

HOW **tiphaus**® SAVED 40+ HOURS OF MANUAL TIP CALCULATIONS EACH MONTH AND ELIMINATED LEGAL COMPLIANCE RISK AT 3 ARIZONA LOCATIONS

CUSTOMER NAME

3 Dog Haus locations in AZ

INTERVIEWED

Andi Ott
Co-owner

PROJECT OBJECTIVE

Dog Haus sought a solution to streamline payroll, ensure transparency in tip distribution, and demonstrate compliance with labor laws.



INTRODUCTION

Andi Ott, co-owner of three Dog Haus locations in Arizona, sought a tipping solution that aligned with their culture of transparency and mission for operational excellence. A recommendation from another franchise introduced TipHaus, offering real-time data crucial for employee satisfaction and retention.

RESULTS

0

Room for
manual errors

40 Hrs

Saved per month in
manual labor

100%

Accurate and seamless
operations

CHALLENGE

Time-Consuming and Laborious Process:

Dog Haus spent 10 hours per week on manual tip calculations and spreadsheet management.

Cash Handling Risks and Liabilities:

Cash-based tips created complexities like errors, discrepancies, and potential legal compliance issues.

Lack of Transparency and Low Employee Morale:

Lack of transparency regarding tip calculations further exacerbated the situation, impacting staff morale and retention rates.



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SOLUTION

3 Arizona Dog Haus Locations implemented TipHaus

TipHaus offered **automated tip calculations** and **transparent insights into staff earnings**. TipHaus's user-friendly platform streamlined their tip management processes, eliminating the need for manual calculations and mitigating the risks associated with cash handling. The real-time data provided by TipHaus empowered staff with clear visibility into their earnings, **fostering transparency** and **trust** within the organization. Additionally, TipHaus's seamless integrations with Dog Haus's POS, Toast, ensured a **cohesive** and **efficient workflow**, driving operational efficiency and enhancing employee satisfaction and retention rates.

"TipHaus has by far the best customer service out of all our vendors. Thanks to TipHaus we don't have to deal with any of the issues we had before implementing it like cash handling, cash withdrawing through frequent bank trips, securing cash at our stores and also worrying about legal compliance if someone makes an accidental error in the spreadsheets. TipHaus is set it and forget it, which is an operator's dream, especially as we continue to scale."

ANDI OTT, CO-OWNER



Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at sales@tiphaus.com or [401.375.2536](tel:401.375.2536)