the employee's department head.
- **J. Confidential Information.** Distributor acknowledges that, in connection with this Contract and the performance of Distributor's obligations hereunder, Distributor may acquire confidential information relating to the Company, other Distributors, and/ or Customers (collectively, the "Confidential Information"). In order to protect the Confidential Information, Distributors will not use and/or disclose such Confidential Information except (a) in connection with the performance of the Distributor's duties pursuant to the Contract, and (b) in accordance with all applicable laws and regulatory requirements, including, but not limited to, the provisions of the Health Insurance Portability and Accountability Act of 1996, 110 Stat. 1936 ("HIPAA"), the federal Anti-Kickback Statute (42 U.S.C. § 1320a-7b(b)), the federal Stark Law (42 U.S.C. §1395nn), the federal False Claims Act (31 U.S.C. §§ 3729–3733), and all applicable regulations of the FDA.

The manner in which the Distributor will perform and carry out its obligations under this Agreement is at the its sole discretion, provided that such performance is: (i) consistent with all federal, state, and local laws, ordinances, and regulations, and (ii) Distributorship Agreement and these Policies and Procedures. This Confidential Information section shall apply to the Distributor and to all of its principals, shareholders, partners, members, associates and employees.

Section 4 - Sponsoring

- **A. Sponsoring.** Sponsoring is an important part of being a Unicity Distributor and carries with it many benefits and responsibilities. A Distributor may act as the Sponsor for a Distributor applicant so long as the Sponsor is in good standing with Unicity. If more than one Distributor claims Sponsorship of the same person, Unicity will determine the Sponsor in its sole discretion.
- **B. Prospective Distributor Information.** A Sponsor must clearly state in all presentations to prospective Distributors that no product purchase is required to become a Distributor and that there is no compensation or Awards granted to any Distributor solely for sponsoring new Distributors.
- **C. Duties of a Sponsor.** A Sponsor has various duties and responsibilities toward his or her Downline which include the following:
 - To offer reasonable support, information, and assistance as well as reasonable supervisory, marketing, selling, and training support;
 - 2) To reasonably ensure that all Downline Distributors understand and comply with the most current terms and conditions of the Independent Distributorship Agreement, the Policies & Procedures, and the Compensation Plan, including the prohibition against selling Unicity products on online auction and mass marketing commercial sites; (see Section 3.A.1); and
 - 3) To reasonably attempt to resolve disputes arising between its Customers and/or Downline Distributors, promptly and amicably, without promulgating negative information to other Downline Distributors or any other persons.
- **D. Placement Program.** When a new Distributor is entered into the Unicity database with their Enroller and Sponsor being the same person, the Enroller has the option to "Place" the new Distributor under a different Sponsor's downline in the Distributor's organization during the first 60 days after the new Distributor's Agreement has been accepted by Unicity. The initial Enroller shall remain the same.
- **E. Change of Sponsorship.** Unicity strongly discourages changes of Sponsorship. A Distributor may not attempt to persuade other Distributors to change Sponsors. This is known as "Downline Raiding," and a Distributor who engages in Downline Raiding may be subject to disciplinary action by Unicity, including termination of the Independent Distributorship Agreement.

Unicity may, at its discretion, allow a Distributor to change Sponsors. Unless waived by Unicity, the following conditions apply to any change of Sponsors:

- A Distributor wishing to change its Sponsor must resign and may not reapply for a new Distributorship for six (6) months; or
- 2) A Distributor desiring the change must submit a Sponsor Change request to the Distributor Compliance Department, which request must include: (i) an acceptance letter from the new Sponsor, (ii) an amended Independent Distributorship Agreement with the new Sponsor information listed, (iii) payment of the required \$100.00 fee and (iv) the following signatures:
 - a) The first three (3) Active Upline Distributors in good standing if the requesting Distributor has not yet reached the Rank of Manager, or the first eight (8) Active Upline Distributors in good standing if the requesting Distributor has ever reached the Rank of Manager or higher; and
 - **b)** Any other Distributor who would reasonably and materially be adversely affected by the move.
- 3) A Distributor's Downline organization may not move with a Distributor in the Sponsor change process. Notwithstanding the foregoing, Unicity may approve, under certain circumstances, an Organization to be positioned elsewhere in the Unicity Genealogy. Additional requirements and fees are applicable when requesting an organizational move, contact Distributor Compliance for details. The Distributorship and subsequent Upline, under which the Organization is placed, may immediately Qualify for Awards by meeting the requirements as outlined in Unicity's Compensation Plan. However, the acquired volume from this Organization in the Distributorship and its Upline will not count toward qualification for the Chairman's Club Bonuses, which include Double Diamond, Triple Diamond and Crown Diamond Bonus Awards. The Distributorship and subsequent Upline may still Qualify for the Chairman's Club Bonuses upon terms agreed upon by Unicity and only at Unicity's discretion.
- **F. Sponsoring Unicity Employees.** A Distributor shall not solicit or Sponsor employees of Unicity or members of the employee's Household to be Unicity Distributors. During the term of employment, no Unicity corporate officer, director, employee, product supplier, agent, representative or consultant or Household member of such person is allowed to be a Distributor or build a Downline within Unicity or any other network-marketing or direct-selling company without the written consent of a Unicity corporate officer. For the purposes of this paragraph, "Household" includes any person currently domiciled in the same home as an officer, director, employee, product supplier, agent, representative or consultant of Unicity.

G. International Sponsoring. Unicity allows Distributors the unique opportunity to Sponsor other Distributors in approved countries ("International Sponsoring"). Distributors may sponsor only to countries that are officially Opened by Unicity. A country is "Opened" when Unicity publishes notice of such opening in an official Unicity publication from the corporate headquarters of Unicity in the United States or on www.unicity.com. No pre-marketing activity is allowed in any country that Unicity has not yet formally Opened, Violation of this rule is grounds for termination of the Distributorship by Unicity. In addition, upon termination of the Distributorship, such Distributor shall compensate Unicity for any and all damages, including, but not limited to, loss of profit, loss of goodwill, and reasonable attorney's fees. A Distributor engaged in International Sponsoring must abide by all of the following provisions, and the failure to do so may lead to not only Unicity disciplinary action but also to governmental regulatory action, which may include severe fines, confiscation of property, closure of business operations or even imprisonment:

- 1) All actions of Distributors must comply with both these Unicity Policies & Procedures and the Unicity Policies & Procedures of the Foreign Market Country.
- **2)** Distributors may not engage in blind prospecting without prior written approval from Unicity. Many countries and localities have strict laws that forbid solicitations or advertising for leads.
- 3) Distributors may not import or export any Unicity products into a market in which the product is not approved, as determined by Unicity in its sole discretion. Even though Unicity products with the same name may be offered by Unicity in two different countries, the products themselves may be different.
- **4)** Distributors agree to comply with the United States export policies and regulations, including the Export Administration Act.
- 5) Distributors may not use Unicity literature or promotional statements from one country in any other country.
- 6) Awards or earnings are based on the rules of the Compensation Plan for the Foreign Market Country. Distributor's earnings and Awards based on the Foreign Market's Compensation Plan are calculated based on the Distributor's Rank in accordance with the Compensation Plan of the market where the Awards are earned. A Distributor is paid from that Distributor's Home Country in the Home Country currency. Distributors are not paid any Awards, in the form of bonuses, under the Compensation Plan of the Foreign Market Country. Distributors are only paid on foreign PV as long as they maintain the Rank of Manager or above in their own Home Country. Distributors may be subject to income-

tax withholding requirements in the Foreign Market. When applicable, withholdings will be deducted from the Distributors Awards. All other rules related to Awards, whether in the Home Country or the Foreign Country, apply to Distributor Awards.

Section 5 - Ordering products and sales materials

A. Ordering, Receiving, and Payment Guidelines

- 1) A Distributor may order products by placing an order with Unicity and making proper payment. Funds must be available at the time of ordering. Orders may be held until the availability of funds is verified. The PV for any order will be credited to the Volume Month in which funds are received.
- 2) Orders will be shipped within ten (10) working days after funds are received. If Unicity is temporarily out of stock on ordered merchandise, a Distributor will receive a back-order notice with the shipment. Shipments will be complete and in marketable condition at the time they leave the Unicity distribution center.
- 3) Upon receipt of an order, Distributors should immediately inspect the order to ensure that it is complete and undamaged. Distributors should inspect each product, making sure that no products are expired or soon to be expired, damaged, or tampered with. Additionally, Distributors should inspect each product to confirm that the product's seal has not been broken.
 - a) If an order is incomplete, the Distributor should immediately call the Unicity Customer Service Department;
 - b) If a Distributor discovers, upon inspection that an order is damaged, the Distributor must file a claim with the carrier for goods damaged in transit. The Distributor should notify also Unicity Customer Service of any orders that are found to be damaged upon receipt. In the event that a Distributor receives product that has been tampered with, has broken seals, or are expired or will soon be expired, this information should immediately be provided to Unicity Customer Service.
- 4) Before assuming a shipment is lost or missing, a Distributor should wait at least fifteen (15) working days from the placing of a mail order and ten (10) working days from the placing of a telephone, facsimile or Internet order. If a shipment is lost or missing, the Distributor should then notify Unicity's Customer Service Department. Lost shipments, if later found and/or delivered, must be reported to the Unicity Customer Service Department within seven (7) days of delivery.
- **5)** A Distributor who signs a delivery release with a common carrier authorizing the carrier to deliver an order without a signature agrees to release the common carrier and all parties from responsibility for such delivery.

