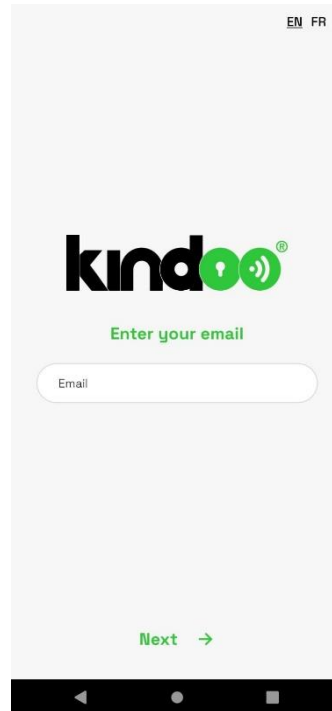


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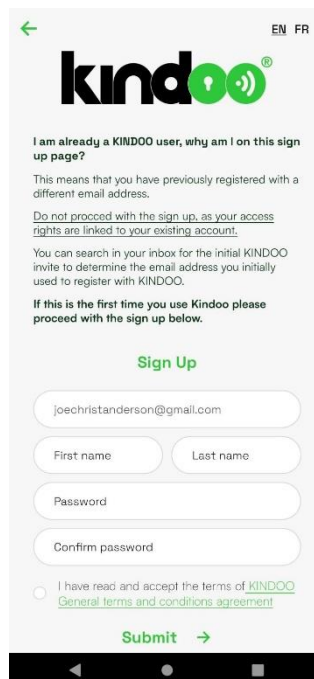
I. Creating an account

- A. Download and open KINDOO on your app store, and enter the email you want to use in order to create your account



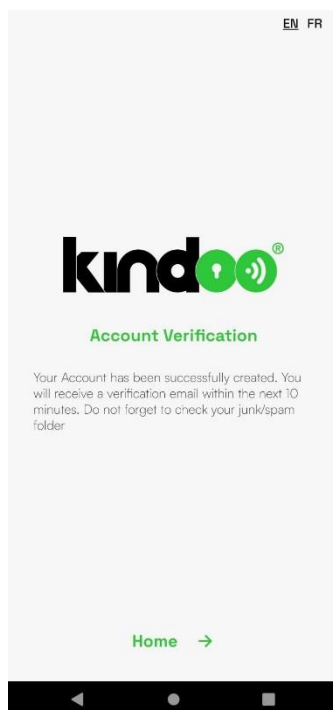
The screenshot shows the KINDOO app interface. At the top right, there are language options 'EN' and 'FR'. The KINDOO logo is centered, featuring a green lightbulb icon with a signal wave. Below the logo, the text 'Enter your email' is displayed in green. A white rounded rectangular input field contains the placeholder text 'Email'. At the bottom, a green button labeled 'Next' with a right-pointing arrow is visible. The Android navigation bar is at the very bottom.

- B. Fill in the info needed and press "Submit"

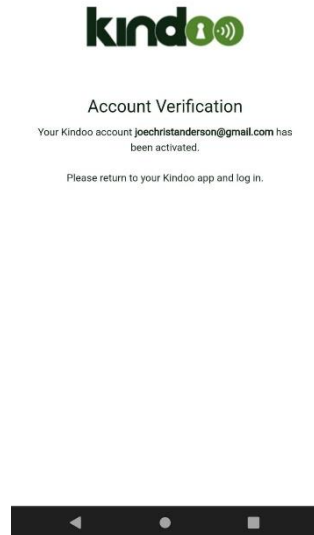
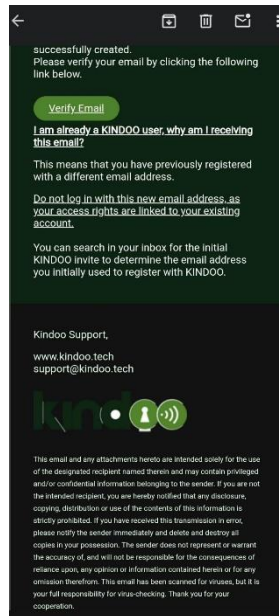


The screenshot shows the KINDOO app's sign-up form. At the top left is a back arrow, and at the top right are language options 'EN' and 'FR'. The KINDOO logo is centered. Below the logo, the text 'I am already a KINDOO user, why am I on this sign up page?' is displayed. This is followed by a paragraph: 'This means that you have previously registered with a different email address.' Below this is a link: 'Do not proceed with the sign up, as your access rights are linked to your existing account.' Another paragraph follows: 'You can search in your inbox for the initial KINDOO invite to determine the email address you initially used to register with KINDOO.' Below this is another link: 'If this is the first time you use Kindoo please proceed with the sign up below.' A green button labeled 'Sign Up' is centered. Below the button are several input fields: a large one containing 'joechristanderson@gmail.com', two smaller ones for 'First name' and 'Last name', and three more for 'Password', 'Confirm password', and another 'Password' field. At the bottom, there is a radio button next to the text 'I have read and accept the terms of KINDOO [General terms and conditions agreement](#)'. A green button labeled 'Submit' with a right-pointing arrow is at the bottom. The Android navigation bar is at the very bottom.

C. **Go to your e-mail to verify your account**

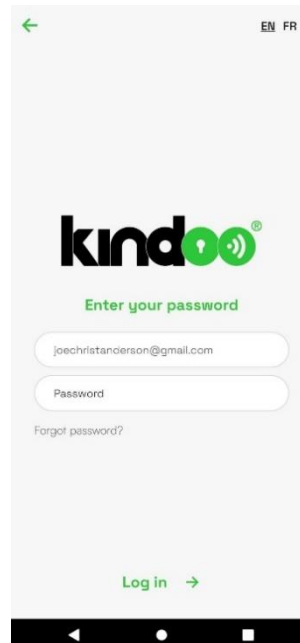
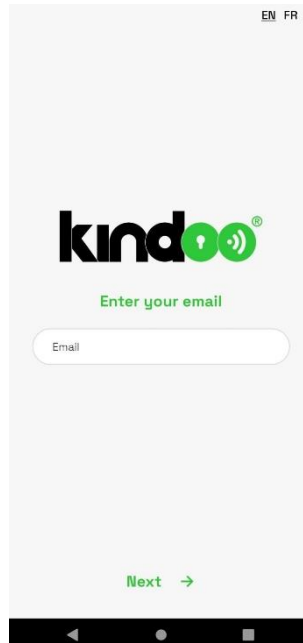


D. Click on “Verify Email”



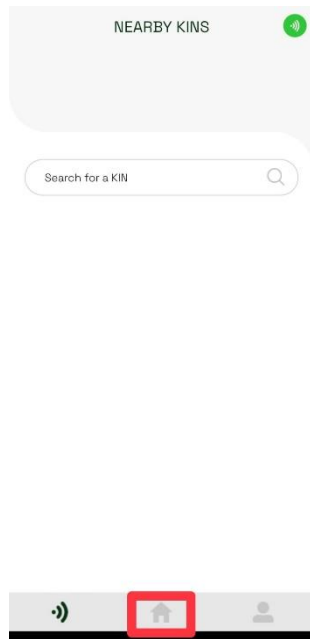
II. LOG IN

Open the KINDOO app, enter your email and press “Next”, then enter your password and press “LOG IN”

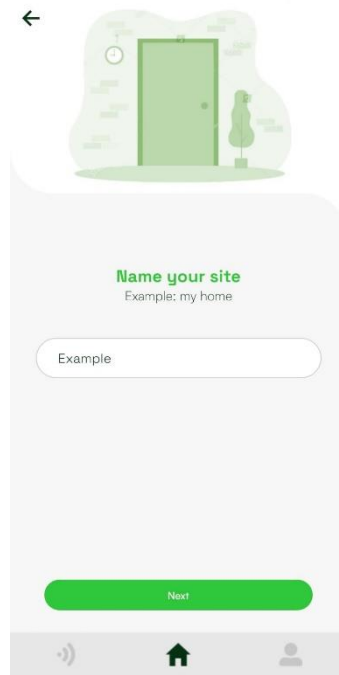


III. Creating an site of type D

A. **Once you log in for the first time, simply click on the home icon located below**



- B. You will be automatically redirected to the page for creating your site. Name your site and press “Next”



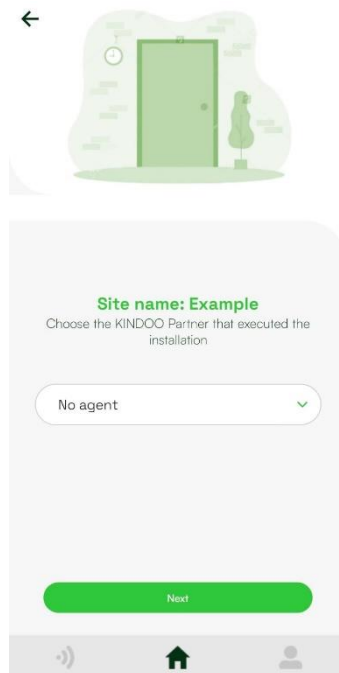
←

Name your site
Example: my home

Example

Next

- C. Select a partner if applicable and press “Next”



