

SAVES 176 HOURS MONTHLY ACROSS 22 LOCATIONS WITH **tiphaus**® IMPROVING TIP TRANSPARENCY AND ACCURACY

CUSTOMER NAME

EVO Entertainment

INTERVIEWED

Amber Varughese

Compensation and Benefits Manager

PROJECT OBJECTIVE

EVO Entertainment sought a solution to streamline operations, ensure transparency in tip distribution, and reduce errors across all locations.



INTRODUCTION

EVO Entertainment, a multi-state entertainment group with 22 locations and 1,300 employees, faced challenges managing tips for their large staff. With locations in Florida, North Carolina, Texas, and Virginia, EVO needed a system that could ensure transparency, reduce errors, and improve efficiency across all locations. As the business grows, with plans to add two more locations next year, implementing a reliable tip management solution like TipHaus became essential.

RESULTS

176+ Hrs

Saved per month with
automated calculations

\$90,000

Saved annually in
managerial labor costs

0

Manual errors in tip
calculations

CHALLENGE

Inconsistent Tip Calculations Across Locations:

EVO Entertainment faced issues with inaccurate tip distributions across locations, causing employee frustration.

Lack of Security in Tip Distribution:

Without proper security measures in place, managers had too much flexibility in determining tip distribution. **This lack of structure left room for manual errors and inconsistencies in the process.**

Unsustainable Manual Tip Management:

As the company continued to expand, managing tips manually became increasingly unsustainable, **creating a need for a more efficient and scalable solution.**



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SOLUTION

Evo Entertainment implemented TipHaus

TipHaus automated tip calculations and distributions for EVO Entertainment, providing employees with clear visibility into their tips through our Employee app. This transparency boosted trust and communication within the team, while the structured system streamlined their tip management process. Each of the 22 managers now saves at least **2 hours per week on manual tip calculations, resulting in 44 hours saved weekly and 176 hours saved monthly. This streamlined process translates to \$90,000 saved annually in managerial labor costs.** As EVO expands, TipHaus remains crucial for ensuring fair and efficient tip distribution across all locations.

"With 1,300 employees across 22 locations, managing tips can be a challenge. TipHaus makes the entire process smooth, fast, and accurate, from calculating tips to distributing them, while ensuring we stay compliant. This has resulted in an annual savings of \$90,000 in managerial labor costs."

AMBER VARUGHESE, COMPENSATION AND BENEFITS MANAGER



Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at sales@tiphaus.com or [401.375.2536](tel:401.375.2536)