- **6)** It is a Distributor's responsibility to provide Unicity with the correct shipping address. Distributors may be subject to a minimum fee of \$17.00 per box for redelivery or refused packages.
- 7) All Unicity products should be stored in a cool, dry and hygienically safe area or as otherwise directed by the label. As a general rule, the products should be kept at least four inches (4") above the floor and out of direct sunlight. Unicity is not responsible for product that is damaged due to improper storage. Prior to offering any products for sale to end Customers, Distributors should inspect each product to ensure that it remains properly sealed and has not reached its expiration date. Any unsealed or expired products may not be sold to Customers.
- 8) A Distributor who has had a check or bank draft returned for "insufficient funds" or "closed account" may lose ordering privileges until the sufficiency of funds is resolved. In some cases, a Distributor may lose check or bank-draft privileges. A Distributor agrees that Unicity may assess a handling fee of twenty dollars (\$20.00) for each rejected check or bank draft and for each credit card chargeback.
- 9) A Distributor understands that the Distributor is not entitled to a money refund for product purchased, nor is the Distributor entitled to the Customer Product Satisfaction Guarantee. A Distributor may exchange product for like product or for product of equal value within sixty (60) days of purchase and in compliance with the 70% Rule (see Section 5.E.2). A terminating Distributor may return product pursuant to Product Buy-Back, (see Section 8.G).
- 10) Prepaid orders received before the close of business at Unicity on the last working day of the month are included in that calendar month's business.
- **11)** Unicity may, at its discretion, reject an order for any reason, including but not limited to:
 - a) Production and supply difficulties;
 - b) Distributor cannot, at the request of Unicity, show compliance with the 70% Rule; or
 - c) The order manipulates the Compensation Plan.
- **B. Customer Orders.** Customers may order products directly from Unicity pursuant to the ordering guidelines above and the following polices:

- A Customer may register online or via the phone to purchase products. Upon registration, the Customer may give a referring Distributor's ID Number, and the Customer's account will be linked to the referring Distributor;
- 2) The responsibility for the proper crediting of Volume generated on any Customer order lies with the referring Distributor and not with Unicity or its employees;
- 3) The Distributor is responsible for paying Unicity the expenses of a product return, redelivery or credit-card chargeback associated with an order from a Customer. Should the Customer initiate a product return or credit-card chargeback, the Distributor agrees that Unicity may debit from the Distributor's commissions all reasonable expenses incurred. Unicity may also suspend the Distributor's ordering privileges and assess a chargeback handling fee of twenty dollars (\$20.00);
- **4)** A preferred profit, on certain products, is awarded to the Distributor whose ID Number is linked to the preferred Customer ID number that was given for that order. A Distributor earns PV points for preferred Customer products ordered in the Volume Month in which the orders are received and paid.
- C. Customer Product Satisfaction Guarantee and Sales Receipt. Upon the sale of any product, a Distributor must notify each Customer about the Unicity Customer Product Satisfaction Guarantee (the "Guarantee") and must provide the Customer with an official Unicity sales receipt signed by the Customer. The Guarantee applies only to sales made through authorized Unicity distribution channels. The back of the receipt must contain the following written notice:

Customer Product Satisfaction Guarantee

The Unicity Distributor selling you the product(s) listed on of this sales receipt extends to you as a Customer a personal 100% money-back Customer Product Satisfaction Guarantee. If, for any reason during the next sixty (60) days, you are dissatisfied with your Unicity product purchase, the Unicity Distributor making this sale to you will, upon your written request, issue to you a full purchase-price refund. To receive this refund, you must provide the Distributor with a signed letter stating your reason for dissatisfaction and return all unused portions of the product, as well as the container. Thereafter you must provide a statement that you have received a full refund. This Guarantee applies to Customers only and is not extended to Unicity Distributors. Except as provided above, the product listed on this sales receipt is sold without warranty of any kind, including the implied warranties of merchantability and fitness for a particular

purpose. In no event will Unicity or the Distributor selling you this product be liable for any direct, indirect, consequential or incidental damages arising out of the use of or inability to use Unicity product(s), even where Unicity has been advised of the possibility of such damages. Some jurisdictions may restrict or not allow the limitation of liability for consequential or incidental damages, so the above limitation may be limited. If you do not receive a complete refund within thirty (30) days of your written request, please contact the Unicity Distributor Compliance Department by fax at 1-801-226-6637 or email at dc@unicity.com. Unicity Balance™ carries a ninety (90) day money-back Customer Product Satisfaction Guarantee.

The receipt should specify the name of the Customer, the Customer's contact information (including the Customer's address, phone number, and email address,) the name of the Distributor, the Distributor's ID Number, the Distributor's contact information (including the Distributor's address, phone number, and email address), the date of the purchase, the name, amount and price of the product purchased and the following language:

"BY USING OR OPENING THE PRODUCT LISTED ON THIS RECEIPT, THE NAMED CUSTOMER AGREES TO THE GUARANTEE AND LIMITITATIONS OF WARRANTY OF DAMAGES SET FORTH ON THE REVERSE SIDE OF THIS FORM."

- **D. Customer Refund Policy.** Unicity requires that Distributors provide Customers a 100% money-back Guarantee for sixty (60) days, (or ninety (90) days for Unicity Balance,) from the date of purchase, provided that the product(s) were purchased through an Unicity-authorized distribution channel (i.e. directly from a Distributor, through the Distributor's authorized website, or purchased directly from Unicity via phone, fax, or Unicity's official website). Unicity will promptly replace appropriately returned product(s) to any Distributor who has issued a refund pursuant to this policy. Distributor may not submit to Unicity any product(s) for exchange, except as provided herein. Distributor is responsible for prompt delivery of product(s) to the Distributor's Customers. If a Distributor fails to honor the Guarantee and refund policy of Unicity and thereby requires Unicity to make a refund to a Customer, the Distributor will be held responsible to repay Unicity for any amount refunded as well as a handling fee and may face disciplinary action. A Distributor submitting returned product(s) for exchange pursuant to this refund policy must do each of the following:
 - 1) Obtain a Return Merchandise Authorization ("RMA") form and/or number from the Unicity Customer Service Department by calling 1-800-UNICITY (864-2489);

- 2) Return the unused portion of the product to Unicity with the RMA number printed boldly on the outside of the shipping box near the return address. Any package that does not have an RMA number on the outside of the package will not be accepted by Unicity and will be returned to the sender at the Distributor's expense. Included in the returned package shall be a completed RMA form issued to the Distributor from the Unicity Customer Service Department;
- **3)** Shipping costs for returned packages and related correspondence are the Distributor's responsibility;
- 4) After the returned product and all appropriate information and documentation is received by Unicity, the Distributor will be sent the replacement product(s) of the Distributor's choice in an amount equal to 100% of the Volume of the product(s) returned; and
- 5) Any returned product may affect the Personal Volume and/or Organizational Volume of a Distributor and/or its Upline for the Volume Month in which the product is returned. Although Unicity may notify a Distributor that returned product or the returned product of its Downline may affect its qualification for Awards, it is the Distributor's ultimate responsibility to ensure that it meets its monthly qualification requirements for Awards. A Distributor shall only receive the Distributor Qualified net benefits or net out Awards after returned product PV has been deducted.
- E. Order Guidelines, Retail Sales, Purchasing, and the 70% Rule. A "retail sale" is defined as the sale to a Retail or Preferred Customer who is purchasing the product for his or her own use.
 - A Distributor may not order inventory for the sole purpose of participating in the Compensation Plan or "Qualifying" itself or others to earn Awards, nor may they encourage others to do so;
 - 2) When placing any product order, the Distributor certifies that the Distributor has sold or consumed a minimum of seventy percent (70%) of all previous orders (the "70% Rule");
 - 3) Distributors shall carefully document all sales.