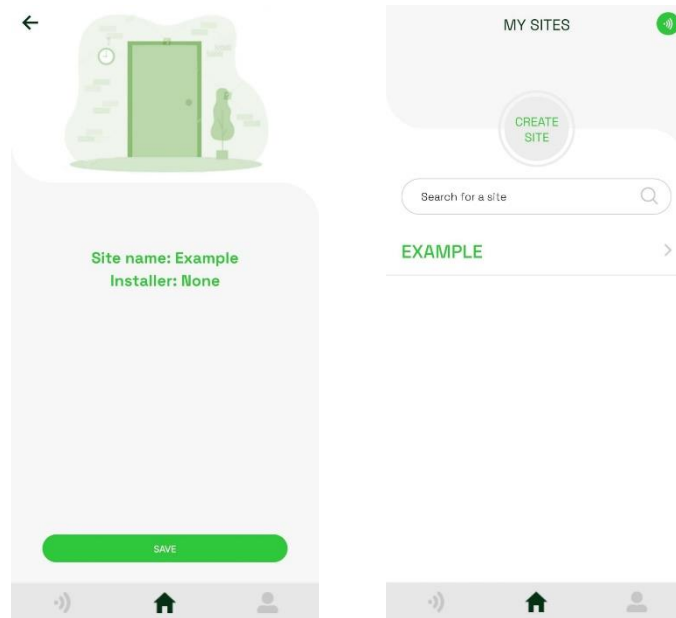
←

Site name: Example
Choose the KINDOO Partner that executed the installation

No agent

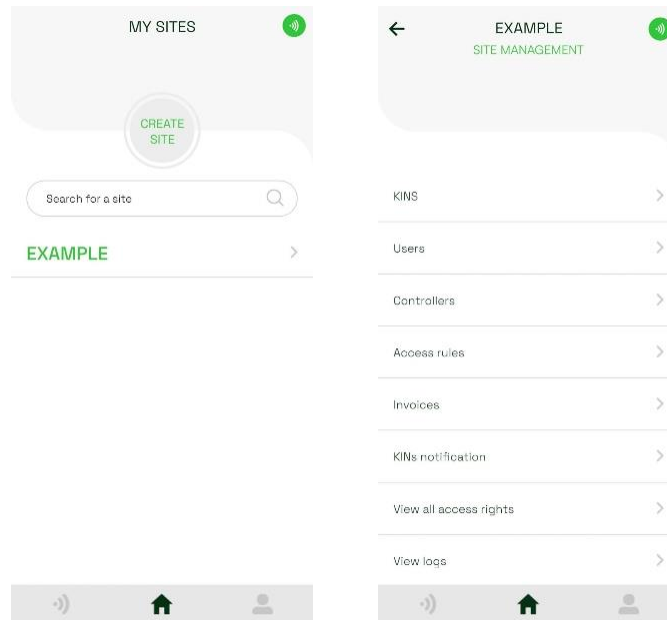
Next

D. Press “SAVE” and your site will appear in the home page as seen in the below pictures

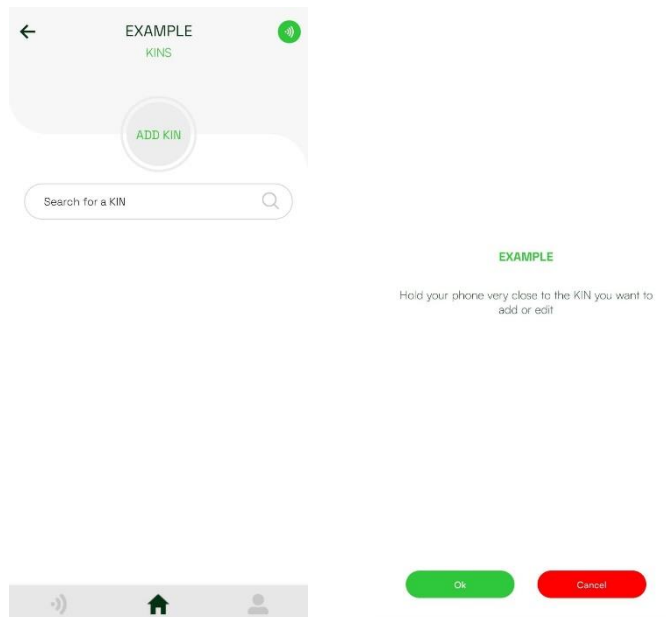


IV. Adding a KIN of type D

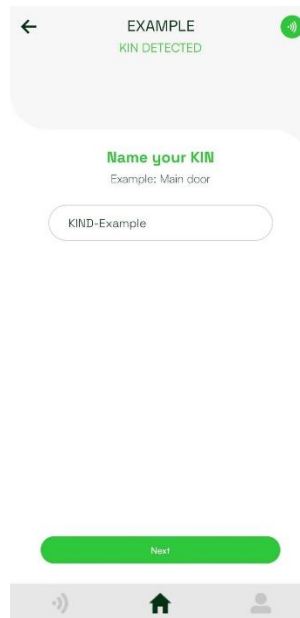
A. Press on the desired Type D site, EXAMPLE in this case, then press “KINS”



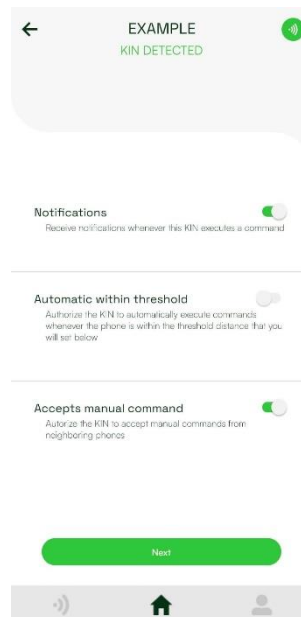
B. Press “ADD KIN”, hold your phone close to the KIN and press “OK”



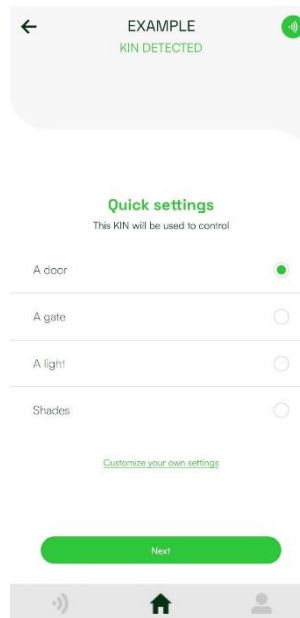
C. Name your KIN and press “Next”



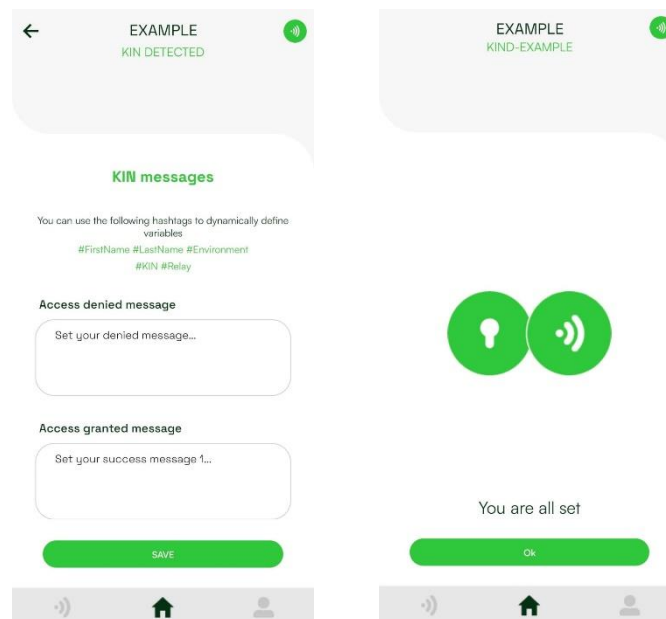
D. Manage preferred settings and press “Next”



- E. **Select preferred quick settings or press “Customize your own settings” for advanced settings in order to manually configure commands**

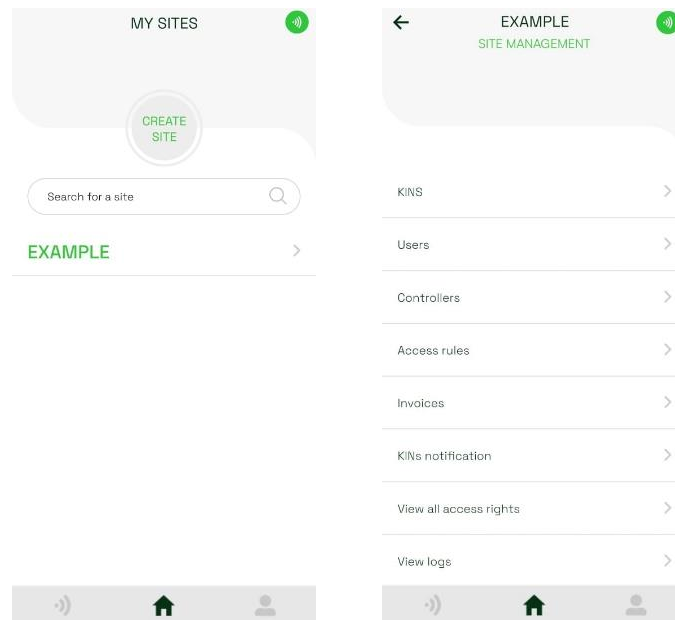


- F. **Enter desired Success or Denied message if needed then press “SAVE” Press “OK” to finalize**

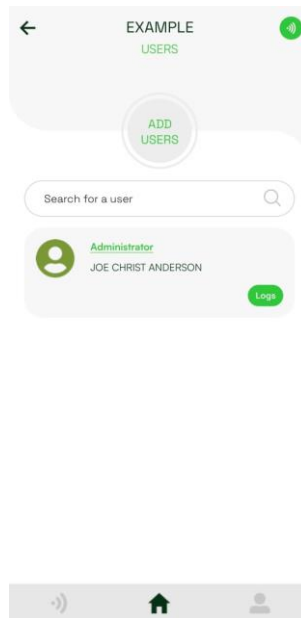


V. Add a USER in a type D site

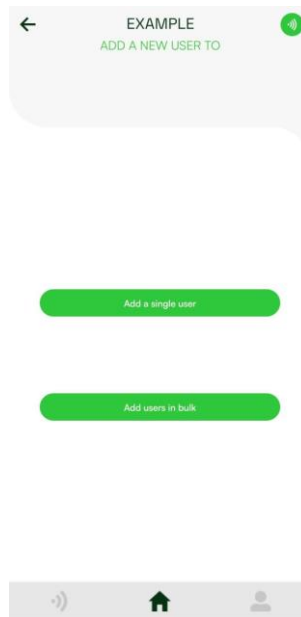
A. Press on the desired Type D site, “EXAMPLE” in this case, then press “USERS”



B. Press “ADD USER”



C. **Select “Add a single user”**

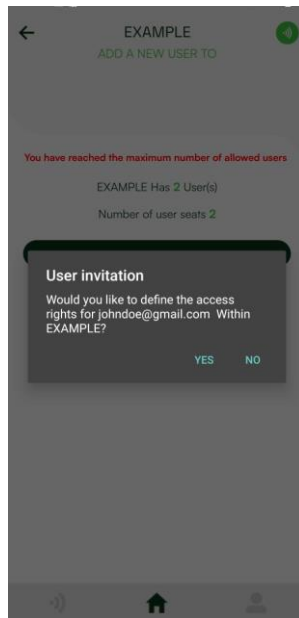


D. Enter full email of the user you wish to add, select the type of that user i.e. (Guest/manager/admin). You can add a description that later can be searched with. You also can choose if the user is temporary and select his expiry date to be removed from the site. After you are done press “SAVE”

The image displays three sequential screenshots of a mobile application interface for adding a new user. Each screenshot shows a form titled "EXAMPLE ADD A NEW USER TO".

- First Screenshot:** Shows the initial form with fields for "Email of the new user", "User role" (dropdown menu), "CC yourself in the Kindoo invitation" (toggle), "Temporary user" (toggle), and "User description field" (text input). Below the form, it indicates "EXAMPLE Has 1 User(s)" and "Number of user seats 2". A green "SAVE" button is at the bottom.
- Second Screenshot:** Shows the "Temporary user" toggle turned on. The "Rights activated starting:" field is set to "23 Jan 24" at "12:35 PM". The "User expiry date and time" field is set to "DD MMM YY" at "hh:mm A". The "User description field" is also visible.
- Third Screenshot:** Shows the "User role" dropdown menu open, displaying three options: "Guest", "Manager", and "Administrator". The "Time zone" is set to "(UTC) Coordinated Universal Time". The "Rights activated starting:" field is also visible.

