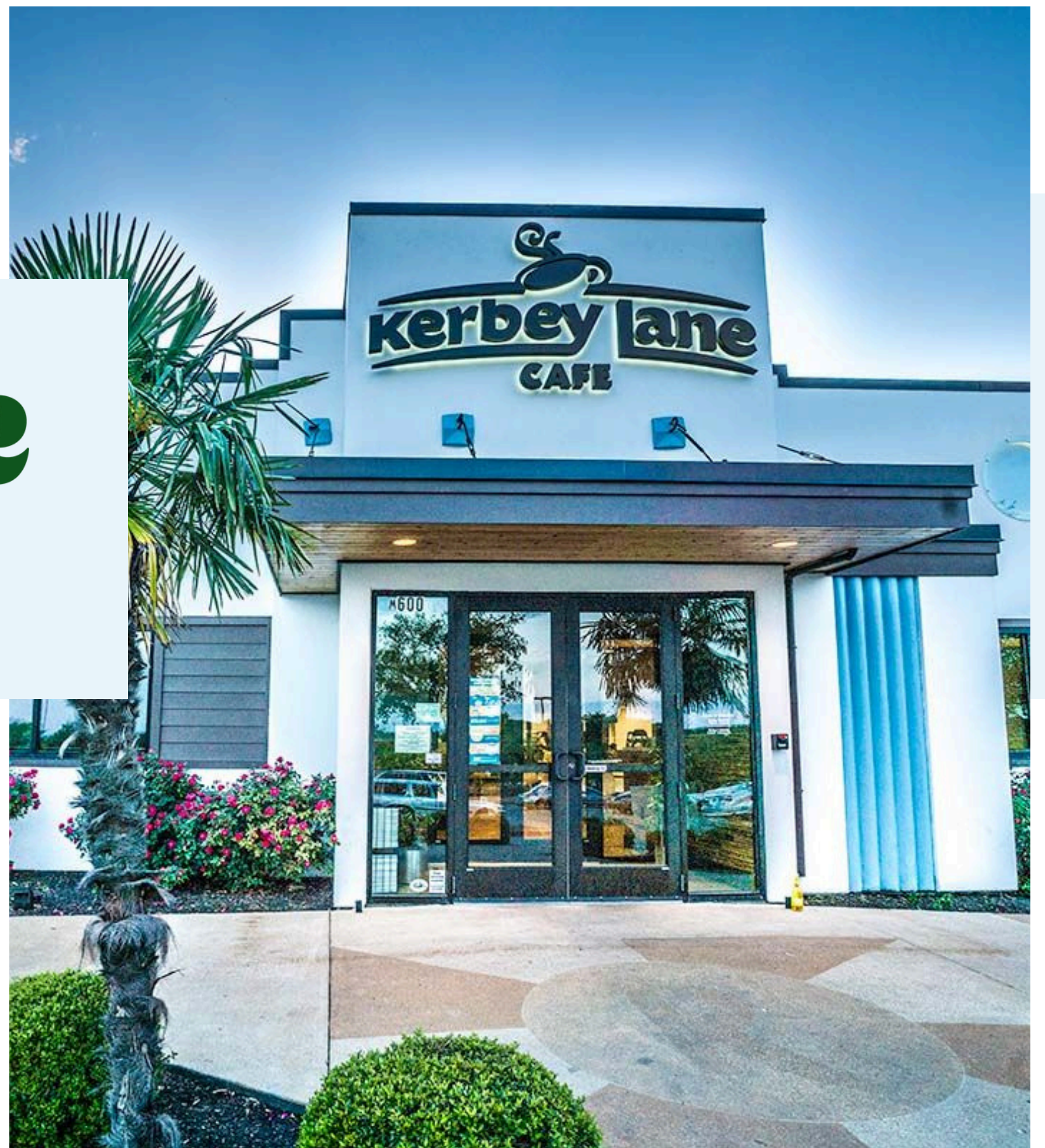




Kerbey Lane

ALL DAY CAFE

How Kerbey Lane Immediately Reaches ROI with TipHaus by Saving 70 Hours in Manual Labor Each Month



CUSTOMER NAME:

Kerbey Lane Cafe

INTERVIEWED:

Michael Jackson, VP of Systems and Strategy

PROJECT OBJECTIVE:

Kerbey Lane Cafe sought a solution to streamline payroll, ensure transparency in tip distribution, and boost employee retention.

INTRODUCTION

Kerbey Lane Cafe is a local institution known for its delicious, made-from-scratch comfort food with a creative twist. Our conversation with Michael Jackson, VP of Systems and Strategy, sheds light on how TipHaus transformed their tip management system. **This innovative solution empowers employees through transparency in tip allocation, fostering trust and boosting morale.**

CHALLENGE

- **Time-Consuming and Laborious Process:**

Manually calculating tips and exporting data into a usable format for payroll was a tedious task that took a **significant amount of management time.**

- **Limited Flexibility:**

Kerbey Lane's previous system **lacked flexibility**. They couldn't easily adjust tip distribution rules or account for variations in service times.

- **Rule Restrictions:**

Their old system **restricted tip pools to specific shifts**, which limited their ability to optimize tip distribution based on overall performance.

SOLUTION

Kerbey Lane Cafe Implemented TipHaus.

TipHaus transformed Kerbey Lane's tip management process in several ways. First, it drastically **reduced the time spent on tip calculations**. Now, exporting data to payroll is a simple process, freeing up valuable management hours. Second, TipHaus offers **greater flexibility**. Kerbey Lane can now easily create and adjust tip distribution rules on the fly, ensuring a fair and consistent system for their employees. Finally, TipHaus allows them to manage tip pools based on **total sales or minute-by-minute distribution**, providing greater control and optimization opportunities.

RESULTS

\$1,000+

Saved per month in manager wages

70 Hrs

Saved every month across 10 locations

25%

Increase in employee retention

“TipHaus can actually handle the tip logic we have always wanted to use at our locations. It's more fair to our employees, and we can easily adjust and create rules on the fly. It's as easy as TipHaus advertises, we save at least 70 hours per month across our locations.”

Michael Jackson, VP of Systems and Strategy

Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at

sales@tiphaus.com or 401.375.2536