 Distributors must maintain all Customer sales receipts for a period of two (2) years and must furnish them to Unicity upon request. The requirement that a Distributor retain all Customer sales receipts is essential to ensure that Unicity is able to contact Customers following the sale of Unicity products with any information necessary for the safe use of such products (i.e. updated product information, updated usage instructions, product recalls, etc.).Unicity may audit a Distributor's compliance with this provision and may take disciplinary action against Distributors who fail to comply with these terms;
 - 4) The use of official Unicity Customer sales receipts is mandatory. All sales receipts should include the Distributor's name, address, phone number, and email address, and the Customer's name, address, phone number, and email address.

- 5) No Distributor may sell or otherwise provide Unicity products to any third party for the purposes of resale. Nor may a Distributor sell to a third party any quantity of Unicity products greater than that generally purchased by an individual for personal use.
 - a) Liquidated Damages. In the event that a Distributor knows, or reasonably should have known, that products were sold to a third party for the purpose of resale, in breach of the policy set forth in Section 5E.5 of the Policies and Procedures, and in addition to any other remedies hereunder or available by law, the Distributor hereby agrees to pay Unicity one thousand United States dollars (\$1,000.00) as liquidated damages and not a penalty for each unit of the Unicity product in each instance of a prohibited, unauthorized and/or noncompliant sale. The Distributor acknowledges and agrees that a breach of such obligations will cause irreparable harm and damage to Unicity, its brand reputation, and its goodwill, and that calculating the damages suffered by Unicity in the event of a violation of Section 5.E.5 is difficult, particularly due to the nature of harm to Unicity's goodwill and its relationships with other Distributors. The Distributor expressly waives any defense to Unicity's claim to such liquidated damages on the basis that actual damages are ascertainable or that such liquidated damages do not represent a reasonable determination of Unicity's damages or that the liquidated damages serve as a penalty.
- 6) Distributor shall provide current contact information to the Distributor's Customers and make it known to the Distributor's Customers that the Distributor is available to answer questions, provide advice, and respond to Customer concerns both before and after the sale of any product. Distributor shall respond to any questions or concerns from the Distributor's Customers relating to product information, proper usage, or other inquiries. In responding to the Customers' questions or concerns, Distributor should consult the Distributor's Unicity materials, refer to and use available educational tools, or contact Unicity directly.
- **F. Mail Orders.** A Distributor may order product by mail. The Product Order Form is required for all product mail orders and must be fully completed and submitted to Unicity. Two or more Distributors may not combine orders on the same order form. Orders must conform to each of the following requirements:
 - 1) Orders submitted without payment in full may be returned to the Distributor by mail. Orders submitted with insufficient funds may be fulfilled with products in the dollar amount that does not exceed the funds submitted with the order, minus shipping, handling, and applicable tax. If payment for an order is insufficient, Unicity reserves the right, at its discretion, to withhold products from the order. Any liability arising out of the return or partial fulfillment of an incomplete order lies with the Distributor who placed the order;

- 2) Payment must accompany all orders. Payment for orders should be by personal check, certified check, money order, bank draft, credit card or credits on the Distributorship account. Unicity will not accept COD (cash on delivery) orders. If payment is less than the order amount, Unicity may debit the Distributor's credit card or the Distributor's account if the underpayment is within ten percent (10%) of the correct order amount; and
- 3) Unicity is not responsible for orders that are delayed in transit or for orders that do not arrive at the appropriate Unicity office complete with a valid form of payment. Mail Orders must be received by Unicity on or before the last business day of the month to be included with that month's Personal Volume.
- G. Orders by Telephone, Facsimile, Internet, and Other Electronic Means. Credit card orders may be placed by telephone, facsimile, online at www.unicity.com or, with Unicity's consent, by other electronic means. If an order is made by one of these methods, it is not necessary to mail in the original order form. Double shipments occurring due to a Distributor's placing of an incorrect order is the financial responsibility of the Distributor. Orders placed via telephone, facsimile, online and other electronic means are subject to each of the following provisions:
 - 1) The funds for any purchase must be approved prior to a sale. If Unicity is informed that a Distributor's credit card is declined or not approved, the product order will be deleted unless the Distributor has an alternate payment method. A Distributor assumes full responsibility for any and all consequences that may result when Unicity receives notice that the credit card transaction is declined or not approved, including failing to qualify in the Compensation Plan in the Volume Month;
 - 2) A Distributor who initiates credit-card chargebacks is deemed to have disputed balances (hereinafter "Disputed Balances"). The Distributor receiving credit for the order in question will have commissions suspended and applied toward the Disputed Balance until the dispute is resolved to the satisfaction of Unicity (see Section 5.A.8 and Section 5.B.3); and
 - 3) Orders by facsimile must be received by Unicity on or before the close of business on the last business day of the month to be counted toward that month's Personal Volume.
- **H. PV Transfers.** The transfer of Personal Volume from one Distributorship to another is not permitted.
- I. Neutral Lead Distribution. Customer or prospective
 Distributor leads that come to Unicity may be referred to
 Distributors. Unicity makes reasonable efforts to determine
 how a prospect became interested in Unicity, and such leads
 may be given to the Distributor who created that interest.
 Unicity reserves the right to refer leads to any Distributor,
 based upon activity within Unicity, Distributor Rank and/or
 geographic location. The distribution of neutral leads is made
 at the sole option and discretion of Unicity.

- J. Ordering Restrictions. A Distributor shall not submit orders in the name of or on the account of another Distributor: likewise, a Distributor shall not allow another Distributor to submit orders in its name or on its account. Only orders made on behalf of the Distributor's own Distributorship will be honored by Unicity. A Distributor may not use Unicity's Internet website or other electronic means to place orders for the Distributor's account using another Distributor's credit card. If the use of another individual's or Distributor's credit card is needed, both parties must call the Unicity Customer Service Department together and speak with an agent so that they may each give approval for the transaction. If the use of another individual's or Distributor's credit card is needed when placing an order in person, the card holder must either be present to provide written permission or have signed a Unicity Order Form providing signed consent for the transaction.
- **K. Sales Tax and Other Taxes.** Unicity products may be subject to sales and use tax in some jurisdictions. If Unicity collects and remits tax in any jurisdiction, Unicity may advise Distributors that such taxes are required to be collected on the Distributors behalf. The collection and remission of taxes by Unicity does not relieve a Distributor of the Distributor's responsibility and duty to comply with any and all tax regulations applicable to a Distributor. Due to the fact that all Distributors are independent contractors, Unicity does not withhold any taxes from Awards. As required by the IRS, Unicity will issue a Form 1099 or equivalent at the end of each calendar year, which reports all cash payments or Awards to Distributors by Unicity.

Section 6 - Promotion of Unicity products and business opportunity

- **A. Advertising.** Unicity encourages Distributors to promote Unicity products and the Unicity business opportunity pursuant to appropriate guidelines issued by Unicity from time to time. These guidelines are required in order for Unicity to ensure compliance by Distributors, as well as by Unicity, with the myriad of laws that govern the advertising of Unicity products and the Unicity business opportunity. The failure to follow these guidelines may result in violations of federal, state, and local laws, which may result in damage to the reputation of Unicity as well as the imposition of restrictions upon Unicity, Distributors, and Unicity products that could trigger undesirable publicity and possible legal action.
 - 1) Promotional Material. A Distributor agrees to send any self-produced promotional items to Unicity Distributor Compliance for approval prior to any use. A Distributor need not receive approval for the use of any unaltered materials that are currently approved by Unicity. Although Distributors are free to determine for themselves the prices they charge for Unicity products, Distributors may only advertise the current Suggested Retail Price. Any reference to Suggested Retail Price of Unicity products must mention the term "Suggested Retail Price." (See Paragraph L below for procedures on the use of the Internet.)
 - 2) Unicity encourages its Distributors to promote the Unicity business in any legal and ethical manner. Unicity may allow a Distributor to use Unicity names, logos or trademarks provided the Distributor has obtained written permission from Unicity. Permitted advertisements are found within the Unicity Office website for Distributors. Any advertising misrepresentation contained in a "blind" ad (one in which neither Unicity nor its products is mentioned) may be a violation of these policies.
- **B. Training System Materials.** Only those Distributors who qualify at the Rank of Presidential Diamond or higher for six (6) consecutive months are eligible to sell their own training systems materials. Prior to sale, all training system materials must be submitted for approval. Training system materials may be in the form of audio, video, electronic or print. These materials may be produced for six (6) months following the period of qualification and must meet the following criteria:
 - a) A copy of the script, labels, and packaging must be submitted for approval;

- b) The copy must be approved in writing by the Unicity Distributor Compliance Department prior to use;
- c) The labels must bear the name of the Distributor;
- d) All training materials are to be used for training purposes only and not for profit. All submitted training materials must provide a proposed maximum selling price which will be reviewed and finalized by Unicity; and
- e) The introduction to audio/visual material must bear clear statement of who the Distributor is and that the Distributor is a Unicity Distributor.

