

HOW **tiphaus**® SAVES 3 LOCATIONS OVER \$10,000 ANNUALLY AND ALLOWS THEM TO STABILIZE DURING WAGE INCREASES

CUSTOMER NAME

3 Dog Haus locations in CA

INTERVIEWED

Nima Salke
Owner

PROJECT OBJECTIVE

Dog Haus sought a solution to streamline payroll, ensure transparency in tip distribution, and demonstrate compliance with labor laws.



INTRODUCTION

Nima Salke operates three successful Dog Haus locations around California, Dog Haus Canoga Park, Dog Haus Carson, and Dog Haus North Burbank. Dog Haus is a renowned fast-casual dining chain that operates across the United States, well known for its gourmet hot dogs, sausages, burgers, and great craft beer selections. Nima is an experienced operator who is always looking for ways to improve operational efficiency and improve staff retention.

RESULTS

40 Hrs

Saved per month
in manual labor

\$10,000

Saved annually on
payroll expenses

100%

Transparency into staff
incentives

CHALLENGE

Time-Consuming and Laborious Process:

Dog Haus relied on manual processes to calculate tips, leading to excessive time consumption (10 hours per week).

Risk of Errors and Reduced Efficiency:

Manual calculations increased the possibility of discrepancies and errors in tip distribution.

Lack of Transparency and Impact on Staff Retention:

Staff weren't clear on how tips were calculated and distributed, leading to a lack of transparency regarding their earnings.



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SOLUTION

3 California Dog Haus Locations implemented TipHaus

By automating tip calculations and distributions, saving around **40 hours of manual labor each month** across all 3 locations and streamlining operational processes. TipHaus allowed for detailed adjustments, such as allocating tips based on specific revenue sources, thereby enhancing staff incentives and their overall satisfaction. Additionally, TipHaus facilitated transparency by providing insights into staff earnings and their expected tips for each role, enabling the hiring managers to provide this information during the hiring processes and empowering employees with a clear understanding of their earning potential.

"TipHaus's ability to demonstrate expected tip incomes to new hires does not only help us with the hiring process but also saves us over \$10,000 in salaries every year by allowing us to keep the salaries stable during the ongoing wage increases. In addition, the complete tip transparency thanks to TipHaus has improved staff morale and also directly enhanced the guest experience, as our team now feels the immediate impact of their service on their tips and take-home earnings."

NIMA SALKE, OWNER



Learn how your restaurant can elevate its operations with cutting-edge automatic tip calculation and distribution technology. Get in touch with our sales team at sales@tiphaus.com or [401.375.2536](tel:401.375.2536)