

HOW SAVES 80 HOURS EVERY

MONTH IN MANUAL WORK WITH

CUSTOMER NAME

JF Restaurant Group

INTERVIEWED

Tracey LaBarca
Director of Human Resources

PROJECT OBJECTIVE

JF Restaurant Group looked for a solution that would automate tip distribution, free up managers' time, and ultimately boost employee retention.



INTRODUCTION

JF Restaurant Group stands as a beacon of collaboration and innovation in the hospitality industry, founded by renowned restaurateur and chef, John Fraser. In this interview, Tracey LaBarca, Director of Human Resources, dives into how TipHaus revolutionized their tip management process. **Discover how TipHaus saves their 4 revenue centers in just one establishment countless hours, eliminates compliance worries, and frees their team to focus on what truly matters: delivering exceptional service to their guests.**

RESULTS

0

Legal compliance
issues

80 Hrs

Saved per month across
all locations

0

Conversations about tip
discrepancies

CHALLENGE

Inefficient Tip Management Process:

Manual calculations in Excel spreadsheets were incredibly time-consuming, taking managers **20 hours per week**.

Compliance Concerns with Spreadsheets:

Relying on spreadsheets for tip calculations raised significant **compliance concerns**, creating a potential legal minefield for the hotel.

Lack of Transparency for Staff:

There was a **lack of transparency** amongst staff around tip distribution and left staff feeling **uninformed**.



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SOLUTION

JF Restaurant Group implemented TipHaus

TipHaus revolutionized JF Restaurant Group's tip management. Automating calculations **eliminated the 20+ hours of manual labor** spent on spreadsheets each month. The system's transparency empowered staff by providing **clear visibility into their tip calculations**, fostering trust and boosting satisfaction. Most importantly, TipHaus **ensured compliance**, a significant burden lifted from managers' shoulders.

"We used to waste a ton of time manually calculating tips with spreadsheets. It was a nightmare – constantly fixing errors and dealing with inconsistencies. TipHaus completely revolutionized our system. We're saving hours every week, which we can now reinvest in growing the business. Plus, TipHaus handles all the legal stuff for us, which is a huge weight off my shoulders as we expand. Their clear audit trail and automated tip reporting give me peace of mind knowing we're fully compliant with labor laws."

**TRACEY LABARCA, DIRECTOR OF HUMAN
RESOURCES**



Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at sales@tiphaus.com or [401.375.2536](tel:401.375.2536)