C. Training Meetings.

- 1) The content of all training meetings should be consistent with Unicity Policies and Procedures, including, but not limited to, Section 6 relating to Promotion of Unicity Products and Business Opportunity. Such meetings may not involve religions, politics, or unrelated business opportunities, and may not contain any statement which may reasonably harm or otherwise disparage any other Distributors or systems/lines of sponsorship.
- 2) No Distributor shall require other Distributors to pay a fee incommensurate with the costs of holding an event or similar activity, or to profit therefrom.
 - a) A summary of the account substantiating no profit was earned at the training meeting, or in conjunction wherewith, must be submitted to Unicity upon its request within five (5) business days.
 - b) For any training meeting of 200 or more participants, the event organizer must submit their meeting plans to the local Unicity sales and marketing manager before any tickets can be sold. The required details to be submitted are as follows:
 - (i) Event organizer
 - (ii) Venue (name, address and maximum seating capacity)
 - (iii) Expected number of participants
 - (iv) Proposed ticket price
 - **(v)** Costs reasonably anticipated to be associated with event

- (vi) List of expected speakers and topics. If power points are available, power points shall be provided.
- **D. Copyrighted Materials.** All Unicity literature and marketing materials, whether in physical, audio, video, and/or electronic format are copyrighted by Unicity and may be duplicated only by obtaining the prior written consent of Unicity.
- **E. Proprietary Names.** A Distributor may not use Unicity's trademarks, names, logos, trade dress, employees' names, trade names or any distinctive phrases used by Unicity to promote the Distributor's business prior to receiving written permission from Unicity. To protect the proprietary rights of Unicity, a Distributor may not obtain, through filing for a patent, trademark, Internet domain name or copyright, any right, title or interest in or to the names, trademarks, logos or trade names of Unicity and its products, whether such products or services have been formally released or are pending for release. If Unicity changes or abandons any of its trademarks, trade names or service marks, a Distributor agrees to also change or abandon such trademarks, trade names or service marks. A Distributor may request the right to use the name of Unicity or one of the Unicity trademarks, trade names or service marks on independently produced and noncompetitive promotional items (the "Promotional Items") that include, but are not limited to, the following: clothing, jewelry, printed material, posters, audiotapes, CDs, DVDs, and the like. Unicity may at its discretion allow a Distributor to offer for sale approved Promotional Items and charge the Distributor a royalty fee for the right to sell such Promotional Items. More information regarding the use and sale of Promotional Items may be obtained by calling the Unicity Distributor Compliance Department at 1-801-714-1350.
- **F. Product Claims.** A Distributor may not make prescriptive, disease, medicinal and/or therapeutic claims for any Unicity products or specifically prescribe Unicity products as suitable for the treatment of any disease. Unicity does not endorse the use of diagnostic or medical devices in connection with the sale of Unicity products because such devices tend to have as their principle purpose the diagnosis of health conditions and the prescribing of remedies. Distributors should advise Customers who may have medical conditions to consult with their health care provider before using Unicity products. No representation or sales offers may be made relating to Unicity products that are not accurate or truthful as to grade, quality, performance, and availability. Appropriate product information is contained in

- authorized Unicity literature and is subject to periodic review and revision by Unicity. It is the Distributor's responsibility to obtain and use only current literature. All product representations made by a Distributor must be the same as those found in current Unicity literature. If a Distributor has questions regarding whether specific Unicity marketing materials are current, the Distributor should contact Unicity directly to ensure that all information provided to Customers is truthful, accurate, and up-to-date.
- **G. Unicity Product Sales.** A Distributor may sell or promote only the Unicity business opportunity and Unicity products and materials at Unicity functions or to prospective Unicity Distributors or Customers, subject to Section 6.H below. Promotion in violation of this provision may constitute unfair competition against Unicity.
- H. Sale or Promotion of Non-Unicity Products, Opportunities or Materials. A Distributor shall not sell, promote or advertise non-Unicity products, opportunities or materials that are competitive with Unicity products, opportunities or materials at Unicity functions or to Unicity Distributors or Customers. A Unicity function is a convention, meeting, seminar or similar event prepared by a Distributor or Unicity for Unicity Distributors, prospective Unicity Distributors or employees of Unicity. To build and promote the Distributors Unicity business, a Distributor may be authorized to sell, promote or advertise noncompetitive, non-Unicity audiotapes, CDs, DVDs, books, and pamphlets to Unicity Distributors within the Distributors own Downline or to Distributors attending a Unicity function sponsored by a Distributor consenting to such sales
- I. Income and Opportunity Claims. No unreasonable or misleading claims or intentional misrepresentation of earnings or potential income may be made by a Distributor. Income guarantees of any kind are prohibited, as is the exhibition of actual or copies of commission checks or earnings statements. Income representations must be honest. In addition, any references to income must disclose, in close proximity the most recent income disclosure statement prepared by Unicity.
- J. Future Growth Claims. A Distributor shall not imply or assert that additional products or services will be added to the products and services currently offered by Unicity or that enhancements to the Compensation Plan are forthcoming or that specific territories or areas are about to be opened or added to territories or areas of Unicity operation unless or until the change or event has been officially announced by Unicity in writing.

- **K. Governmental Claims.** A Distributor may not represent that the Compensation Plan or any Unicity product has been approved or endorsed by any governmental agency.
- **L. International Sales.** A Distributor may sell Unicity products only in the United States and its possessions and territories. A Distributor may sell products to a Customer in a country which has been Opened by Unicity as referenced in Section 4.G. Only products approved in that country may be sold in that country. A Distributor may earn income from Downline in other countries as detailed in section 4.G.
- **M. Media Advertising.** A Distributor may not utilize media advertising or the advertising of Unicity or its products on television, radio or on an Internet website that is not wholly owned by the Distributor without prior written approval from Unicity.
- **N. Internet Use.** Subject to the following rules, a Distributor may use the Internet to promote the Distributor's Unicity business. In using the Internet:
 - All Distributors' apps, websites, or similar tools are subject to review and approval by the Unicity Distributor Compliance Department.
 - 2) A Distributor may not register or use any Unicity name(s), trademark(s), logo(s) or product name(s) (collectively, the "Unicity Marks"), or any misspellings or other derivations of the Unicity Marks, in any URL address or Domain name, and Unicity reserves the right, at its discretion, to change its name(s), trademark(s), logo(s) or product name(s). The website shall not contain any meta data which is violative of this Contract or which would violate any federal, state or local laws. Furthermore, the website shall not contain any hyperlinks to websites of competitors or competitors' products.
 - **3)** A Distributor's website must clearly state the Distributor is an Independent Distributor, Contractor, or the like.
 - 4) A Distributor's website must display the current Suggested Retail Price of the products, Preferred Customer Pricing may be offered at final checkout with Unicity's approval. Any reference to Suggested Retail Price of Unicity products must mention the term "Suggested Retail Price."
 - 5) A Distributor's website may display Unicity product information as long as the information and website are approved in advance by the Unicity Distributor Compliance Department. The product information shall not make prescriptive, disease, medicinal and/or therapeutic claims.
 - **6)** A Distributor's website may contain certain personal and Unicity business opportunity testimonials as well as motivational information under the following rules:
 - a) The material must reflect the honest and balanced expression of the true experience of the provider of the testimonial or motivational information;

- **b)** The material shall not represent that all people will have the same experience; and
- c) The material is accompanied by additional information required by Unicity.
- 7) Product testimonials shall not be displayed on a Distributor's website without approval by the Unicity Distributor Compliance Department.
- 8) A Distributor's website may not contain claims that the products or programs are for sale in any country other than the countries in which the products or programs have been approved by Unicity.
- **9)** A Distributor's website shall not infringe on any third-party trademarks or copyrights. The Distributor agrees to indemnify and hold Unicity, its affiliates, and subsidiary organizations and their directors, officers, employees, and agents harmless against any action or claim for infringement on a third party's intellectual property rights arising from the Distributor's website.
- **10)** A Distributor's website may offer Unicity products to Customers, subject to the following limitations:
 - **a)** The Distributor must display on the website the Distributor's contact information.
 - b) The website may not offer competing products.
- **11)** The website must include the Customer refund policy as found in Section 5.C.
- **12)** The Distributor may not advertise on the Internet by purchasing advertisements on search engine, or other websites.
- 13) A Distributor may not sell Unicity products on online auction and mass marketing commercial sites. Any Distributor who lists Unicity Products or supplies Unicity products for sale on one or more of these online platforms, whether directly or indirectly, may be subject to the Disciplinary Process in Section 8.C, including the provision in Section 8.C.5, regarding debiting of commissions paid to the Distributor and its Upline on such sales. Additionally, the Distributor may be subject to liquidated damages (see Section 5.E.5.a).
- 14) A Distributor may not advertise any other business opportunity, including but not limited to multi-level, direct selling or network marketing opportunities on any website that displays Unicity products. A Distributor may not display any competing products, regardless of the method of distribution, on any Distributor website.
- 15) The Distributor may not use mass emailings (except to those on "opt-in" lists) and may not use email spamming to promote the Unicity business opportunity or products. Distributors are encouraged to follow all Internet etiquette and to be good Internet citizens.
- **O. Company Recordings.** A Distributor may reproduce for sale, distribution or personal use any recording of Unicity-

produced audio or video presentations only after obtaining the written consent of Unicity. A Distributor may not make or offer for sale any audio, video or other recording of Unicitysponsored events, speeches or meetings, without the prior written approval of Unicity.