E. Press “YES” if you want to define access rights for that user, and “NO” if not, in this example we will consider you pressed “YES” (we will see the preferred method for managing access rights in the section below)



F. Define access rights

ALWAYS: can access at any time

WEEKLY: for example, every Monday from 13:00 to 17:00 and every Thursday from 08:00 to 12:00

FROM-TO: for example, from January 3rd 2017, 10:00 to January 10th 14:00

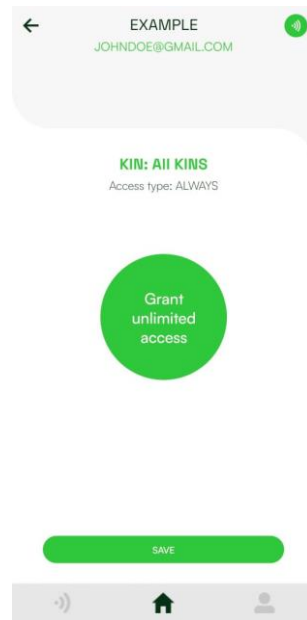
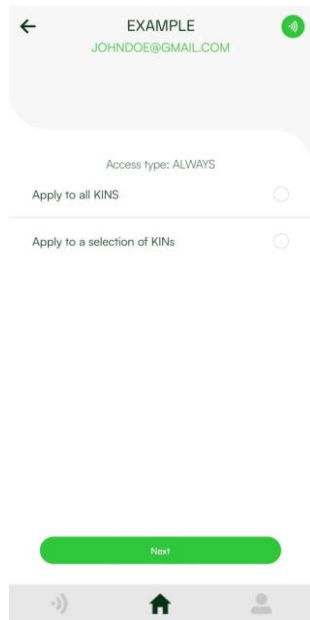
ACCESS RULE: predefined set of access rights

Clone access rights from another user: duplicating same permissions from another user and applying them to the user you already added

Press "Next"

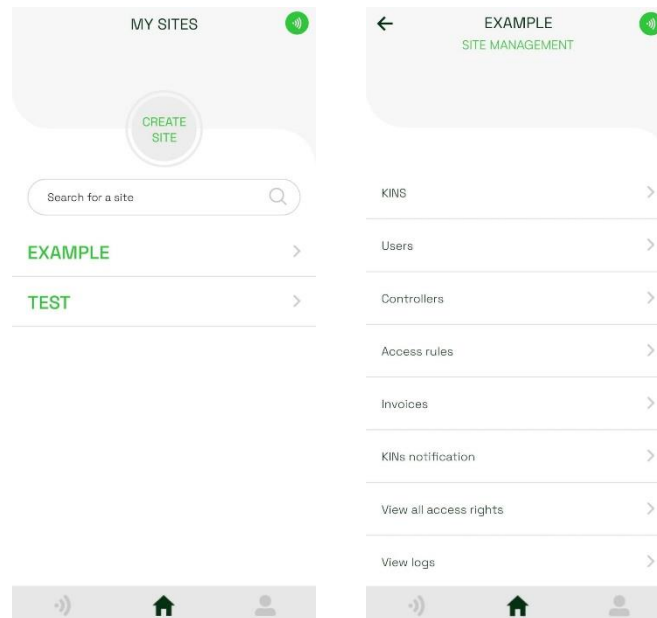
The screenshot shows a mobile application interface for selecting an access right type. At the top, there is a header with a back arrow, the text "EXAMPLE", and a green circular icon. Below the header, the email address "JOHNDOE@GMAIL.COM" is displayed. The main content area is titled "Type of access right" and contains five radio button options: "ALWAYS" (selected), "WEEKLY", "FROM-TO", "ACCESS RULE", and "CLONE ACCESS RIGHTS FROM ANOTHER USER". A red error message "Select an option first" is displayed below the options. At the bottom of the form, there is a green "Next" button. The bottom navigation bar contains three icons: a speech bubble, a house, and a person.

G. **Select the preferred option and adequate KIN you wish to give access to**
Apply to all KINS: Define access to all KINS in that site
Apply to a selection of KINS: Choose which KINS from the site you want to give access to.
Press "Next" then "SAVE"

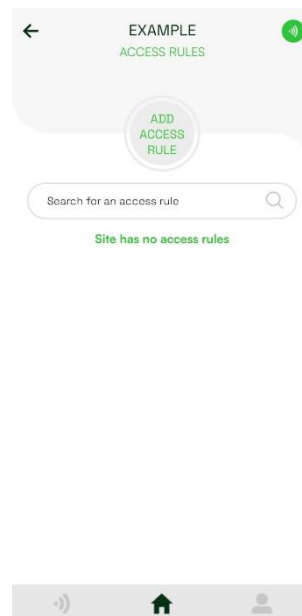


VI. Access rules

- A. Press on the desired Type D site, **EXAMPLE** in this case
Press on “Access rules”



- B. Press on “ADD ACCESS RULE”



C. Enter the access rule name you want to use and select the access schedules

ALWAYS: can access at any time

WEEKLY: for example, every Monday from 13:00 to 17:00 and every Thursday from 08:00 to 12:00

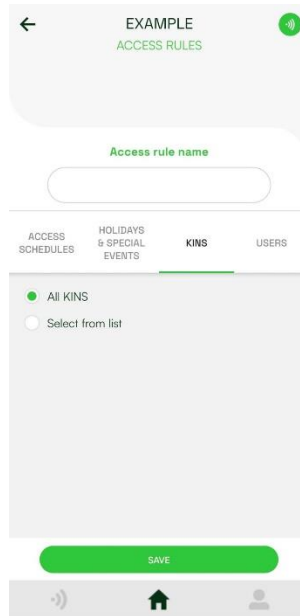
FROM-TO: for example, from January 3rd 2017, 10:00 to January 10th 14:00

The screenshot shows a mobile application interface for configuring an access rule. At the top, there is a header with a back arrow, the text "EXAMPLE", and a green speaker icon. Below the header, the text "ACCESS RULES" is displayed. A text input field labeled "Access rule name" is present. Below the input field, there are four tabs: "ACCESS SCHEDULES", "HOLIDAYS & SPECIAL EVENTS", "KINS", and "USERS". The "ACCESS SCHEDULES" tab is selected and highlighted with a green underline. Under this tab, there are three radio button options: "ALWAYS" (selected), "WEEKLY", and "FROM-TO". Below the radio buttons, there is a dropdown menu showing "(UTC) Coordinated Universal Time". At the bottom of the form, there is a green "SAVE" button. The bottom of the screen shows a mobile navigation bar with a speaker icon, a home icon, and a user profile icon.

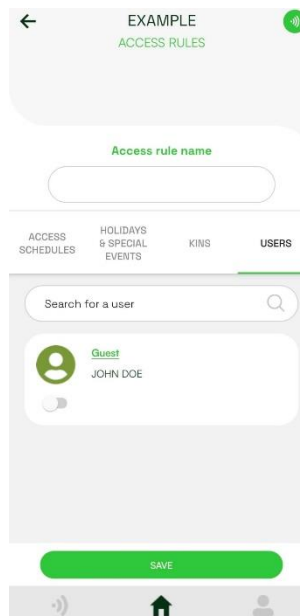
D. Click on “HOLIDAYS & SPECIAL EVENTS” if you want to import a holiday calendar (by country), then you can choose to give access, or remove access on that holiday. You are also able to add a special event where you can give access or remove access on that event.

The screenshot shows a mobile application interface for managing access rules. At the top, there is a text input field labeled "Access rule name". Below this, there is a horizontal menu with four options: "ACCESS SCHEDULES", "HOLIDAYS & SPECIAL EVENTS", "KINS", and "USERS". The "HOLIDAYS & SPECIAL EVENTS" option is currently selected and highlighted with a green underline. Below the menu, there are two green buttons: "Import a holiday calendar" and "Add a special event". At the bottom of the main content area, there is a green "SAVE" button. The bottom of the screen features a navigation bar with three icons: a back arrow, a home icon, and a user profile icon.

E. Next click on “KINS” to choose the KINS that the users can access through this access rule. You have two options, either give access to all KINS or select from the list of the site KINS.

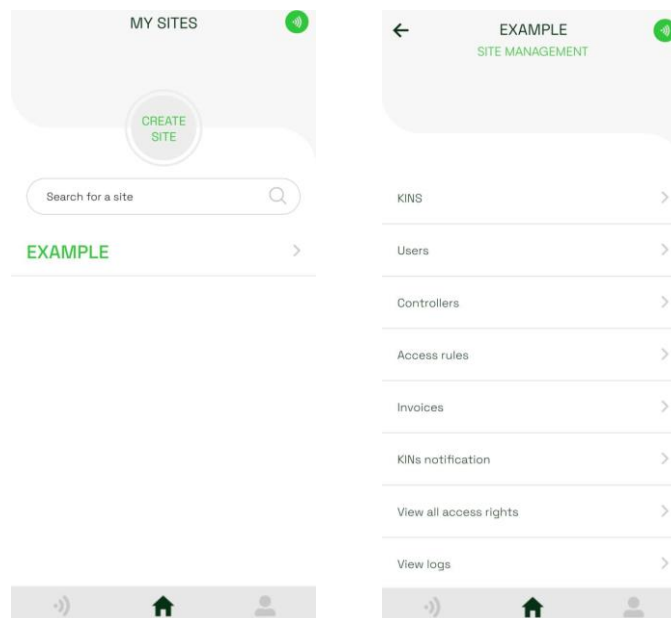


F. Click on “USERS” and choose the user to whom you want to apply this access rule to, (Activate the user by selecting the grey switch) then press “SAVE”

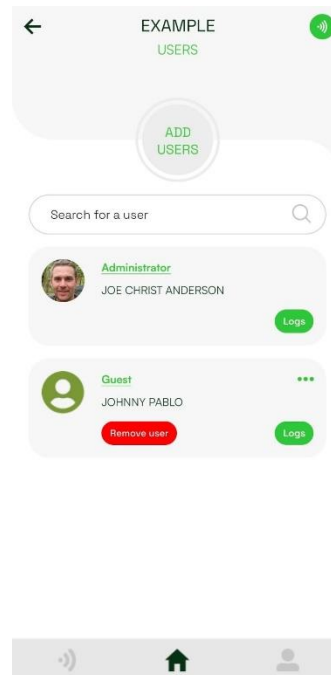


VII. Revoke/Edit access rights of a USER in a type D site

- A. **Press on the desired Type D site, EXAMPLE in this case
Press on “USERS”**

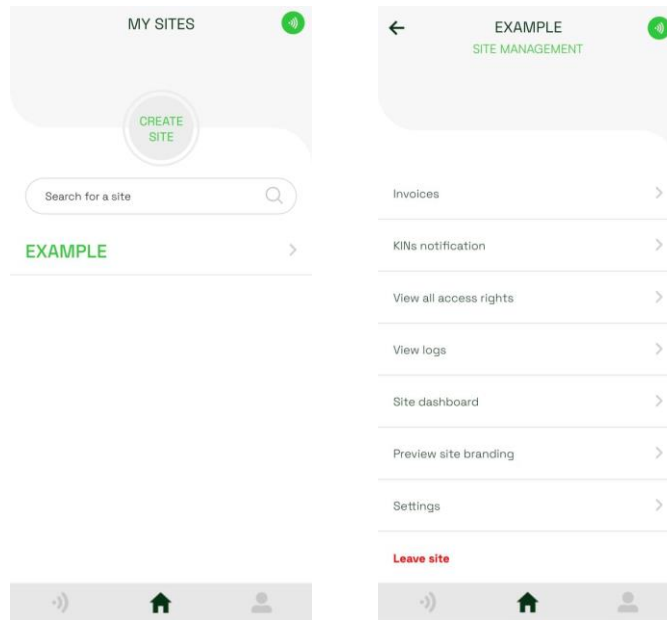


- B. Press “Remove user” to revoke from site**
Press “LOGS” to check logs activity
Press on the user to manage (You can change the user role, add access right and activate or deactivate the temporary user radio button)

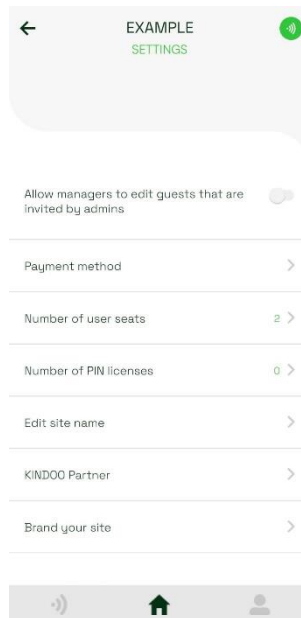


VIII. Edit a type D site

- A. Press on the desired Type D site, EXAMPLE in this case**
Press on “SETTINGS”
NB: To exit the site press “Leave site”, if you are the last administrator you are required to invite another administrator to the site.



