



## TAVERN in the SQUARE



# How Tavern in the Square – North Station Saves 180 Hours Per Year & Improves Staff Satisfaction with Digital Daily Tip Payouts

### CUSTOMER NAME:

Tavern in the Square

---

### INTERVIEWED:

Matt White, Training & Administration Manager

---

### PROJECT OBJECTIVE:

Tavern in the Square struggled with daily tip payouts, frequent bank runs, and time consuming tip reconciliation.

## INTRODUCTION

Tavern in the Square North Station, a high-volume full-service Boston restaurant, needed efficient tip management for payroll and staff satisfaction. **With TipHaus and Earned Tip Access®, they eliminated manual calculations, improved accuracy, and saved 15+ hours monthly while enabling seamless daily tip payouts.**

## CHALLENGE

- **Time-Consuming Tip Reconciliation:**

Tavern in the Square North Station spent **over 30 minutes each night** manually calculating tips, creating significant time strain for staff.



- **Human Error & Payroll Discrepancies:**

Manual tip calculations increased the risk of errors, leading to payroll discrepancies and potential issues with accuracy.

- **Inefficient Cash Payouts:**

Managers had to make time-consuming bank runs for cash tip payouts, adding extra work and reducing operational efficiency.

## **SOLUTION**

### **Tavern in the Square Implemented TipHaus**

To streamline operations and eliminate manual tip tracking, Tavern in the Square implemented TipHaus with **Earned Tip Access®**. This automation removed spreadsheets and manual adjustments, enabled daily tip payouts for quicker employee access, and **integrated seamlessly with Toast to sync clock-ins and tip distributions**. Additionally, flexible payout options allow 90% of employees to use HausDirect, while 10% have switched to HausMoney for fee-free deposits.

## **RESULTS**

**15+ Hrs**

Saved monthly on tip reconciliation

**3.5+ Hrs**

Saved weekly on calculations for managers

**0**

Room for manual error

“ With previous provider, employees had to absorb fees to receive their tips, but TipHaus offers HausMoney, a fee-free option that more and more employees are choosing. Daily tip payouts through Earned Tip Access have also helped us avoid the need for weekly paycheck tips, which would hurt retention and be a major disadvantage in hiring. ”

**Matt White, Training & Administration Manager**

Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at **sales@tiphaus.com or 401.375.2536**

