



How Stoney's Bar & Grill Saved 60 Hours Monthly by Automating Tip Calculation and Distribution with TipHaus

CUSTOMER NAME:

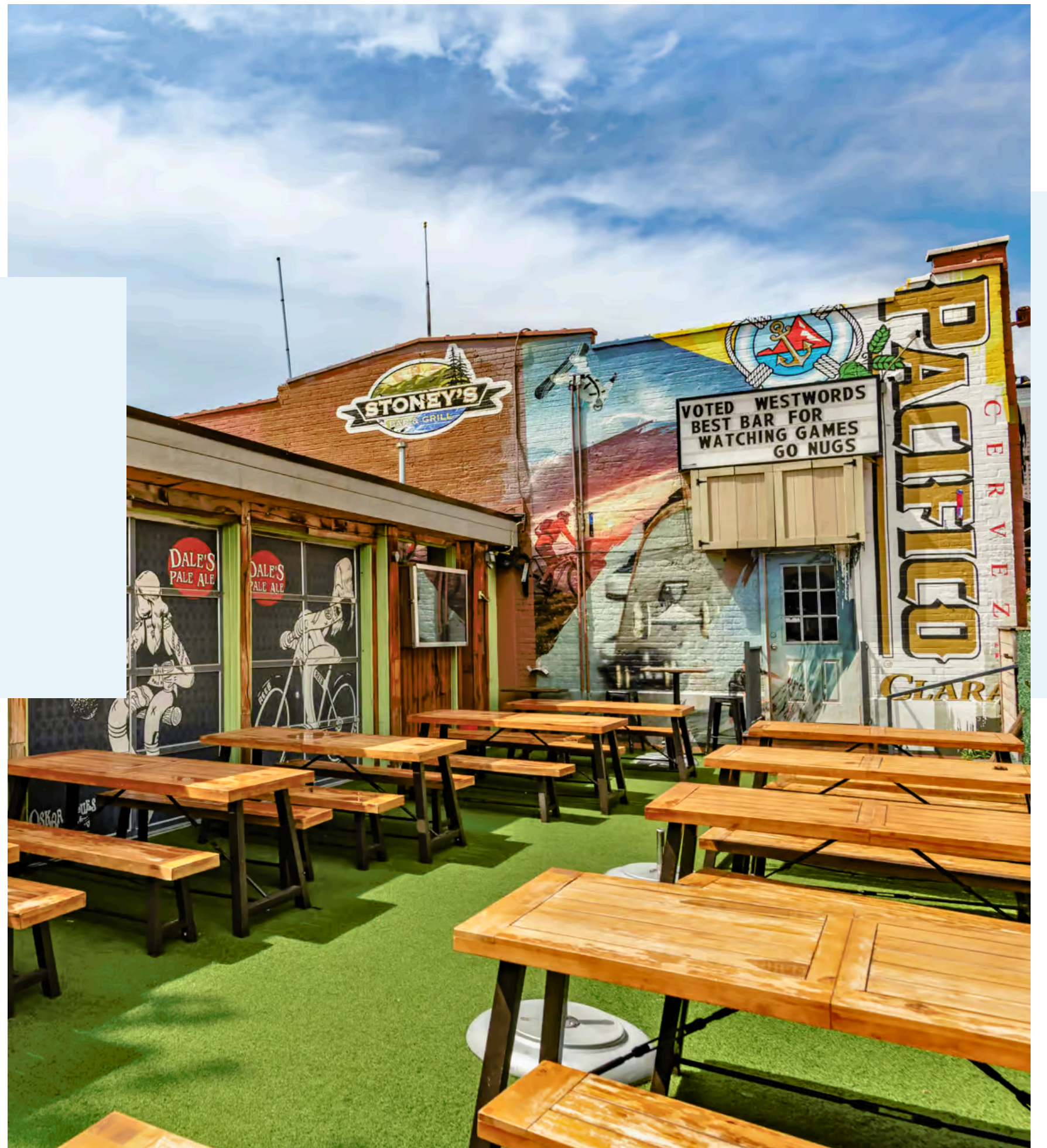
Stoney's Bar & Grill

INTERVIEWED:

Anne Rogers, Business Manager

PROJECT OBJECTIVE:

Stoney's Bar & Grill sought a solution to streamline payroll, ensure transparency in tip distribution, and ensure legal compliance.



INTRODUCTION

Stoney's Bar & Grill is a locally owned, Colorado-themed sports and music bar with its first location in the heart of downtown Denver at 11th and Lincoln. In our conversation with Anne Rogers, the business manager at all 4 Stoney's Bar & Grill locations, we explore how TipHaus brought transparency and efficiency to its **tipping system**. Learn how automation **reduced errors and saved money on operational expenses**.

CHALLENGE

- **Manual Tipping System Challenges:**

Stoney's Bar & Grill struggled with a complex, **time-consuming manual tipping system**, leading to calculation errors and financial discrepancies.

- **Human Error and Administrative Burdens:**

Human error in the manual process caused overpayments or underpayments, creating **tension** and **administrative burdens**, while the lack of transparency fostered staff distrust and **potential legal liability**.

- **Resource Drain and Dependency:**

The manual system drained resources, **requiring dedicated staff hours and reliance on a part-time bookkeeper** for tip calculations and reconciliation.

SOLUTION

Stoney's Bar & Grill Implemented TipHaus:

The implementation of TipHaus transformed Stoney's Bar & Grill's tip management system, introducing complete transparency and efficiency. With TipHaus, the bar gained visibility into tip calculations, enhancing team dynamics and communication. Automation eliminated manual calculations, **saving 60 hours monthly** and significantly reducing errors. This also ensured accurate tip-outs, reducing financial discrepancies and legal liabilities. The switch **saved over \$1,800 monthly in payroll expenses** by removing the need for a part-time bookkeeper, contributing to the overall success and growth of Stoney's.

RESULTS

\$1,800+

Saved per month in manual labor costs

60+ Hrs

Saved per month with automated calculations

0

Adjustments for paid-out tips

“Before TipHaus, I regularly had to take money from one person and give it to another due to errors, which happened at least once a month. These awkward situations were a major reason we implemented TipHaus. Now, we have proper and accurate tip-outs at the time of sale, with zero adjustments to already paid tips and no more uncomfortable conversations with staff. Running payroll each week used to take an extra 15 hours, but now those hours are saved.”

Anne Rogers, Business Manager

Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at **sales@tiphaus.com or 401.375.2536**