P. Media Inquiries. In order to ensure accuracy and consistency of information, a Distributor who receives any inquiry from the press or other media regarding any aspect of Unicity, its products or its Independent Distributorships should refer such inquiry to the Unicity Distributor Compliance Department as soon as possible after receiving the inquiry by calling 1-801-714-1350.

Q. Unicity Distributor Organizations, Meetings, General Fees, and Training Fees. A Distributor may not charge a for-profit fee for any general material, newsletters, services, training seminars or materials about Unicity, its business opportunity, its products or marketing materials, services or training on Unicity products or marketing materials. A Distributor may not charge other Unicity Distributors a membership fee for participation in any other program or organization. A Distributor may not offer to pay or actually pay Awards, rebates or compensation to other Unicity Distributors for the purchase of Unicity products or non-Unicity products, opportunities or other materials. A Distributor may not preclude or stop any other Distributor from attending Unicity-sponsored events.

R. Telephone Answering and Recorded Messages. A

Distributor may not answer the telephone in any manner that would give callers a reason to believe that they have reached the corporate or any other offices of Unicity. Specifically, a Distributor shall not answer the telephone by saying, "Unicity," but shall answer indicating the Distributors status as an independent distributor of Unicity. Answering machines and voice mail must also comply with this policy.

- **S. Automatic Calling Devices.** A Distributor agrees not to use any automatic outbound calling device, or call center, for promoting or soliciting the sale of the Unicity products or business opportunity.
- T. Revised Company Literature. Distributors and Unicity shall work together to notify their organizations of new Unicity information. New Unicity policies, forms, and literature shall upon their distribution immediately replace old policies, forms and literature. A Distributor shall immediately destroy outdated or invalid literature and forms. Unicity shall not reimburse any Distributor for outdated materials in the Distributor's possession. If a Distributor has questions regarding whether specific Unicity policies, forms, or literature are current, the Distributor should contact Unicity directly to ensure that all such information in the Distributor's possession is truthful, accurate and up-to-date.

U. Modification to Products, Labels and Materials. $\mbox{\ensuremath{\mathsf{A}}}$

Distributor may not delete, add, modify, repackage, tamper with, or alter any labels, materials, or packaging for Unicity products or literature. A Distributor may not distribute unauthorized samples of Unicity products, or otherwise change any Unicity product or sell any such product under any name or label other than those authorized by Unicity. Distributors may not sell products that are designed to be sold within a fixed set (i.e. sets where Unicity has designated

specific products to be sold together) as separate, individual products. Distributors are prohibited from selling any products designated as "samples" by Unicity.

- **V. Retail Establishment Displays.** A Distributor shall not market Unicity products through retail outlets. A "retail outlet" is any establishment that sells consumer goods to the general public without a prior appointment, as typified by a retail store.
- W. Service Establishment Displays. A Distributor who owns or is employed by a Service-Related Establishment may, upon receipt of prior written approval of Unicity, provide Unicity products and services to Customers through this establishment as long as the Distributor is providing proper support to Customers. A Distributor who wishes to display products in a Service-Related establishment must receive written permission from the Unicity Distributor Compliance Department. A "Service-Related Establishment" is one that receives revenue primarily by providing personal service rather than by selling products. Such establishments include offices of doctors, dentists, chiropractors, and other health professionals, health clubs, gymnasiums, barber shops, beauty shops, nail boutiques, counseling services, tanning centers, and other such businesses where the Customers' use of the establishment is controlled by membership or appointment. In such establishments, Unicity products or banners may not be displayed in the general lobby or outside the office or building where such products or materials are visible to the general public.
- X. Fairs and Special Events. A Distributor agrees not to display or advertise Unicity products at swap meets, flea markets, garage sales or any other similar events. A Distributor may display Unicity products in a booth at annual state or county fairs, trade shows or exhibits but may not display or offer for sale competing products or products from any other direct-selling company or nutraceutical or nutritional supplement company.

Section 7 - Distributor awards and fees

A. Distributor Awards and Fees. A Distributor may qualify to earn Awards pursuant to the Compensation Plan and other Unicity programs or promotions, except as set forth in Section N below. The Compensation Plan is set forth more fully in the most recent version of the Unicity Compensation Plan, which may be modified by Unicity from time to time. The following policies outline the guidelines for earning Awards within Unicity and applicable fees charged to Distributors.

B. Presidential, Chairman's and Founder's Club Awards.

Unicity has established a Presidential Club for Presidential Directors through Presidential Diamond, a Chairman's Club for Double Diamond through Royal Crown Diamond, and a Founder's Club for the Rank of Global Ambassador. Distributors who meet membership qualifications for the respective Ranks may be eligible for additional Awards, recognition and benefits as members of these Clubs, as set out in the Compensation Plan. To Qualify for membership in a Club, a Distributor must achieve the minimum required Rank for the respective Club for three (3) consecutive Volume Months. Once a Distributor has earned membership in a Club, the membership is valid for twelve (12) months from the date of last qualification. Membership in one of these Clubs leads to additional compensation, public recognition and promotion by the Company as a key Distributor leader. Members of these Clubs must exclusively sell Unicity products, train Distributors in their Downline Organization, and promote the Unicity business. Therefore, as a condition of becoming a member of these Clubs and receiving the Awards associated with that membership, Club members may not engage in any business development activity for any other direct sales, multilevel marketing, network marketing, or similar company without Unicity's prior written permissions.

- **C. Rank Attainment.** A Distributor is wholly responsible for meeting the Distributor's monthly: (i) Volume requirements; (ii) Rank requirements, as set forth in the Unicity Compensation Plan; and (iii) any other program qualifications or requirements. Unicity has no obligation to guarantee or assure that a Distributor meets any qualification requirements of the Compensation Plan.
- **D. Earnings Guarantees.** A Distributor is not guaranteed any specific Award, income or assured level of profit or success through Unicity. A Distributor's profit and success can only come through the successful customer sale, use, and consumption of Unicity products and the sales, use and consumption of Unicity products by other Distributors within the Distributor's Downline. A Distributor is encouraged to continuously recruit, train, support and build its own Distributor sales organization and create its own success.
- **E. Minimum Commissions.** Unless otherwise stipulated by Unicity and in order to minimize processing and handling costs, Unicity will not generate a commission payment for any amount

under ten dollars (\$10.00). Should a Distributor be eligible for an commission payment of less than ten dollars (\$10.00), the equivalent Volume will be credited to the Distributor's Unicity account.

- **F. Processing Fee.** A Distributor will have deducted from the Distributor's monthly commissions a reasonable processing fee for computer processing and other customer services.
- **G. Issuance of Commissions.** Commissions will be issued monthly on or before the twentieth (20th) day following the month in which the commission was earned. However, if the 20th day falls on a weekend or a holiday, the commissions will be issued on the first business day thereafter. Without prejudice to Unicity's right of termination, the right to receive a Distributor's commissions may be suspended, and ultimately forfeited, if the Distributor is in breach of any term or condition of the Contract.
- **H. Offsetting of Commissions.** A Distributor agrees that Unicity may offset or place a hold on a Distributor's commission(s) for any amount the Distributor owes Unicity.
- **I. Replacement Commissions.** Upon timely request, Unicity will issue a replacement commission check for a commission that has not been properly redeemed, such as a lost or stolen check; however, if a commission check has been redeemed or cashed, Unicity will not reissue an commission check, and a service fee of ten percent (10%) of the value of the check but not more than thirty dollars (\$30.00) will be assessed. Replacement and stop-payment requests will not be honored until ten (10) business days after the commission check was issued.
- J. Returned or Unclaimed Commissions. Unicity makes every effort to ensure that a Unicity Distributor receives its commissions. However, when a Unicity commission check is not negotiated within the bankable period (ninety days) or has been sent to the last known address but returned to Unicity because a Distributor has moved without a forwarding address or the commission check is returned or not presented for payment for some other reason beyond Unicity's control, the commission check shall be voided. If the funds remain unclaimed by the Distributor, they shall be sent to the appropriate government agency as unclaimed funds as required by law. A credit balance is subject to a monthly maintenance fee.
- **K. Foreign Market Instability.** The ability to make commission payments pursuant to International Sponsoring as a result of the sale of Unicity branded products in countries outside the United States is dependent upon a number of factors beyond Unicity's control. In Unicity's and its global partners' reasonable discretion, it may be determined that a foreign market lacks sufficient viability based upon one or more of a number of factors, including, but not limited to, the following: conditions in a

foreign country that limit or restrict the conversion or repatriation of money; insufficient sales in a foreign market to maintain net profitability therein; war-time or war-like conditions; and/or natural disasters. Consequently, upon making the determination of a lack of viability in a foreign market, Unicity may cease, restrict, delay or modify commission payments pursuant to International Sponsoring in that foreign market. Commission payments to Distributors on Volume arising out of foreign markets may also be subject to fees attendant to international tax and/or banking costs associated with such payments.

