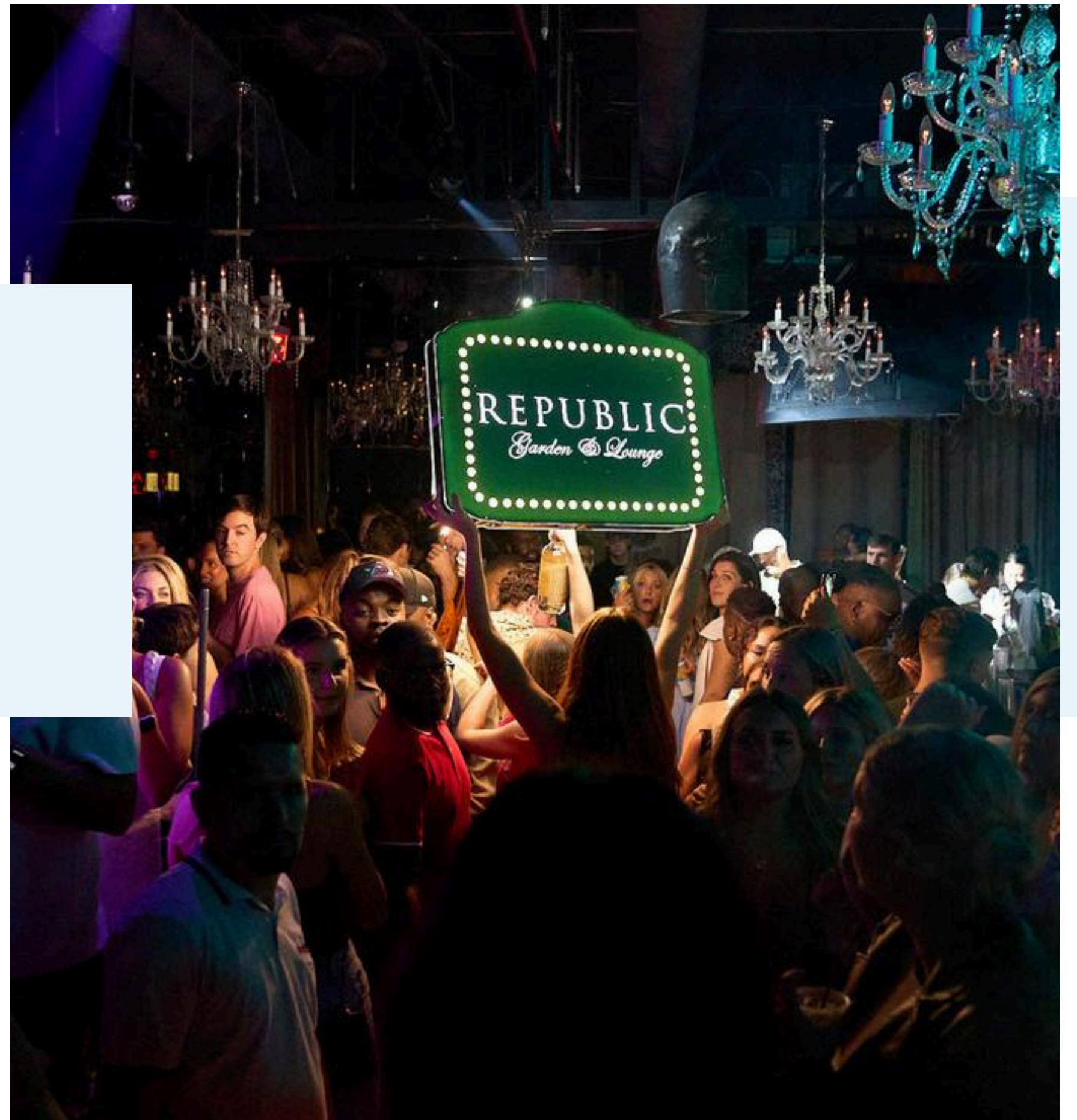




& **union**

# REPUBLIC

*Garden & Lounge*



## Republic Garden & Lounge Streamlines Tip Management with TipHaus & Union POS, Achieving Roughly 75% Faster Payroll Processing

### CUSTOMER NAME:

Republic Garden & Lounge

### INTERVIEWED:

Lea Aylor, CEO of Republic Hospitality

### PROJECT OBJECTIVE:

Republic Garden & Lounge sought a way to save time, eliminate room for manual errors, and improve tip transparency for staff.

## INTRODUCTION

Republic Garden & Lounge, a high-volume nightlife and hospitality venue in Charleston, SC, needed a more efficient way to manage tip reconciliation. Their manual processes required excessive time and effort for payroll coordination. **By implementing TipHaus & Unions POS, Republic Garden & Lounge automated tip reconciliation, reduced time spent on payroll by 75%, improved the guest experience, and enhanced transparency with a user-friendly app that provides employees with detailed earnings breakdowns.**

## CHALLENGE

- **Time-Consuming Payroll:**

Republic Garden & Lounge was previously reconciling tips manually in spreadsheets, and **payroll took 16 hours** across 2 locations every payroll period.



- **Inefficient Processes:**

Manual processes required extra time and adjustments to ensure accuracy.

- **Operationally Inefficient Systems:**

Managers and payroll staff spent excessive time going back and forth to resolve discrepancies.

## **SOLUTION**

### **Republic Garden & Lounge Implemented TipHaus & Union POS:**

Republic Garden & Lounge streamlined operations with the **Union POS & TipHaus combo**, automating tip reconciliation and eliminating manual processes.

Seamless integration removes the need for manual data adjustments, while the free TipHaus Employee App gives employees a detailed record of their earnings. **Payroll processing time dropped roughly 75%**, from 16 hours to just 4 per pay period. Plus, faster service with Union POS enhanced guest satisfaction, creating a smoother dining experience.

## **RESULTS**

**75%**

Reduction in payroll processing time

**24+ Hrs**

Saved monthly on payroll tasks

**0**

Room for manual error

“Union POS is incredibly efficient for high-volume venues like ours, handling approximately 1,700 checks on a busy Saturday. With many of these being tipped transactions, having an automated tip management system like TipHaus is essential. TipHaus seamlessly integrates with Union POS, ensuring automated tip reconciliation, any adjustments made in Union POS are instantly reflected and recalculated in TipHaus.”

**Lea Aylor, CEO**

Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at **[sales@tiphaus.com](mailto:sales@tiphaus.com) or 401.375.2536**