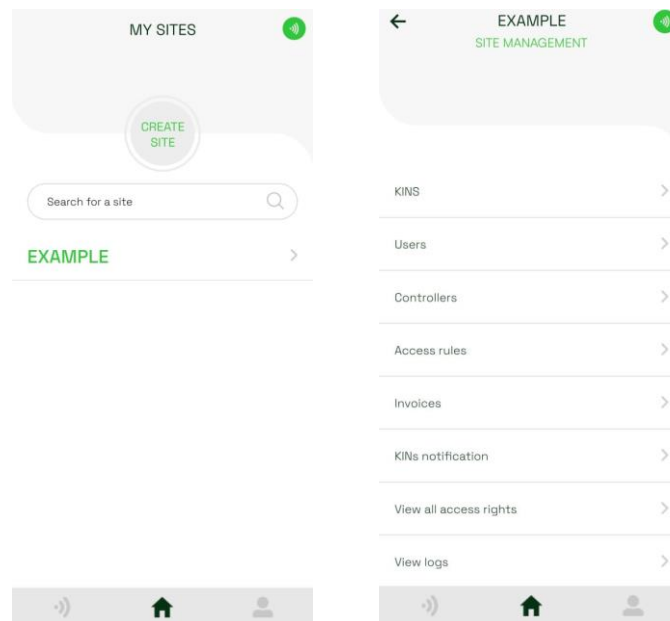
B. Press on the section you would like to modify where:



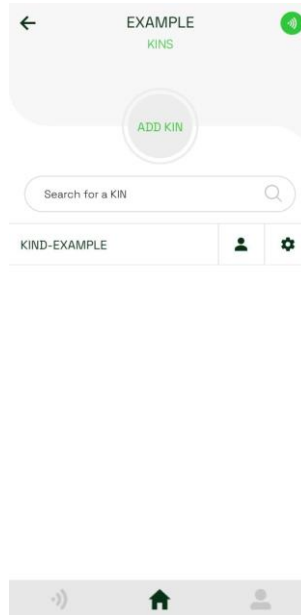
1. **Payment Method: Select to enter/edit payment details**
2. **Number of user seats: Select to modify number of allowed users (Payment method required)**
3. **Number of PIN licenses: Select the number of pin licenses you want to add (Payment method required)**
4. **Edit site name: Modify site name**
5. **KINDOO Partner: Enter partner name if applicable**
6. **Brand your site: Upload an image that would be advertised anytime a user takes action**

IX. Edit a KIN D

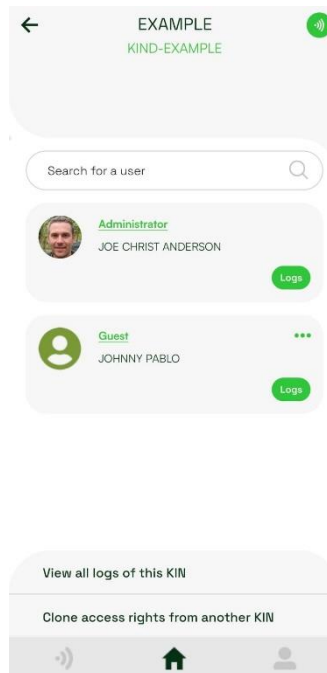
- A. **Press on the desired Type D site, “EXAMPLE” in this case then press “KINS”**



B. The list of available KIN(s) will appear, “KIND-EXAMPLE” in the EXAMPLE site as shown below where you can access the KIN’s Access rights or settings

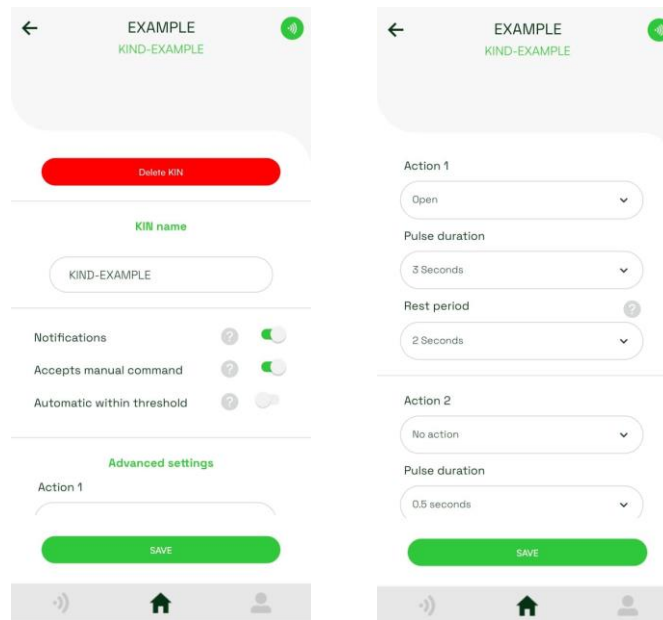


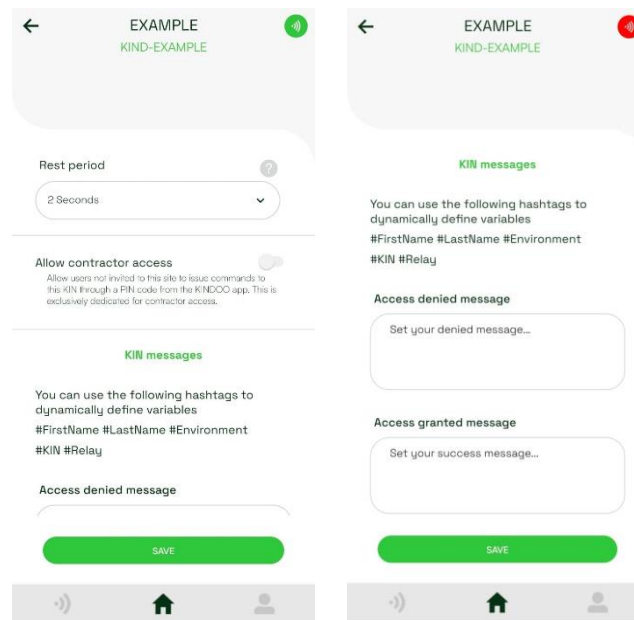
C. ACCESS RIGHTS: you will be able to see all the users that has access to this KIN



1. Press “View all logs of this kin” to check the logs for that KIN
2. To revoke a user’s access to a specific kin, select the user, scroll down to find the kin, click on the kin, then choose ‘Revoke this access right’, and confirm by selecting yes

D. **KIN SETTINGS, You can delete the KIN or edit any of the preferences for it**

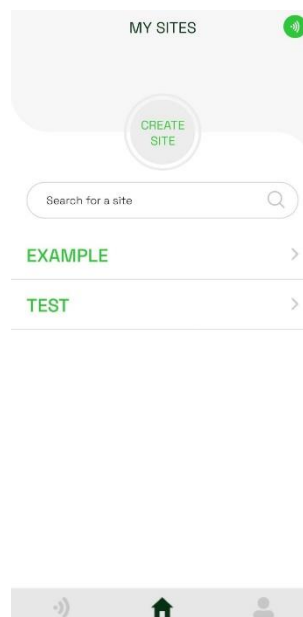




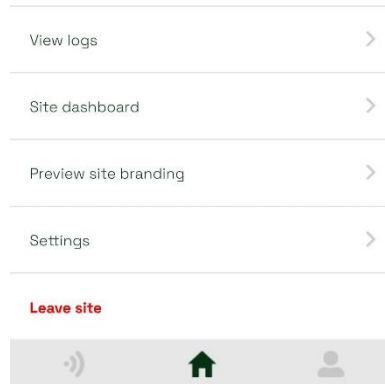
X. Purchase a PIN License for contractor access

To be able to set up a KIN to allow contractor access, you should purchase a PIN license. The PIN license will allow you to set up to 10 different PIN on one KIN. Follow the steps below to purchase a PIN license

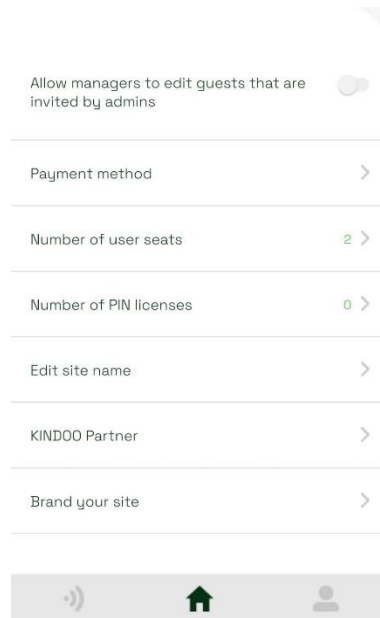
A. Press on the Site you want to set a KIN to allow contractor access in



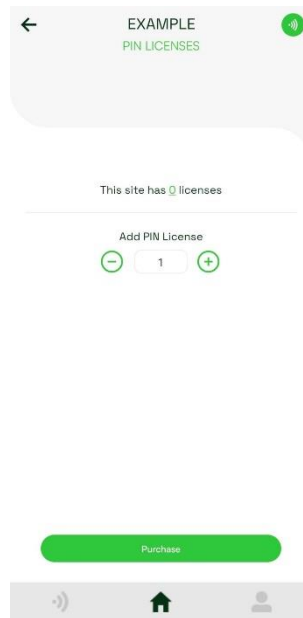
B. Scroll down if needed and press on Settings



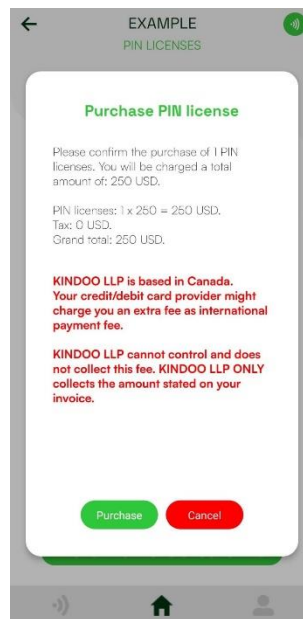
C. Press on Number of PIN Licenses



D. Choose the number of PIN license you want to purchase. You can increment/decrement by pressing the +/- buttons



E. Press Purchase. A Pop up will appear stating the number of PIN licenses you will purchase, the price of a PIN license and your grand total.