L. Service Fees. Although Unicity provides most Distributor services to Distributors free of charge, from time to time a Distributor will request or require extraordinary services that warrant additional time and expense to research and resolve. Unicity charges a fee of fifty dollars (\$50.00) per hour, with a minimum of one hour assessed for each such case.

Section 8 - Distributor termination

- **A. Voluntary Resignation.** In addition to other rights of termination attendant to the nature of a Distributorship, a Distributor may, at any time, voluntarily resign as a Unicity Distributor. A Distributor who resigns loses all rights to any legal and beneficial interests in the Distributorship and to any Unicity Lists, Distributor privileges, and Distributor Rank. A Distributor who voluntarily resigns may not reapply for a new Distributorship or apply to hold a beneficial interest in an existing Distributorship until six (6) months after Unicity has finalized the termination. A Distributor may resign voluntarily by:
 - 1) Submitting to Unicity a resignation letter signed by the Distributor (including, as applicable, all members, partners, shareholders, trustees, etc.) and listing the Distributor name(s) and ID Number(s); or
 - 2) Failing to renew the Distributor Agreement for an additional annual term (see Section 3.D).
- **B. Involuntary Termination.** A Distributor may be terminated by Unicity a) for cause, or b) as a result of Unicity's election not to renew the Independent Distributorship Agreement for an additional term (see Section 3.D). A Distributor agrees that Unicity has the right to take quick and decisive action in limiting or terminating a Distributorship that is found in violation of the Contract or any federal, state or local laws, statutes, and/ or regulations that pertain to the business of Unicity. Unicity also reserves the right to pursue any legal recourse for such violations, as well as reimbursement from the Distributor for any expenses arising from the violation, including court costs and attorney's fees.
- **C. Disciplinary Process.** The failure to abide by the Contract may lead to an investigation and/or appropriate disciplinary action. A Distributor is required to fully cooperate with any such investigation, including by providing documents and information as requested by Unicity. A failure to cooperate will constitute a violation of the Contract. After a disciplinary action is complete, Unicity may announce details of such disciplinary action. A disciplinary action for policy violations may involve any or all of the following disciplinary processes, including an interim suspension during the investigation:
 - Informal warning. The Distributor may be notified either personally or by mass communication and either verbally or in writing that certain conduct is in violation of the Contract.
 - **2)** Formal warning. A formal written warning may be sent to the Distributor stating that failure to discontinue the stated violation(s) may result in further disciplinary action.
 - **3)** Probation. A Distributor may be notified in writing that the Distributor has been placed on probation for violating the

- Contract. The length and conditions of the probation may vary at Unicity's sole and absolute discretion. A Distributor placed on probation may appeal the probation using the procedures for appealing suspensions as described below.
- 4) Suspension. A Distributor may be suspended for serious violations or breaches of the Contract, and a suspension may last for a period of days or months, depending on circumstances in each case. Suspended Distributors are not eligible to: receive Unicity Awards, earned or otherwise; participate in any Unicity functions or programs; buy or sell Unicity products; or Sponsor Distributors. The Awards of a suspended Distributor are forfeited to Unicity. Since suspended Distributors may not place product orders. they may not Qualify for Awards during their term of Suspension. Unicity may, at its absolute discretion, Qualify a Distributorship during the suspension and retain all earned Awards. In the event of a suspension, a suspension letter will be sent to the Distributor. The suspension letter may list actions that the Distributor must take in order for Unicity to revoke the suspension. A Distributor may appeal a final suspension by responding in writing within the specified time period outlined in the suspension letter. The failure to take such actions, on the other hand, may constitute independent grounds for termination. These actions may include any of the following:
 - a) The immediate cessation of all violations;
 - b) The submission of a written statement to Unicity responding to the violations;
 - c) Payment of any damages caused by such violations;
 - **d)** Providing further assurances that no further violations will occur;
 - e) Providing documentation and information regarding the violations; and
 - f) Such other action as may be requested by Unicity.
- **5)** Commissions clawback. Commissions paid to the Distributor and its Upline on sales of Unicity Products that were made in violation of these Policies & Procedures may be debited from a Distributor's account, deducted from future commissions, and/or deducted from any refund or other amounts due to the Distributor at Unicity's sole discretion.
- **6)** Termination. A Distributor who breaches the Contract in any way, including the failure to fully cooperate with any investigation as set forth above (and/or providing false or misleading information to Unicity during such investigation)

may be terminated. The results of termination are set forth below (see Section 8.F).

- **D. Notification of Termination for Cause.** When a decision is made to terminate a Distributor for cause, Unicity will send notification to the terminated Distributor at the most recent address on file. Upon receipt of notice from Unicity, the Distributor shall immediately cease all Distributor activities. Notice will be deemed received upon delivery, but no later than ten (10) days after mailing.
- **E. Appeal of Termination.** A Distributor who has been terminated involuntarily may appeal the termination by submitting in writing an explanation, including any extenuating or mitigating circumstances. The Distributor must submit the written appeal within the time period specified in the termination letter, but within at least fifteen (15) days of receipt of notice of the termination. Unicity will review the timely appeal and notify the Distributor of its decision. If the appeal is not received within the specified time period, the termination will be final.
- **F. Results of Termination.** When a Distributorship is terminated through voluntary resignation or nonrenewal by either party or involuntary termination by Unicity, that Distributor's licenses, rights, and privileges are revoked, and the Distributor is no longer entitled to sell Unicity products, Sponsor other prospective Unicity Distributors or represent the Distributor as an independent contractor or Distributor of Unicity. In addition, a terminated Distributor loses all rights to the existing Downline and is no longer entitled to receive any Awards whatsoever, already earned or otherwise, from Unicity, nor is the Distributor entitled to any other claim for indemnification with regard to the loss of the Distributors Customer base or any investments made. A Distributor also loses any rights to Unicity Lists. A terminated Distributor must immediately return to Unicity all existing Unicity Lists and all other documents and materials made available to him or her. Terminated Distributorships are the property of Unicity and may remain in the current Unicity Genealogical Distributorship position and will be managed, maintained, sold or disposed of by Unicity, at its sole discretion. Unicity may, but shall not be required to, merge or "roll up" any such Distributorship. A Distributor who has been terminated for cause may not re-apply for a Unicity Distributorship for eighteen (18) months following the termination. If a Distributor is at the rank of Presidential Sapphire or higher and is terminated for cause, then the Distributor agrees that the Distributor will not compete in any direct selling channel of distribution, including muti-level marketing, in any market that Unicity has officially opened, for a period of six (6) months following the termination of the Distributor's Distributorship. These provisions, as well as the provision proscribing Cross-Sponsoring and Non-Solicitation in Section 3.C, the provision proscribing Internet Use in Section 6.N and Section 8.C.5, shall survive the termination of the Contract.
- **G. Product Buy-Back.** A Distributor who voluntarily terminates the Distributor's Distributorship, or which Distributorships are not renewed by either party, may return with the Distributor's resignation letter all "Currently Marketable," unencumbered, re-usable, unopened, and otherwise re-salable inventory in the Distributor's possession. Unicity will refund ninety percent (90%) of the net cost to the Distributor, less the value of any Awards received for purchase of the goods. Unicity will also re-purchase any initial mandatory sales materials that are returned, shipping pre-paid, in re-usable and re-salable condition for one hundred percent (100%) of the cost to the Distributor. Unicity will not issue any refunds on products previously certified as sold under the 70% Rule. Distributorships that are terminated for cause are not eligible for the 90% product buy-back or the 100% sales material buy-back.
 - 1) For purposes of this policy, products shall not be considered "Currently Marketable" if returned after the products' commercially reasonable, usable or shelf-life period is less than 3 months; nor shall products be considered "Currently Marketable" if Unicity clearly discloses to Distributors, prior to purchase, that the products are seasonal, discontinued or special promotional products.
 - 2) If commissions were paid to a terminating Distributor's
 Upline on Volume represented by returned products, the
 commissions paid on such Volume may either be debited
 from the Upline Distributors' accounts or deducted from
 the terminating Distributors refund. Although certain
 requirements may vary by law in some jurisdictions, a
 Distributor seeking a refund must do the following:
 - a) Call the Unicity Customer Service Department and request a Return Merchandise Authorization ("RMA") form and/or number;
 - b) Request a refund in writing from Unicity. This document must be accompanied by copies of the original product invoice(s) and the RMA form and/or number; and
 - c) Return the package with the RMA number clearly marked near the return address on the outside of the package.
 - Shipping costs to return the products must be paid by the Distributor. The Distributor is responsible for any damage or loss in the shipping process. Goods damaged en route, and therefore not marketable, will be rejected. After full verification of all submitted paperwork and returned items, Unicity will issue the terminated Distributor a refund in the form of the original method of payment.

