

FROM 2 DAYS TO 10 MINUTES: HOW **tiphaus**® REVOLUTIONIZED PAYROLL FOR **CHULITA**

CUSTOMER NAME

Chulita

INTERVIEWED

Shireen Imani
Owner

PROJECT OBJECTIVE

Chulita was seeking a solution to streamline payroll, ensure accurate and timely tip distribution, and boost employee happiness and engagement.



INTRODUCTION

Chulita, a vibrant Alta-California-style Mexican restaurant in Venice Beach, embodies the spirit of its community. Blending traditional Mexican flavors with local flair, Chulita offers a unique dining experience. Our conversation with owner Shireen Imani reveals how TipHaus transformed their operations. By streamlining payroll, TipHaus freed managers from tedious back-office tasks, allowing them to focus on what truly matters – running a thriving restaurant.

RESULTS

10 Min

Per day spent
on payroll

\$1,000+

Saved in manager wages
every month

20%

Increase in employee
satisfaction

CHALLENGE

Time-Consuming Manual Process:

Chulita previously relied on manual tip calculations, leading to a time-consuming (two-day) and dreaded payroll process.

Accuracy Concerns & Legal Risk:

Chulita had concerns about **fairness** in tip distribution due to manual calculations. This exposed them to the **risk of legal issues** arising from potential human **errors**.

Employee Frustration:

The lengthy tip distribution process often resulted in employees **staying late** to receive their full share. Fueled by the inefficiencies and **lack of transparency** in their existing tip distribution system.

SOLUTION

Chulita implemented TipHaus

It reduced processing time from two days to a mere **10 minutes**, freeing up significant **resources** for other crucial tasks. TipHaus's **reliable data eliminates concerns** about human error, ensuring **accurate tip calculations** and **mitigating potential legal risks**. With TipHaus, employees now receive their **fair share of tips promptly** through the **time-of-sale distribution system**. This newfound **transparency** and **convenience** create a **more positive work environment** and **better staff retention**.

*I can't f***ing believe we ever operated without TipHaus. GMs can work less, payroll went from taking 2 days to being only 10 minutes. Our employees LOVE it – accurate and timely tips make a big difference. Plus, TipHaus's customer support deserves a perfect 12/10 rating. They've been incredibly hands-on and supportive, helping our restaurant finally operate like a true team.*

SHIREEN IMANI, OWNER



Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at sales@tiphaus.com or [401.375.2536](tel:401.375.2536)



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