



Wooden City Saves \$21,120 Annually From Automating Tip Calculation & Saves 44 Labor Hours Each Month

CUSTOMER NAME:

Wooden City

INTERVIEWED:

Brock Lynch, Owner/Operator

PROJECT OBJECTIVE:

Wooden City sought a solution to streamline payroll, ensure transparency in tip distribution, and demonstrate compliance with labor laws.

INTRODUCTION

Wooden City, situated in beautiful Green Lake, Washington, stands as a vibrant restaurant cherished for its inviting ambiance, exceptional cuisine, and deep-rooted commitment to community engagement. Brock Lynch, Owner/Operator, shares how **TipHaus transformed their operations, enhancing efficiency, employee satisfaction, and overall culture.**

CHALLENGE

- **Time-Consuming and Laborious Process:**

The manual tip system at Wooden City was **slow, prone to errors, and unclear for staff**, leading to frustration.

- **Missing Proof of Income For Staff:**

Employees **didn't have proof of income** for making **big purchases** like cars and properties.

- **Compliance Risks Due to Inaccurate Record-Keeping:**

The lack of clear, detailed, and easy-to-find records in the manual system made it challenging to demonstrate legal compliance.

SOLUTION

Wooden City Implemented TipHaus:

By implementing TipHaus, Wooden City was able to completely eliminate manual errors and ensure **100% accurate** and **timely tip payments** to its staff. The platform's transparent reporting capabilities gave employees **real-time access to their earnings**, fostering trust and transparency within the organization while **saving over \$1,000 in man-hours every month**. Additionally, TipHaus's comprehensive reporting features helped Wooden City **maintain compliance with labor laws and regulations**, completely eliminating the risk of legal issues and penalties.

“We saw an immediate return on investment as TipHaus massively reduced the hours we used to spend reconciling tips for bartenders and servers each week. I used to spend around 12 hours on payroll every single week, and now it takes me less than 1 hour! Our team also appreciates having proof of income for making big purchases like cars and properties, as this was certainly an issue before using TipHaus.”

Brock Lynch, Owner/Operator

RESULTS

\$21,120+

Saved in man-hours
every year

44 Hrs

Saved per month in
managers' time

10/10

Satisfaction with
customer support



Scan this QR code to listen to
Brock's experience with TipHaus

Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at **sales@tiphaus.com** or **401.375.2536**