H. Governing Law and Jurisdiction. This Contract shall be governed by the laws of the State of Utah. Venue for any action or arbitration is the State of Utah unless the parties mutually agree to another location or venue. The Distributor, and all shareholders, partners, trustors, trustees, beneficiaries, managers, members or other principals of a Distributor agree to personal jurisdiction is the state of Utah or the location where any arbitration may be commenced pursuant to this agreement. **I. Binding Arbitration.** Any dispute between the parties as to the Contract, or directly or indirectly related to any products purchased from Unicity, or any other matter directly or indirectly related to the relationship between Unicity and the Distributor, or any of their shareholders, partners, trustors, trustees, beneficiaries, managers, members or other principals, or related to the manufacture, sale, or use of any of the products by Distributor any of its shareholders, partners, trustors, trustees, beneficiaries, managers, members or other principals shall be resolved as follows:

The parties mutually agree that all disputes, claims, questions, or differences, to the extent the parties are unable to resolve amicably among themselves, shall be brought a retired judge (from either Utah, Nevada or California) and finally settled by arbitration administered in Salt Lake County or Utah County, Utah. The retired judge shall be selected from a panel available from JAMS/Endispute located from its Utah office, if any, and if none, from its Orange County, California office. The arbitration shall be conducted in accordance with JAMS Recommended Arbitration Discovery Protocols for Domestic, Commercial Cases which can be found at http://www.iamsadr.com/arbitrationdiscoveryprotocols/ (Arbitration Rules). If the Arbitration Rules are inadequate on an issue, then Utah Code Title 78B Chapter 11 shall govern that issue. All costs of such arbitration shall be split equally between Unicity and Distributor (or other party). The parties shall maintain the confidential nature of the arbitration proceeding and the Award, including any hearings, except as may be necessary to prepare for or conduct the arbitration hearing on the merits, or except as may be necessary in connection with a court application for a preliminary remedy, a judicial challenge to an award or its enforcement, or unless otherwise required by law or judicial decision. Notwithstanding this arbitration provision, nothing herein shall prevent Unicity from applying to and obtaining legal relief, including injunctive relief, from any court having jurisdiction. To the fullest extent permitted by law, the parties also agree that any disputes brought by either party will be arbitrated on an individual basis, and not on a class, collective, or representative basis. Accordingly, class, collective, and representative actions are not permitted under the Contract and are expressly waived. The arbitrator or arbitrators will not have the authority or jurisdiction to hear the arbitration on a class, collective, or representative action or to join or consolidate causes of action of different parties into one proceeding.

J. Attorney Fees and Costs. The prevailing party shall recovery its attorney fees and other reasonable expenses of litigation incurred in arbitration or any judicial proceeding; however, no party shall be entitled to recover attorney fees which exceed five times the Distributor's last 3 years of commissions. For example, if the Distributor's last 12 months of commissions was \$2,000, then the prevailing party's attorney's fees would be limited to \$10,000.

K. Force Majeure. Neither party to the Contract shall be liable

to the other party for failure or delay in the performance of any of the obligations under this Contract for the time and to the extent such failure or delay is caused by reason of acts of God or other cause beyond its reasonable control, including, but not limited to, acts of government, riots, war, interruption of transportation, strikes or other labor trouble, shortage of labor, fire, storm, flood, earthquake (each a "Force Majeure Event"). The performance of obligations hereunder shall be suspended during the existence of any Force Majeure Event and, upon cessation of such Force Majeure Event, shall again be required to be resumed immediately, provided, however, that the parties hereto shall use their reasonable commercial efforts to minimize the consequences of such Force Majeure.

L. Limitation of Liability. Any claims by a Distributor against Unicity and/or its officers, employees, and agents can only be brought in the Distributor's individual capacity, and not as a plaintiff or class member in any purported class or representative proceeding. Regardless of that form of such claims, whether in tort, contract, or other, Unicity and its officers, employees, and agents shall not be liable to a Distributor for any damages in excess of an amount equal to six times the monthly commissions of that Distributor, based upon that Distributor's average commissions over the previous twelve months. With the sole exception of the foregoing provision, Unicity, its officers, employees, and agents shall not be liable for any consequential, incidental, direct, indirect, special, contingent, or punitive damages whatsoever, including, without limitation, lost profits whether arising out of contract or torts. Both parties to this Contract waive their rights to the remedy of specific performance of any provision of this Contract. No legal action may be brought, or damages awarded, more than one year after the event giving rise to the cause of action has occurred, notwithstanding any other statute of limitations provision.

Appendix A

This Appendix A is part of and incorporated into the Unicity Policies & Procedures.

The Independent Distributorship Agreement

Terms and Conditions

- 1. I am legally competent to enter into a contract.
- 2. Upon acceptance of this Independent Distributorship Agreement by Unicity USA, Inc. ("Unicity"), Distributor will be an independent contractor and licensed distributor (hereinafter "Distributor") of Unicity, which status gives me the right to sell Unicity products (the "Products") in accordance with the Unicity Compensation Plan (the "Compensation Plan"). This Independent Distributorship Agreement will be deemed accepted by Unicity at its sole discretion when it is entered into the Unicity database, so long as there have been no violations with respect to this Agreement and the Policies and Procedures. Independent Distributorship Agreements submitted by telephone will be temporarily accepted; however, the original Independent Distributorship Agreement or a facsimile thereof must be received by Unicity within thirty (30) days of entry into the Unicity database for it to be considered for acceptance. Independent Distributorship

Agreements appropriately entered online will be considered as having been accepted. The acceptance by Unicity of this Independent Distributorship Agreement may be rescinded if Unicity has determined there has been any misrepresentation or violation of the Independent Distributorship Agreement.

- 3. I have read the Compensation Plan and the Policies and Procedures for Unicity independent Distributors (the "Policies & Procedures"). I agree to be bound by and abide by the terms and conditions of each of these documents and the terms and conditions of the Compensation Plan and the Policies & Procedures. I agree to be bound by all revisions, supplements, and amendments thereto and further agree that they are incorporated herein by this reference. This is an integrated Contract (the "Contract") that also includes the Compensation Plan and the Policies & Procedures. With the exception of these referenced documents, no promises, representations, guarantees or agreements of any kind shall be valid unless in writing and signed by both an authorized officer of Unicity and Distributor. I acknowledge that any violation of the Contract or any other agreements or obligations I may have with Unicity or any of its affiliated entities may result in the termination of the Distributor's Distributorship or other disciplinary action, as deemed appropriate by Unicity, at its sole and absolute discretion. Should any inconsistency be found between the Policies & Procedures, the Compensation Plan, and any amendment hereto, and any other publication of Unicity, then current Policies & Procedures shall govern.
- **4.** I understand that no product purchases are necessary to

become a Distributor. The only payment required to become a Distributor is the Distributor fee referenced on the front of the Independent Distributorship Agreement form, the payment fee which authorizes the Distributor to act as a Distributor under the Contract and to receive all of the benefits of such Distributorship.

