



IMMEDIATELY REACHES ROI WITH **tiphaus**® TO STREAMLINE TIP MANAGEMENT AND INCREASE EMPLOYEE RETENTION BY 25%

CUSTOMER NAME

Kerbey Lane Cafe

INTERVIEWED

Michael Jackson
VP of Systems and Strategy

PROJECT OBJECTIVE

Kerbey Lane Cafe sought a solution to streamline payroll, ensure transparency in tip distribution, and boost employee retention.



INTRODUCTION

Kerbey Lane Cafe is a local institution known for its delicious, made-from-scratch comfort food with a creative twist. Our conversation with Michael Jackson, VP of Systems and Strategy, sheds light on how TipHaus transformed their tip management system. By providing employees with clear, real-time visibility into tip allocation, TipHaus helps build trust, confidence, and a stronger workplace culture.

RESULTS

70 Hrs

Saved every month
across 10 locations

\$1,000+

Saved per month in
manager wages

25%

Increase in employee
retention

CHALLENGE

Time-Consuming and Laborious Process:

Manually calculating tips and exporting data into a usable format for payroll was a tedious task that took a **significant amount of management time**.

Limited Flexibility:

Kerbey Lane's previous system **lacked flexibility**. They couldn't easily adjust tip distribution rules or account for variations in service times.

Rule Restrictions:

Their old system **restricted tip pools to specific shifts**, which limited their ability to optimize tip distribution based on overall performance.



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SOLUTION

Kerbey Lane Cafe implemented TipHaus

TipHaus transformed Kerbey Lane's tip management process in several ways. First, it drastically **reduced the time spent on tip calculations**. Now, exporting data to payroll is a simple process, freeing up valuable management hours. Second, TipHaus offers **greater flexibility**. Kerbey Lane can now easily create and adjust tip distribution rules on the fly, ensuring a fair and consistent system for their employees. Finally, TipHaus allows them to manage tip pools based on **total sales or minute-by-minute distribution**, providing greater control and optimization opportunities.

*"TipHaus can actually handle the tip logic we have always wanted to use at our locations. It's more fair to our employees, and we can easily adjust and create rules on the fly. It's as easy as TipHaus advertises, we save at least **70 hours per month across our locations.**"*

MICHAEL JACKSON, VP OF SYSTEMS AND STRATEGY



Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at sales@tiphaus.com or [401.375.2536](tel:401.375.2536)