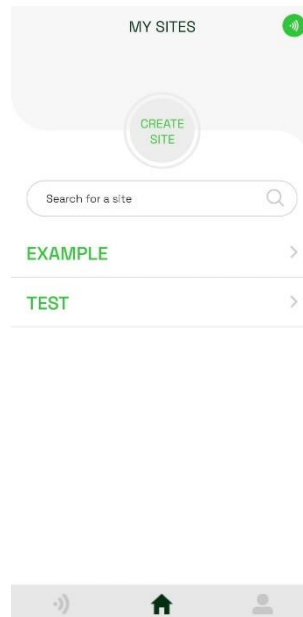


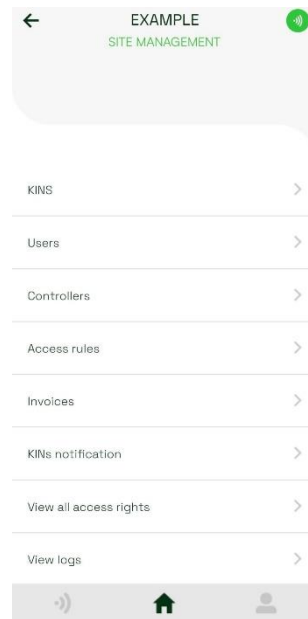
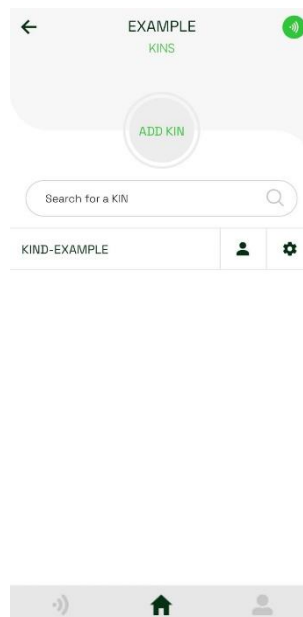
F. If you agree to the information displayed, press Purchase to confirm the addition of the number of PIN licenses to your site

XI. Set up a KIN D to allow contractor access and add a PIN

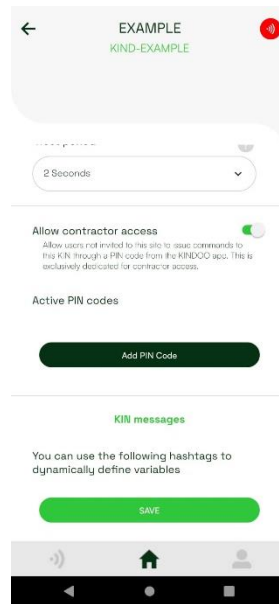
A KIN set up to allow contractor access will consume one PIN license. This PIN license will allow you to set up to 10 PIN on one KIN. Follow the steps below to set up a KIN to allow contractor access

A. Press on the Site you want to set a KIN to allow contractor access in



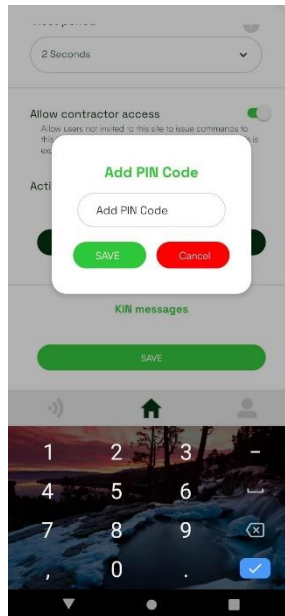
B. Press on KINS**C. Search for the KIN you want to set up to allow contractor access and press on the settings button next to its name**

D. Scroll down to the advanced settings, under the definition of your KIN actions you will see Allow contractor access and a switch button turned off. Press on the switch button to Allow contractor access, the switch should become green, and a new section for PIN codes should appear.

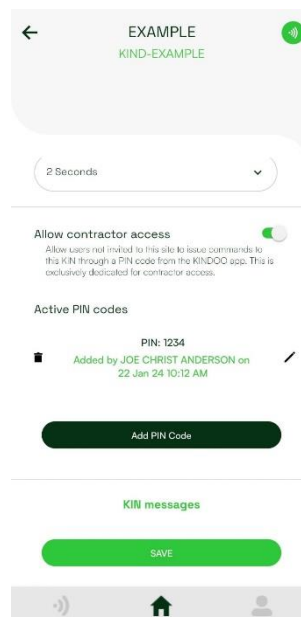


E. Press Add PIN Code, to be able to add a code that a contractor will enter to be able to emit a KIN command and access the door.

F. Enter up to 50 numerical characters in the input field and press Save



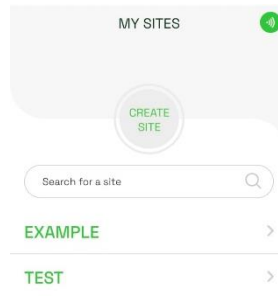
G. The PIN you entered, the name of the person that added the PIN and the date of the addition, and a delete and edit button should appear, after a successful submission.



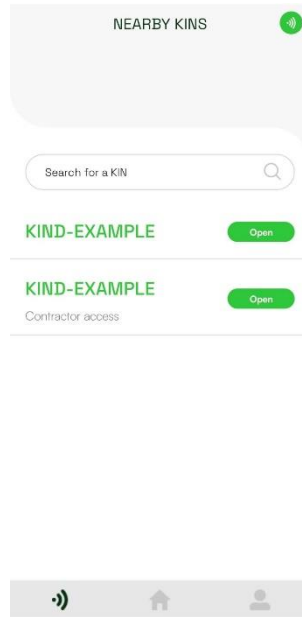
XII. Testing a KIN D set as allow contractor access (Administrator/manager)

For admins and managers, every KIN set as allow contractor access, will appear twice in the nearby kin page. One for regular access, one will be marked Contractor access.

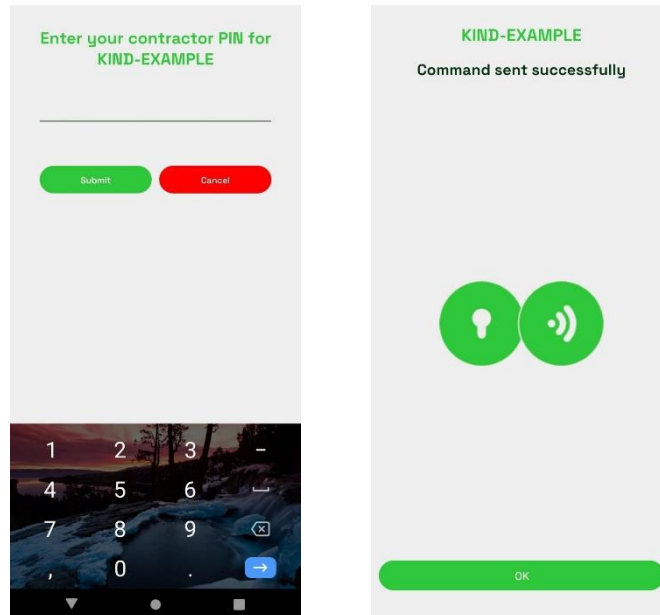
- A. **Go to Nearby KINS page by pressing on the signal icon next to the home icon in the app menu**



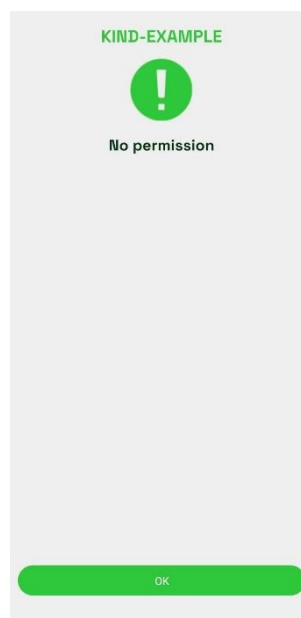
B. Press the “Open” button on the KIN marked “Contractor access” to initiate a KIN command



C. You will be prompted to enter a PIN. Enter the PIN you set up in step 6 and press submit. If the pin is correct, a KIN command will be emitted and you will be able to access the door.



D. If the PIN you entered is incorrect, you will receive **NO PERMISSION** message. After 5 consecutive incorrect pin inputs, the user will get blocked for 24 hours on this particular KIN

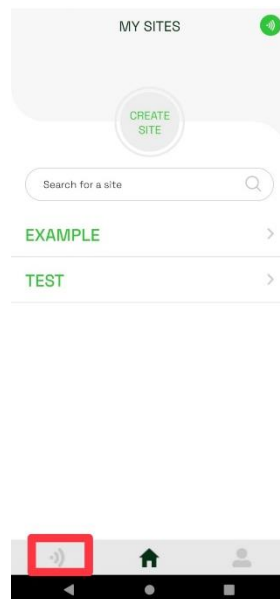


XIII. Issuing a manual command to KIN D set to allow contractor access by a user not invited to the site, or by a guest invited to the site

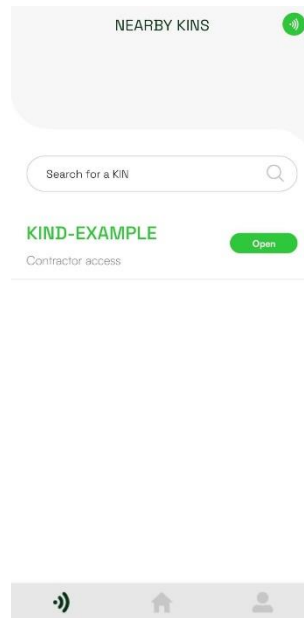
If a guest invited to a site, and issuing a command to a KIN set to allow contractor access, and the guest is not issued any access right to the KIN. The guests will be prompted to enter a PIN.

If a Kindoo user is not invited to a site, and in this site there is a KIN set to allow contractor access, this KIN will appear in the nearby KINs page, and the user will be prompted to enter a PIN if trying to issue a command to that KIN.

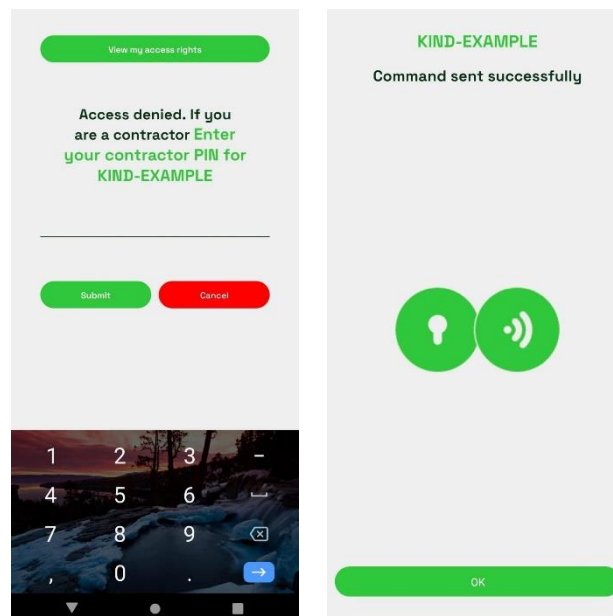
- A. Press on the signal icon next to the home button in the app menu to be directed to the nearby KINs page**



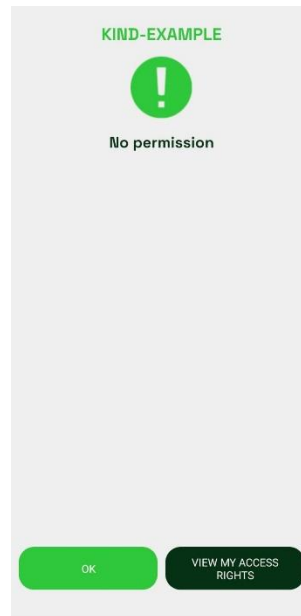
B. If you are in proximity of a KIN set as contractor access, the KIN name will appear with an action button next it. Press on the “Open” button.



C. You will be prompted to enter a PIN. Enter the PIN provided for you by the site administrator and press submit. If the pin is correct, a KIN command will be emitted and you will be able to access the door.