- **5.** This Independent Distributorship Agreement shall be valid for one (1) year from the date of acceptance and is subject to a required annual renewal. Unicity is not obligated to renew this Independent Distributorship Agreement. I acknowledge that this Independent Distributorship Agreement and the Distributorship created hereunder may be terminated by Unicity if the Independent Distributorship Agreement is not renewed for any reason. The Distributorship created hereunder is a licensed right that is revocable, and the position this Distributorship creates in the Unicity Distributor Organization and/or database is the property of Unicity.
- **6.** If I wish to terminate this Independent Distributorship Agreement, I will deliver written notification of the Distributors intent to terminate to Unicity. The Distributor's voluntary termination will be effective as of the date such notice is received and accepted by Unicity.
- 7. As a Distributor, The Distributor is an independent contractor. The Distributor is not an employee, partner, agent, joint venturer or legal representative of Unicity. I agree that the Distributor is solely responsible for the Distributor's compliance with any and all laws or regulations related to the Distributors business in any jurisdiction exercising authority over the Distributor, including but not limited to the duty to license the Distributor's business and to collect and pay sales or use tax on sales and on products the Distributor consume unless Unicity otherwise agrees to collect and remit such taxes. I will obey any and all federal and local laws, statutes, and regulations applicable to the Distributor's business and me.
- 8. Although Unicity or any of its affiliated entities may assist the Distributor in becoming aware of applicable laws, rules, and requirements, the sole responsibility to lawfully conduct the Distributor's independent Unicity business in any jurisdiction rests with me. Therefore, I release Unicity and any of its affiliated entities and their officers, agents, and employees from all liability for any of my actions or omissions. I also waive any claims or causes of action that either I or others acting in my interest may have occasion to assert respecting the Distributor's status or conduct as an independent Distributor or Sponsor of Unicity arising out of any of the Distributor's acts or omissions. I agree to indemnify and hold harmless Unicity, its officers, employees, successors, Distributors, and any of its affiliated organizations for any claim, action or liability asserted or arising out of the Distributor's actions, omissions, admissions or representations in sponsoring or conducting the Distributor's independent Unicity business.

- **9.** This Independent Distributorship Agreement allows the Distributor to recruit prospective Distributors of Unicity in the Distributor's home country. I may only sponsor Distributors in other countries pursuant to the conditions of Unicity's International Sponsoring, which is included in the Policies & Procedures.
- **10.** I understand that only Distributors considered by Unicity to be in good standing may Sponsor new Distributors. Unicity, at its sole discretion, may reject this Independent Distributorship Agreement without disclosing any reason for the rejection. If this Independent Distributorship Agreement or any renewal hereof is not accepted or approved, the Distributor releases Unicity and its officers, agents, affiliates, advisors, and employees from any and all liability, claims, damages or cause of action.
- 11. I understand that I am responsible for training and supporting any Distributors the Distributor Sponsors and/or recruit under the Compensation Plan, to ensure that they comply with the Policies & Procedures, including the prohibition against selling Unicity products on online auction and mass marketing commercial sites. I will offer reasonable support, information, and assistance to such Distributors, as well as reasonable supervisory, marketing, selling, and training support in connection with the sale of Unicity products to the ultimate consumer. I also agree to reasonably train any Distributor whom the Distributor may Sponsor or recruit in the performance of these functions. I will maintain continuing communication with and supervision over the Distributor's Unicity Distributor organization.
- **12.** I understand and agree that any Awards Distributor receive from Unicity are granted under the rules of the Compensation Plan or the rules of a Unicity program as may be established from time to time.
- **13.** I agree that the Distributor may not alter, re-package, re-label or otherwise change any Unicity product, nor will the Distributor sell any such product under any name or label other than that authorized by Unicity. I further agree that the Distributor will refrain from producing, selling, and using any compensation plan, program, writing, recording or any other materials that have not been previously approved or provided by Unicity.
- **14.** I understand and agree that the Distributor may not convey, assign or otherwise transfer any rights arising hereunder without the prior written consent of Unicity. Unicity may assign the Contract without my consent.
- **15.** I agree not to use proprietary trade names, trademarks or other property of Unicity without the prior written consent of Unicity.
- **16.** I will make no claims of curative, prescriptive, disease, medicinal, and/or therapeutic properties regarding Unicity products or claims involving the Compensation Plan that are not contained in official Unicity literature that is produced and distributed by Unicity.
- 17. Unicity and its affiliated entities have proprietary rights to Unicity's Distributors and lists of Distributor names. I will not use any Unicity Distributor Lists or other Unicity contacts to promote the sale or use of any products, programs or services other than those offered through Unicity, to any Unicity Distributor whom the Distributor do not personally Sponsor. I further agree that the Distributor may not hold a beneficial interest in more than

- one Unicity Distributorship except as expressly allowed in the Compensation Plan. I will return all existing Unicity Lists upon request by Unicity or upon the Distributor's termination.
- **18.** In the event I choose to purchase Unicity Products on my credit card or banking debit card, my signature on this Independent Distributorship Agreement hereby constitutes my authorization to process any order I place to those accounts and to use this authorization as my "signature on file."
- **19.** If any provision of this Contract is found to be unenforceable or invalid, the validity of the remaining provisions shall not be affected.
- **20.** This Contract shall be governed under the laws of the State of Utah. Venue for any action or arbitration is the State of Utah unless the parties mutually agree to another location or venue. The Distributor, and all shareholders, partners, trustors, trustees, beneficiaries, managers, members or other principals of a Distributor agree to personal jurisdiction is the state of Utah or the location where any arbitration may be commenced pursuant to this agreement.

Any dispute between the parties as to the Contract, or directly or indirectly related to any products purchased from Unicity, or any other matter directly or indirectly related to the relationship between Unicity and the Ditributor, or any of their shareholders, partners, trustors, trustees, beneficiaries, managers, members of other principals, or related to the manufacture, sale, or use of any of the products by Distributor any of its shareholders, partners, trustors, trustees, beneficiaries, managers, members or other principals shall be resolved as follows:

The parties mutually agree that all disputes, claims, questions, or differences, to the extent the parties are unable to resolve amicably among themselves, shall be brought a retired judge (from either Utah, Nevada or California) and finally settled by arbitration administered in Salt Lake County or Utah County, Utah. The retired judge shall be selected from a panel available from JAMS/Endispute located from its Utah office, if any, and if none, from its Orange County, California office. The arbitration shall be conducted in accordance with JAMS Recommended Arbitration Discovery Protocols for Domestic, Commercial Cases which can be found at http://www.iamsadr.com/arbitrationdiscovcrvprotocols/ (Arbitration Rules). If the Arbitration Rules are inadequate on an issue, then Utah Code Title 78B Chapter 11 shall govern that issue. All costs of such arbitration shall be split equally between Unicity and Distributor (or other party). The parties shall maintain the confidential nature of the arbitration proceeding and the Award, including any hearings, except as may be necessary to prepare for or conduct the arbitration hearing on the merits, or except as may be necessary in connection with a court application for a preliminary remedy, a judicial challenge to an award or its enforcement, or unless otherwise required by law or judicial decision.

Notwithstanding this arbitration provision, nothing herein shall prevent Unicity from applying to and obtaining legal relief, including injunctive relief, from any court having jurisdiction. To the fullest extent permitted by law, the parties also agree that any disputes brought by either party will be arbitrated on an individual basis, and not on a class, collective, or representative basis. Accordingly, class, collective, and representative actions are not permitted under the Contract and are expressly

waived. The arbitrator or arbitrators will not have the authority or jurisdiction to hear the arbitration on a class, collective, or representative action or to join or consolidate causes of action of different parties into one proceeding.

- **21.** I agree that regardless of the form of claim, whether in tort, contract or other, Unicity, its subsidiaries, and affiliated companies and their officers, employees, and agents shall not be liable for any consequential, incidental, special or punitive damages, including lost profits or any claims against Unicity. No legal action may be brought by either party to this Independent Distributorship Agreement more than one year after the event giving rise to the cause of action has occurred.
- **22.** I certify the accuracy of all information provided by me in this Independent Distributorship Agreement and agree that the providing of false or misleading information authorizes Unicity, at its election, to declare this Independent Distributorship Agreement void from its inception.
- 23. If I am an individual, I have provided Unicity with my correct Taxpayer Identification Number ("TIN"), being either my Social Security Number ("SSN") or, if I am a resident alien, my Individual Taxpayer Identification Number ("ITIN"). For a Distributorship that is a partnership, corporation, company or association organized in the United States or under the laws of the United States, the Distributor has provided Unicity with its Federal Tax Identification Number. If I have provided Unicity with an incorrect taxpayer number, Unicity may withhold and pay to the IRS a percentage of the Distributor's income, pursuant to applicable IRS guidelines. By signing this Agreement, I certify that the TIN I have provided to Unicity is correct.
- **24.** This Agreement shall be binding upon the Distributor, and all employees, agents, officers, directors, shareholders, partners, representatives, trustors, beneficiaries, successors, and heirs of the Distributor.

Unicity Corporate Headquarters

Phone: 1-801-226-2600

Mail: 1712 South East Bay Blvd Suite 101

Provo, UT 84606

Website: www.unicity.com

Customer Service Department

Phone: 1-800-UNICITY (864-2489) 1-888-BIOSLIFE (246-7543)

Fax: 1-800-226-6232 1-801-226-8232

E-mail: customerservice@unicity.com

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