



Huckleberry's Keller Saves 12 Hours Monthly and Boosts Staff Satisfaction with TipHaus Employee App and Daily Tip Payouts

CUSTOMER NAME:

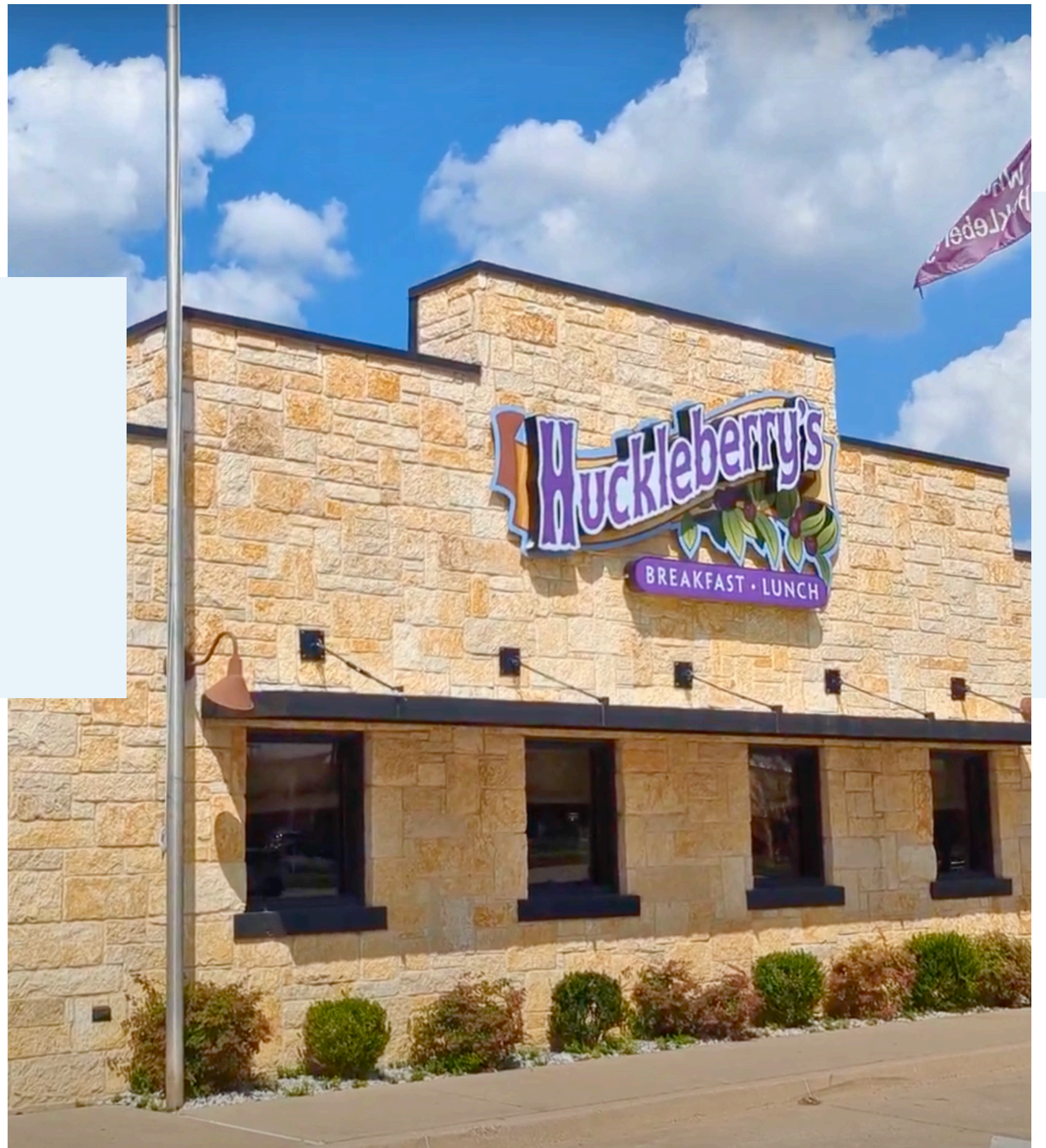
Huckleberry's Keller

INTERVIEWED:

Josh Calvert, Owner

PROJECT OBJECTIVE:

Huckleberry's Keller aimed to streamline operations by ensuring employees received daily tip payouts while minimizing bank trips and cash handling.



INTRODUCTION

Huckleberry's, a beloved breakfast and lunch chain originating in Pismo Beach, California, has grown to over 40 locations across multiple states. Josh Calvert owns and operates the Keller location, the first Huckleberry's location to open in Texas. Like many other smart operators seeking solutions to streamline their restaurants' operations, **Josh has embraced TipHaus to optimize tip management, provide transparency, and enhance employee satisfaction.**

CHALLENGE

- **Inefficient Manual Tip Calculations:**

Huckleberry's Keller faced inefficiencies and potential payroll errors due to manual tip calculations.

- **Frequent Bank Trips:**

The restaurant's cash-handling system required **2-3 bank trips each week** for manual tip distribution. This not only consumed valuable time but also posed risks associated with carrying cash.

- **Delayed Employee Access to Tips:**

Employees desired quicker access to their daily tips, making the manual process unsustainable as the business aimed to expand.

SOLUTION

Huckleberry's Keller Implemented TipHaus:

Josh Calvert turned to TipHaus to streamline tip distribution, automating daily payouts and **providing daily access to earnings through the Earned Tip Access feature**. Employees can choose between HausDirect, which deposits tips directly into their bank accounts in just 30 seconds, or HausMoney, a fee-free option that helps those without banks build credit. This eliminated cash handling and bank trips, significantly enhancing operations at Huckleberry's Keller. **They save 12 hours monthly on payroll with TipHaus.** Employees now enjoy full transparency on tip calculations via their mobile devices, and the peer-to-peer feature simplifies internal transfers for added support.

RESULTS

100%

Transparency into tips for employees

12 Hrs

Saved per month in managers time

0

Bank trips or need for cash handling

“TipHaus is a great tip management solution that helped us streamline payouts for all our employees, including servers and bussers. It provides a huge amount of transparency thanks to the TipHaus app, which any employee can pop up on their phone anytime and see how tips are calculated and distributed. Our staff loves Earned Tip Access, thanks to which they can get their tips paid the next day, and they also enjoy the peer-to-peer function, which allows them to ‘Venmo’ each other for extra help when needed!”

Josh Calvert, Owner

Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at **sales@tiphaus.com or 401.375.2536**