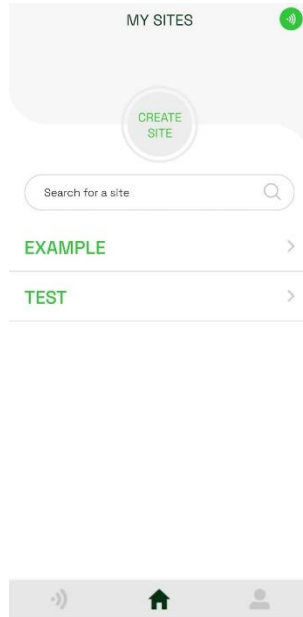
D. **If the PIN you entered is incorrect, you will receive NO PERMISSION message. After 5 consecutive incorrect pin inputs, you will get blocked for 24 hours on this particular KIN or you can request from the site administrator to unblock you.**



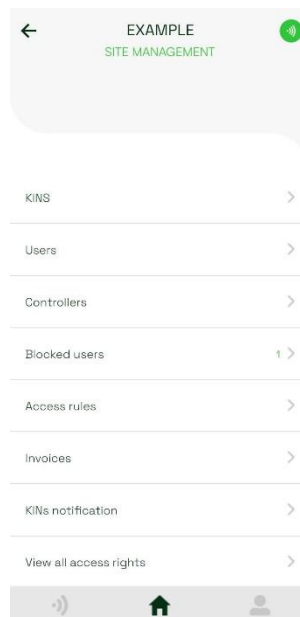
XIV. Unlocking a user

If a user entered 5 consecutive wrong PINs he will get blocked for 24 hours on that particular KIN. An Administrator is able to unblock a user by following the steps below

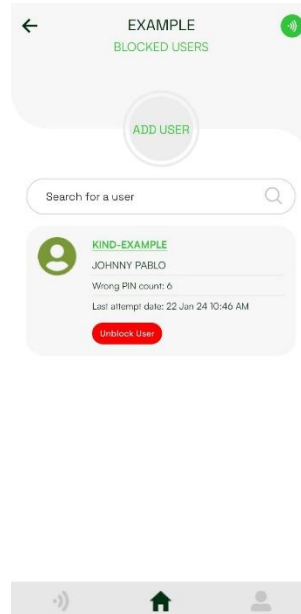
A. **Press on the Site where the blocked user is invited to “EXAMPLE” in this case**



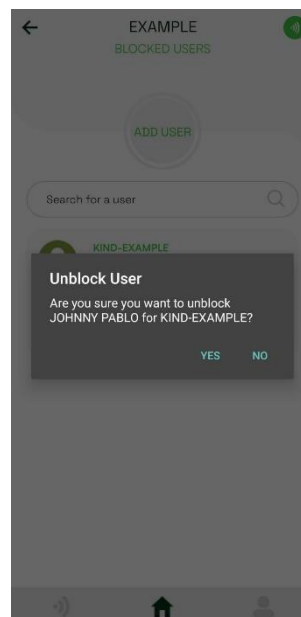
B. **Press on Blocked users**



- C. **Search for the blocked user on a specific KIN, and press Unblock user.**

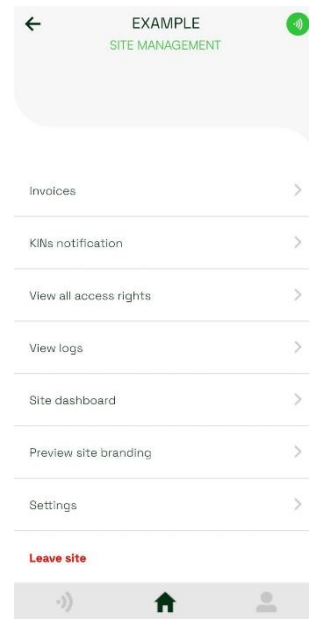
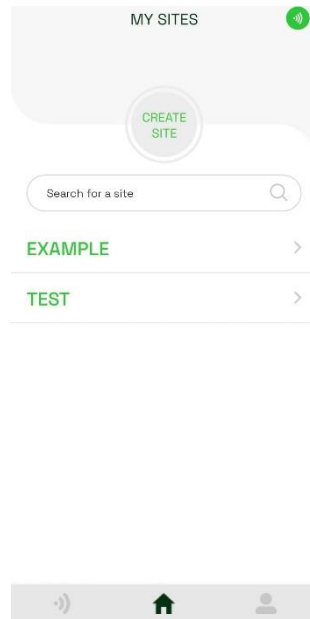


- D. **A confirmation box stating the name of the user and the KIN. Press Yes if you want to unblock this user on the KIN stated. After a successful unblock, the user should be removed from the blocked users list.**

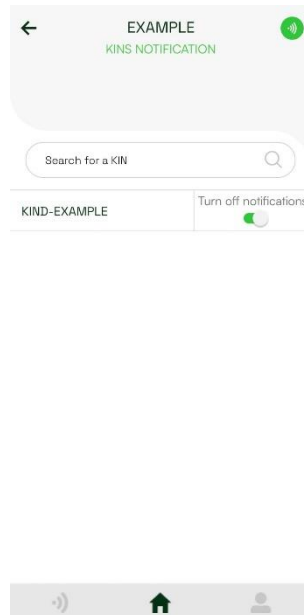


XV. KINS NOTIFICATION

A. Click on the desired Type D site, **EXAMPLE** in this case then press “KINs notification”

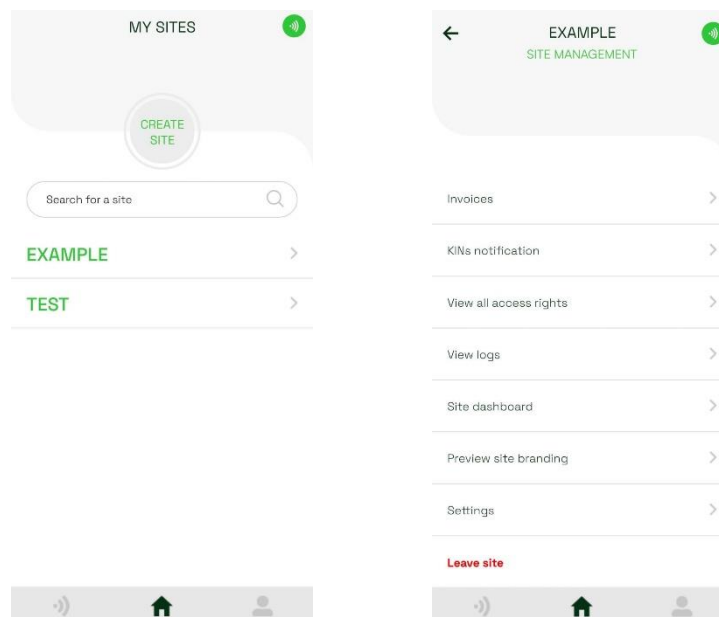


B. Turn on or off the notifications for a certain kin. If you click on the grey switch this mean that you are turning on the notifications and if you click on the green switch that means you are turning off the notifications



XVI. View logs

A. Click on the desired Type D site “EXAMPLE” in this case then press “View logs”



B. You have the option to filter logs based on user and kin, and you can specify the date range for these logs by selecting both the 'From' and 'To' dates then press 'submit'

EXAMPLE
VIEW LOGS

Filter by user
Leave empty if you do not wish to

Filter by KIN
Leave empty if you do not wish to

Leaving the user field and kin field empty will fetch all the logs of the site by the following dates

From
17 Jan 24

To
20 Jan 24

C. Your logs will be displayed according to the applied filters. If no filters are set, all logs will be shown. To export the logs, click on 'Export to CSV.'

EXAMPLE
VIEW LOGS

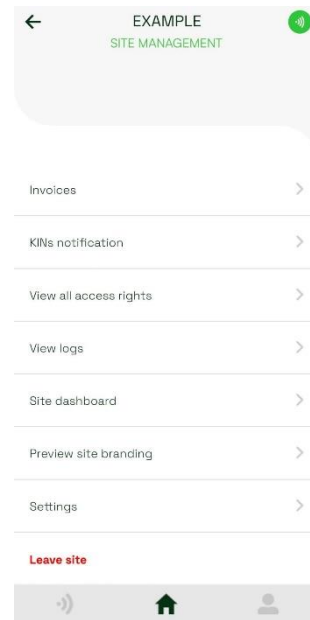
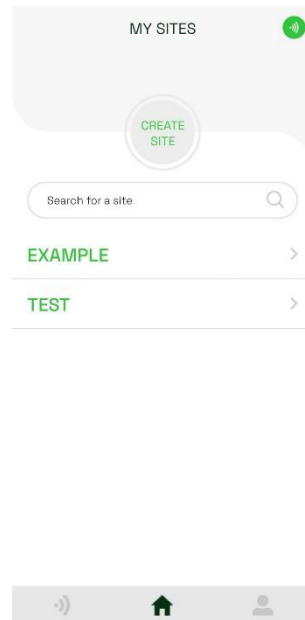
Search the logs

User: JOE CHRIST ANDERSON KIN: KIND-EXAMPLE	Open	19 Jan 24 12:29 PM
User: JOE CHRIST ANDERSON KIN: KIND-EXAMPLE	Open	19 Jan 24 11:31 AM
User: JOE CHRIST ANDERSON KIN: KIND-EXAMPLE	Open	19 Jan 24 11:31 AM
User: JOE CHRIST ANDERSON KIN: KIND-EXAMPLE	Open	19 Jan 24 11:31 AM
User: JOE CHRIST ANDERSON KIN: KIND-EXAMPLE	Open	19 Jan 24 11:31 AM

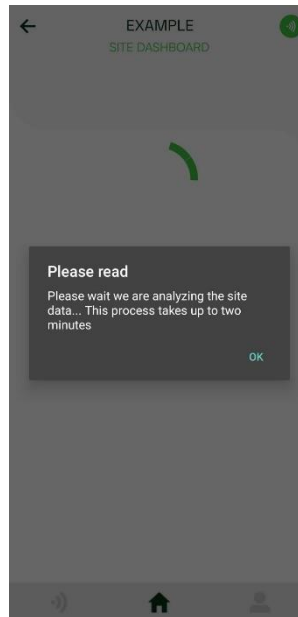
Export to CSV

XVII. Site dashboard

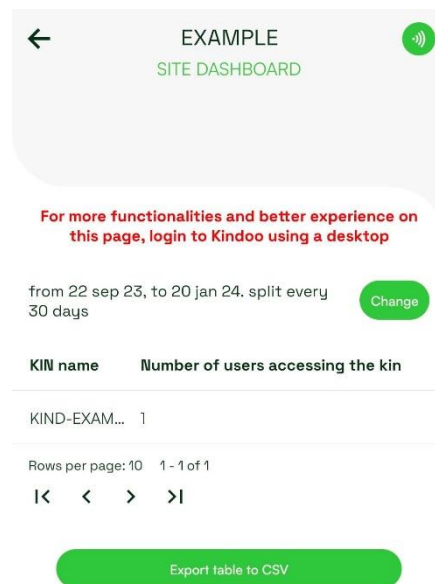
A. Click on the desired type D site “EXAMPLE” in this case then click on “Site dashboard”



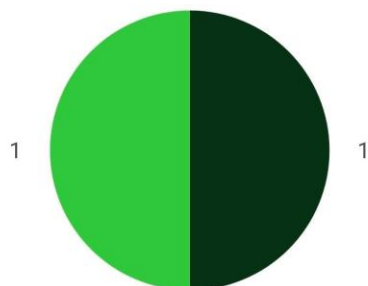
B. Press “OK” (You may need to wait for up to 2 minutes while your data is being analyzed).



C. Once the loading is finished, a comprehensive table will be displayed, presenting not only your site kins but also detailed insights into user activity. This includes the number of users accessing each kin, the total number of times each kin has been accessed throughout its history, as well as the frequency of access within specific time intervals such as the last 20 days, 40 days, 60 days, and up to 120 days—depending on the split you choose (scroll horizontally to see all the table details). In addition to the table, informative pie charts are provided for user commands, site invitations, account verifications, and user logins. To further analyze and utilize this data, you can export the kins table by clicking 'Export table to CSV' and export the charts by clicking 'Export charts to CSV.' Additionally, you have the option to refine your data analysis by clicking 'Change,' allowing you to filter data by time and select the desired frequency for splitting your data into intervals.

