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Mesra Home Solar Rewards Program

Terms & Conditions

The Campaign

- SOLS Energy Sdn Bhd is offering discounted pricing to all Petronas Mesra Members for the purchase of residential Solar PV System and home EV Charging System. SOLS Energy is rewarding Mesra Points to Petronas Mesra Members for completed purchase of the products listed above.

Campaign Duration

- The campaign duration for the Mesra Home Solar Rewards program is from 25th July 2023 to 31 December 2023

Eligibility

- The campaign is open to all Petronas Mesra Members with a landed property in West Malaysia.

Campaign Mechanism

- Petronas Mesra Members who are interested for either residential Solar PV System or home EV Charging System can register on the dedicated landing page created by SOLS Energy for special discounted pricing.
- Upon registration, Petronas Mesra Members are to also provide their Petronas Mesra Membership number to be eligible for Mesra points rewards once purchase is completed.
- Mesra points shall be rewarded upon completion of purchase.



Mesra Special Discounted Pricing

Solar PV System		Retail Price	MESRA Special promo		
Number of panels	System Size	Total Price	Total Price	Mesra points they will earn	Total Discounts
10	4.1	RM18,655.00	RM17,015.00	10,250	8%
13	5.33	RM24,251.50	RM22,119.50	13,325	8%
15	6.15	RM27,982.50	RM25,522.50	15,375	8%
18	7.38	RM33,579.00	RM30,627.00	18,450	8%
20	8.2	RM37,310.00	RM31,980.00	20,500	14%
25	10.25	RM45,100.00	RM37,925.00	25,625	15%
29	11.89	RM50,663.29	RM42,804.00	29,725	15%
32	13.12	RM55,904.32	RM47,232.00	32,800	15%

Pricing

- Discounted pricing is only valid for customers proceeding with cash purchase & CIMB IPP. Other methods of payment will fall under retail pricing.
- Pricing is inclusive of document processing, licensing, roof analysis, installation & meter change
- Price excludes extended warranty for inverter, insurance & modifications (i.e hacking) required to the house based on clients preference and additional cost unique to the house
- All prices are subject to change according to market fluctuations at the point of installation
- The specific number of panels and sizing used are subject to availability from suppliers.
- Change in sizing that affect overall sizing and pricing according to market conditions will be charge or refunded respectively to customers
- Additional charges may apply if the customer requires additional wiring than what is provided in the package.



Terms of Payment

- A RM500 refundable deposit payment for booking confirmation is required from the Petronas Mesra Members once they decide to proceed with the solar installation proposal from SOLS energy
- Remaining balance of payment required upon SEDA approval

Property Criteria

- Landed property
- In West Malaysia
- Minimum 3 months electricity bill
- Suitable roof conditions

Customer Journey

1. Registration of Interest on Landing Page
2. Scheduling Online Meeting
3. Roof Study
4. Proposal Evaluation
5. Document Collection
6. NEM Application
7. Final Payment
8. Installation Date Scheduling
9. Installation
10. Claim Mesra Points



FAQ

1. How do I register?

You can register your interest at <https://www.solsenergy.com/mesra-2023/>

2. What are the property criteria to be eligible for solar installation?

Property must be a landed property located within West Malaysia

3. What is the minimum bill size for me to install solar at my home?

The minimum bill size starts from RM200 and above

4. How do I know what size to install?

Once you have registered your interest, the SOLS Energy team will reach out to you to schedule an online consultation. During the online consultation, the SOLS Energy sales engineer will recommend a system size based on your existing TNB bill and available roof size



5. What is NEM?

NEM is short for Net Energy Metering. The NEM policy allows excess solar PV generated energy to be exported back to the grid on a “one-on-one” offset basis. This means that every 1kWh exported to the grid will be offset against 1kWh consumed from the grid which enables you to save on your TNB electricity bill.

6. How long does installation take?

The entire journey from registering your interest to installation can take anywhere between 1 - 3 months.

7. Does the package installation comes with battery?

No it does not. While utilizing the NEM Policy, the TNB Grid acts as your battery hence it is not needed while your NEM Policy is still active.

8. What maintenance is needed for the Solar PV System?

The only maintenance involved is the cleaning of solar panel screen. However, with the Malaysian climate where we have rain, generally regular cleaning is not required. In the unlikely event of severe physical damages such as screen crack due to falling of hard object, you could contact SOLS Energy to arrange for a maintenance at a separate fee.

9. Who can I contact for after sales service after installation?

For technical or solar panel-related queries, you can contact the SOLS Energy representative assigned to you, contact the general helpline at +603 8408 1600.



10. How do I claim my Mesra Points?

Once the installation has been completed. Your Mesra Points will be credited into your Mesra Membership account that you have used to register with at the start of the journey