



How Country Boy Brewing Saved 40 Hours of Manual Labor Per Month With TipHaus

CUSTOMER NAME:

Country Boy Brewing

INTERVIEWED:

Larry Shaffer, Director of IT

PROJECT OBJECTIVE:

Country Boy Brewing was seeking a solution to streamline payroll during large events, ensure accurate and timely tip distribution, and boost employee retention.



INTRODUCTION

Country Boy Brewing, known for its top-notch craft beers, found ensuring consistent and efficient management across their 3 locations challenging. Staff sizes varied greatly, with 30-40 employees in larger establishments and 10-12 in smaller ones. Larry Shaffer, Director of IT at Country Boy Brewing, shares how TipHaus addressed this challenge, transforming their operations and boosting efficiency, employee satisfaction, and cost savings.

CHALLENGE

- **Manual Processes & Time Drain:**

Manually calculating and distributing tips was a **time-consuming process** prone to errors, especially during large events.

- **Employee Frustration:**

Delayed access to credit card tips compared to immediate cash payouts frustrated employees, contributing to higher turnover.

- **Lack of Transparency:**

Unclear records of credit card tips caused headaches for taxes, car purchases, and mortgages.

SOLUTION

Country Boy Brewing implemented TipHaus.

This solution **streamlined their operations** by automating tip calculations, **eliminating manual counting**, and saving significant time during peak events. Additionally, TipHaus's Earned Tip Access™ program provided employees with **daily access to their earned tips, including credit card tips**. With a **documented history of earnings** readily available through the platform, employees can easily **demonstrate their income** to lenders, dealerships, and other entities requiring income verification. By effectively tackling these pain points, TipHaus has transformed Country Boy Brewing's operations and fostered a more positive work environment for their staff.

“TipHaus and Earned Tip Access™ have been a game-changer for us. It massively cuts down the hours we spend per week reconciling tips for bartenders and servers. It also works well for both regular operations and events, allowing tip sharing and pooling. Since implementing Earned Tip Access™, we're now able to tip our staff out the next day, which has helped with employee retention and morale.”

Larry Shaffer, Director of IT

RESULTS

40 hrs

Saved per month in managers time

\$4,000

Saved in man-hours each month

20%

Increase in employee satisfaction



Scan this QR code to listen to Larry's experience with TipHaus

Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at **sales@tiphaus.com or 401.375.2536**