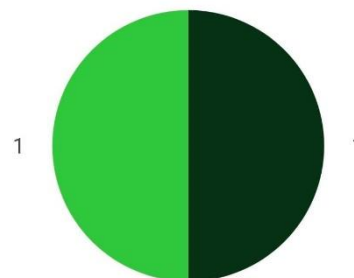


Users command pie chart



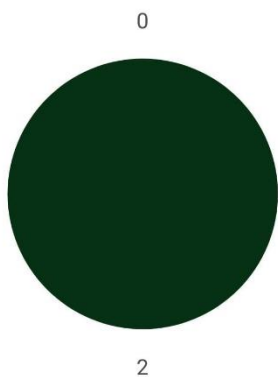
■ Issued at least a command: 1
■ Never issued a command: 1

Site invitation pie chart



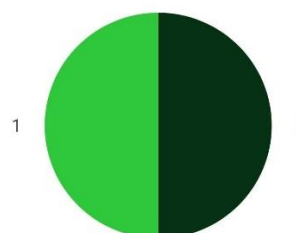
■ Accepted site invitation: 1
■ Did not accept site invitation: 1

Account verification pie chart



■ Account verified: 2
■ Account not verified: 0

Users login pie chart

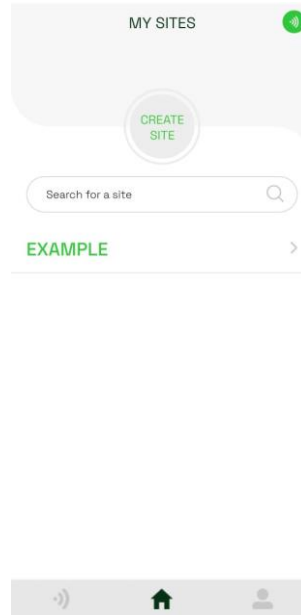


■ Logged in: 1
■ Never logged in: 1

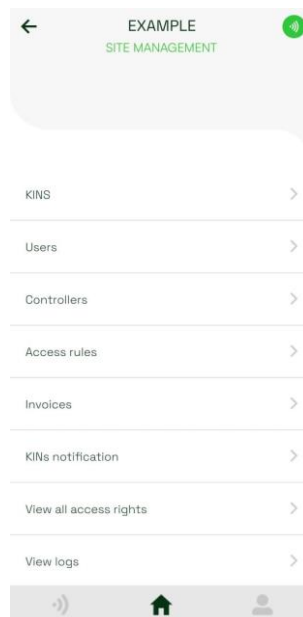
Export charts to CSV

XVIII. Add controller to a site

- A. Go to your sites list, and click on the site you want to add controller to



- B. Click on controllers



- C. Click on ADD CONTROLLER



D. Insert the controller display name. Then insert the 16 characters key provided with your controller box. Then choose the KINs that this controller is allowed to command, but **make sure that the KINs you choose are in proximity of the controller.**

EXAMPLE

Name

Controller can be controlled by managers

Key

Controlled KINs
The KINs need to be in proximity of the controller

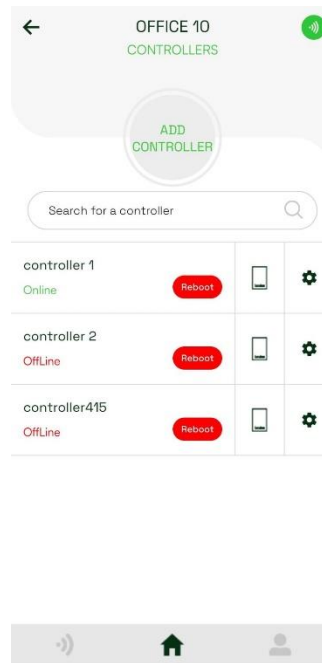
SAVE

Controlled KINs
The KINs need to be in proximity of the controller

KIND-EXAMPLE

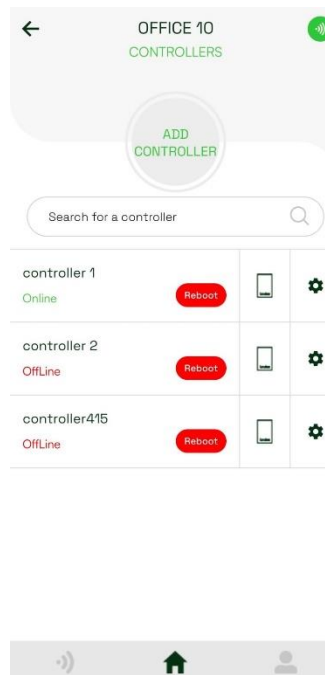
SAVE

E. After saving you will be able to see the controller in your list. You will be able to see the controller status below the controller name (online or offline)

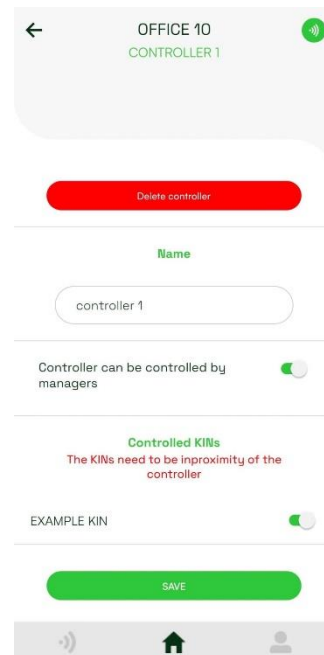


XIX. Manage your controller

- A. In your controllers list, click on settings icon

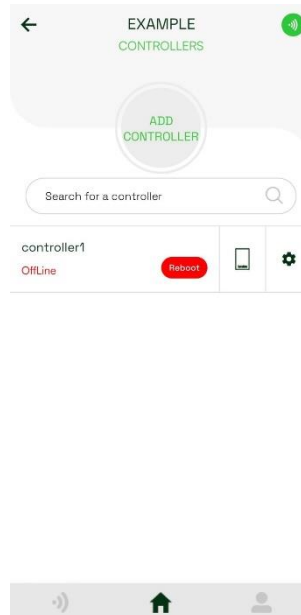


B. When in the manage page. You will be able to delete the controller, rename controller and choose which KINs are controlled. When managing the controlled KINs if you click on the green switch this means that the KIN is not controlled anymore. If you click on the grey switch this means that you are adding this KIN to the controlled KINs by the controller. After renaming your controller or managing your controlled KINs you need to click on save.

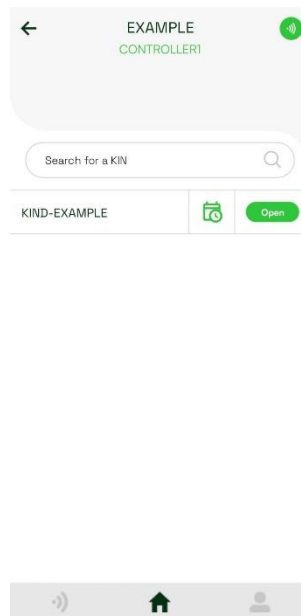


XX. Adding an execution schedule to a controller kin

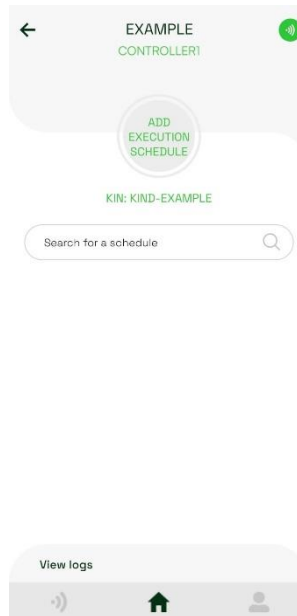
- A. In your controller list click on the device icon



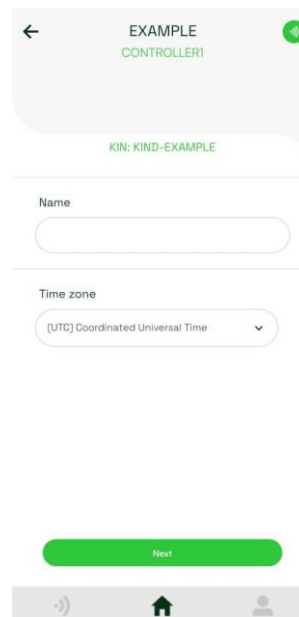
- B. Next to your KIN name click on the date icon



C. Click on “ADD EXECUTION SCHEDULE”



D. Fill the name and select the time zone then press “Next”



E. Select the schedule type, then press “Next”

The screenshot shows a mobile application interface. At the top, there is a header with a back arrow on the left, the text "EXAMPLE CONTROLLER1" in the center, and a green circular icon with a white speaker symbol on the right. Below the header, there is a light gray speech bubble containing the text "KIN: KIND-EXAMPLE" and "Schedule name: Abc". Underneath the speech bubble, the text "Schedule type" is displayed. Below this, there are two radio button options. The first option is "The schedule initiates a KIN action to be executed at a certain date and time" with a green radio button. The second option is "The schedule removes days from schedules that initiate KIN actions" with a white radio button. At the bottom of the screen, there is a green rounded rectangular button labeled "Next". Below the "Next" button is a gray navigation bar with three icons: a white speaker icon, a black house icon, and a gray person icon.

F. Choose whether you want the action to run regardless of the year or on a selected year. In this example, we will choose the first option. If you select the second option, please make sure to choose the year, then press 'Next.'

The screenshot shows a mobile application interface. At the top, there is a header with a back arrow on the left, the text "EXAMPLE CONTROLLER1" in the center, and a green circular icon with a white speaker symbol on the right. Below the header, there is a light gray speech bubble containing the text "KIN: KIND-EXAMPLE" and "Schedule name: Abc". Underneath the speech bubble, the text "Year" is displayed. Below this, there are two radio button options. The first option is "The action will run regardless of the year" with a green radio button. The second option is "The action will run in the selected year" with a white radio button. At the bottom of the screen, there is a green rounded rectangular button labeled "Next". Below the "Next" button is a gray navigation bar with three icons: a white speaker icon, a black house icon, and a gray person icon.

G. Choose whether you want the action to run regardless of the month or on a selected month. In this example, we will choose the first option. If you select the second option, please make sure to choose the month, then press 'Next.'

The screenshot shows a mobile application interface for configuring an action. At the top, there is a header bar with a back arrow on the left, the text "EXAMPLE CONTROLLER1" in the center, and a green circular icon with a white speaker symbol on the right. Below the header, the text "KIN: KIND-EXAMPLE" and "Schedule name: Abc" is displayed. A green label "Month" is positioned above two radio button options. The first option is "The action will run regardless of the month" with a selected green radio button. The second option is "The action will run in the selected month" with an unselected white radio button. A green "Next" button is located below the options. At the bottom of the screen, there is a navigation bar with three icons: a green speaker icon, a black home icon, and a grey person icon.

H. Choose whether you want to schedule the kin action based on weekdays or calendar days. In this example, we will select weekdays. Then, press 'Next.'

