

REPUBLIC *Garden & Lounge* STREAMLINES TIP

MANAGEMENT WITH **tiphaus**®

SAVING 288 HOURS ANNUALLY

CUSTOMER NAME

Republic Garden & Lounge

INTERVIEWED

Lea Aylor

CEO of Republic Hospitality

PROJECT OBJECTIVE

Republic Garden & Lounge sought a way to save time, reduce errors, and ensure full tip transparency for staff.



INTRODUCTION

Republic Garden & Lounge, a high-volume nightlife and hospitality venue in Charleston, SC, needed a more efficient way to manage tip reconciliation. Their manual processes required excessive time and effort for payroll coordination. By implementing TipHaus, Republic Garden & Lounge automated tip reconciliation, **reduced time spent on payroll by 75%**, improved the guest experience, and **enhanced transparency with a user-friendly app that provides employees with detailed earnings breakdowns.**

RESULTS

75%

Reduction in payroll processing time

288 Hrs

Saved yearly on payroll tasks

0

Room for manual error

CHALLENGE

Time-Consuming Payroll

Republic Garden & Lounge was previously manually calculating and reconciling tips in spreadsheets, and payroll took 16 hours across 2 locations every payroll period.

Inefficient Processes

Republic Garden & Lounge was previously manually calculating and reconciling tips in spreadsheets, and payroll took 16 hours across 2 locations every payroll period.

Operationally inefficient Systems

Managers and payroll staff spent excessive time going back and forth to resolve discrepancies.



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SOLUTION

Republic Garden & Lounge Implemented TipHaus

Republic Garden & Lounge streamlined tip management and boosted efficiency with TipHaus. Automated tip reconciliation eliminates spreadsheets and room for errors by syncing data from their POS directly into TipHaus. This seamless integration removes the need for manual adjustments, while the free TipHaus Employee App gives employees real-time tip transparency. **Payroll processing time dropped 75%**, from 16 hours to just 4 per their bi-weekly pay period, which saves 24 hours each month. Plus, smoother operations improved guest satisfaction, allowing the team to serve more guests quickly and efficiently.

"Transparency is key in hospitality, and that's where TipHaus comes in. It ensures employees know exactly how their tips are calculated. We went from 2 full days of payroll and tip calculations every bi-weekly pay period, to barely 4 hours with TipHaus."

LEA AYLOR, CEO



Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at sales@tiphaus.com or [401.375.2536](tel:401.375.2536)