The screenshot shows a mobile application interface for scheduling a KIN action. At the top, there is a header with a back arrow on the left, the text "EXAMPLE CONTROLLER1" in the center, and a green circular icon with a white plus sign on the right. Below the header, the text "KIN: KIND-EXAMPLE" and "Schedule name: Abc" is displayed. A question asks, "Would you like to schedule the KIN action based on weekdays or calendar days?". There are two radio button options: "Weekday" with a selected green radio button, and "Calendar day" with an unselected white radio button. At the bottom of the form, there is a green rounded rectangular button labeled "Next". Below the form is a navigation bar with three icons: a speech bubble, a house, and a person.

I. **Choose whether you want to run the action every weekday or on selected weekdays. In this example, we will choose the first option. If you select the second option, please make sure to choose the weekdays, then press 'Next.'**

The screenshot shows a mobile application interface for scheduling an action. At the top, there is a header with a back arrow on the left, the text "EXAMPLE CONTROLLER1" in the center, and a green circular icon with a white signal symbol on the right. Below the header, the text "KIND: KIND-EXAMPLE" and "Schedule name: Abc" is displayed. Underneath, the word "Weekday" is shown in green. A horizontal line separates the text from the radio button options. The first option is "The action will run every weekday" with a green radio button that is selected. The second option is "The action will run in selected weekdays" with an unselected white radio button. At the bottom of the form, there is a green button labeled "Next". Below the form is a mobile navigation bar with three icons: a signal strength indicator, a home icon, and a user profile icon.

J. Please select whether you want the action to trigger the relay or shut down the relay. In this example, the first option is selected. Then, choose the action start time and end time before pressing 'Next.'

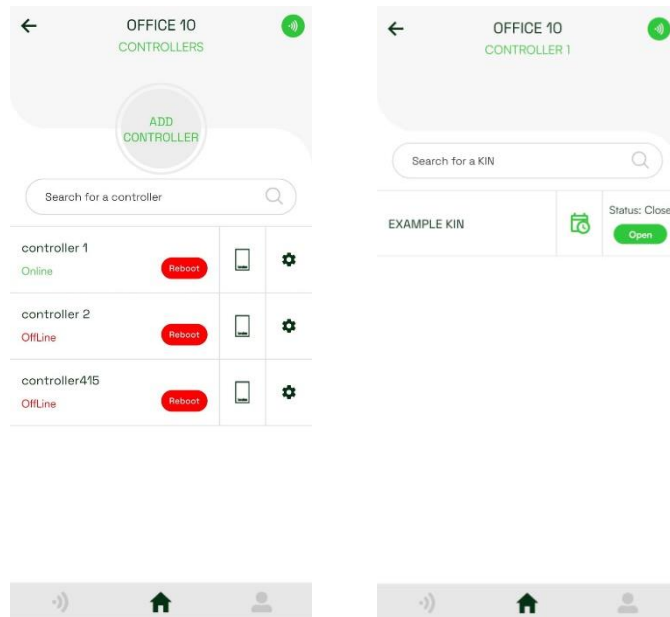
The screenshot shows a mobile application interface for configuring an action. At the top, there is a header with a back arrow, the text "EXAMPLE CONTROLLER1", and a green status icon. Below the header, the text "KIN: KIND-EXAMPLE" and "Schedule name: Abc" is displayed. Underneath, the section "Action definition" contains two radio button options: "The action will trigger the relay" (which is selected) and "The action will shutdown the relay". Below these options are two time selection fields, both labeled "The action will start at" and "The action will end at", each with a dropdown menu showing "hh:mm A" and a clock icon. At the bottom of the form is a large green "Next" button. The bottom navigation bar includes a home icon, a house icon, and a user profile icon.

K. Press “Save”

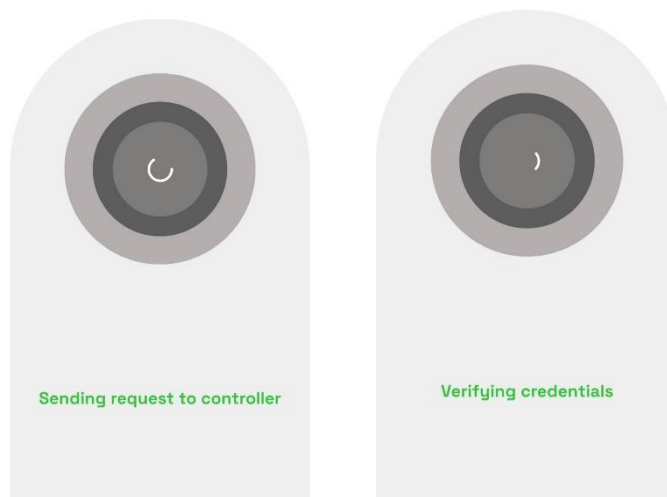


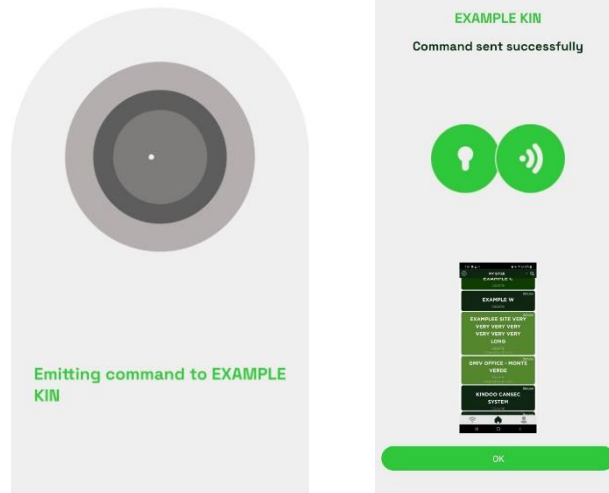
XXI. Issuing a command to controlled KINs by a controller

A. In your list of controllers click on the device icon, and then click on the action buttons below status



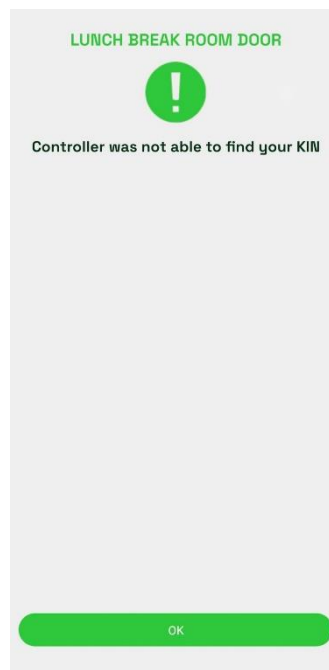
B. When you issue a command to a KIN through a controller, you will be able to know each step the controller is under. Sending request to controller. Verifying credentials. Emitting command to KIN. Success message





XXII. Troubleshooting your controller

- A. In some cases you will get an error message saying Controller was not able to find your KIN. This means that the controller is placed far from the KIN and need to be moved closer to the KIN.



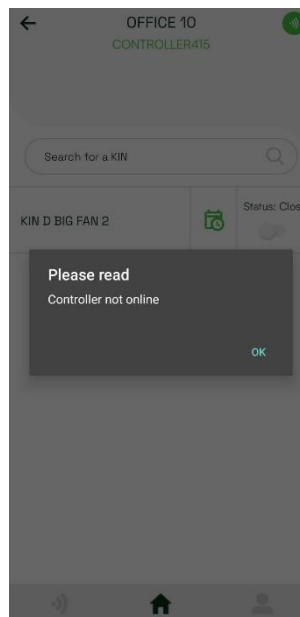
B. In a very rare case, you might get a message saying controller request timeout. This message means that KINDOO app has lost connection to the server, to fix it you will need to log out and log back in

You might get a message saying Controller not online. This message is caused by the controller not being able to communicate with KINDOO servers. It might be for two reasons.

- 1. The controller lost power and it is turned off**
- 2. The controller has no internet connection, or internet connection is not stable for the controller to stay connected**

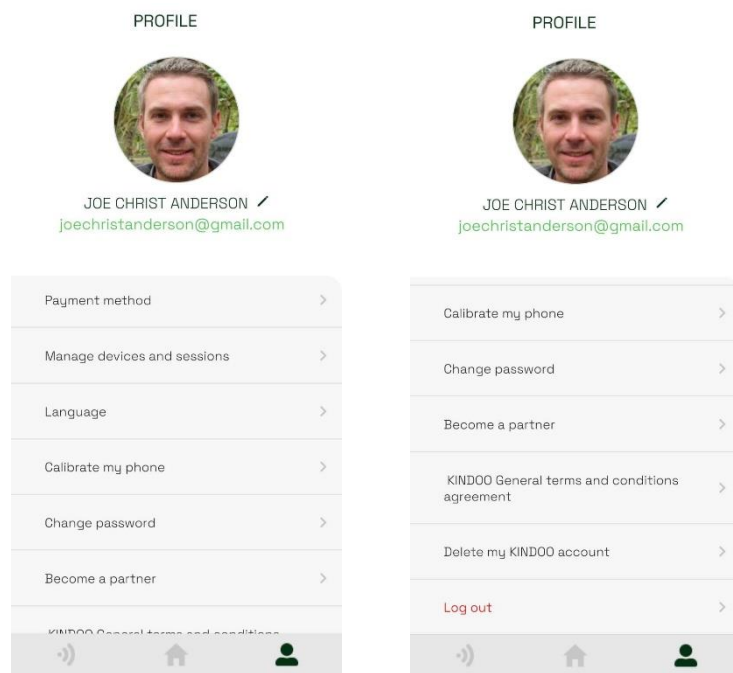
In case 1, the controller need to be physically checked.

In case 2, if after a while the internet connection was not restored, the controller need to be physically checked



XXIII. Manage your profile

A. Press the profile icon on the bottom right of the screen



1. You can edit your information by clicking on the pen icon located next to your full name
2. Payment method: Where you can set your personal payment method once, then just link it to the sites you manage.
3. Manage devices and sessions: use this feature to monitor/end your validated devices and sessions
4. Calibrate my phone: use this feature to calibrate your phone's sensitivity for an optimal KINDOO experience. You will need to be nearby a KIN to which you have access rights so that the KINDOO app can use it as reference
5. Become a partner: check next section
6. Delete my KINDOO account: By deleting your account you will be removed from every site you belong to! If you are the last admin of a site, no other user will be able to manage the KINS, controllers and purchases.

XXIV. Become a partner

- A. In profile press on "Become a partner", first info bar will be your account e-mail, fill in the required fields and press become a partner

BECOME A PARTNER

joechristanderson@gmail.com

You will be requested to enter your PIN when you set up a new client's site

4 Digit Pin *

Confirm pin *

Currency *

Select item

Business name * Business type *

Choose business type

Address *

Telephone *

Company website * Fed tax ID number

Number of employees

Number of technicians

Number of service vehicles

Years in business Years of experience

Owner name

Owner phone Owner email

Sales name

Sales phone Sales email

Accounting name

Accounting phone Accounting email

How did you hear about us?

Become a partner

B. The “Become a partner” changes to “Manage partner profile” in case you need to edit your info or brand your dealership

N.B: In Brand your dealership you upload an image that would be advertised anytime a user takes action

The image shows a mobile application interface with two main sections. On the left is a vertical menu with the following items: 'Calibrate my phone', 'Change password', 'Manage partner profile', 'KINDOO General terms and conditions agreement', 'Delete my KINDOO account', and 'Log out'. On the right is a form for branding a dealership. It includes two input fields for 'Accounting phone' and 'Accounting email', a text input field for 'How did you hear about us?', a dark grey button labeled 'Brand your dealership', and a green button labeled 'SAVE'. At the bottom of the screen is a navigation bar with three icons: a signal strength indicator, a home icon, and a user profile icon.