



PIE INSURANCE
Managing General Agent



Commercial Auto Quoting and Binding Steps

Effective: 09/23/2023

If you have any questions regarding quoting or underwriting please contact the commercial auto team.

Call: (800) 438-5374 (9am-6pm EST)

Email: commercialauto@pieinsurance.com

Pie commercial auto is designed to help small fleets and artisan contractors protect their employees and businesses. We look for experienced businesses that have a history of coverage and well-managed operations. Policies are underwritten by The American Road Insurance Company, a subsidiary of the Ford Motor Company and are rated A (Excellent) by AM Best*.

Submissions will receive a response within 1 business day. Fleets of more than 10 vehicles may take up to 10 days to receive a quote. Quotes are good for 30 days.

Agents have two options to quote commercial auto with Pie.

[Option 1 - Utilize the Pie Partner Portal \(best for fleets with less than 5 power units\)](#)

The Pie Partner Portal is designed to provide a general price estimate for a small number of power units. You can enter your client's information, VINs, and driver details. A price estimate will be provided with various coverage options.

Steps:

1. Log into your account at partner.pieinsurance.com.
2. Click "Get a Quote" and enter the client's zip code
3. Choose "commercial auto" in the product selection and enter the client's information.
4. You will receive a price estimate and confirmation email.

The screenshot shows the 'Price Estimates' section of the Pie Partner Portal. It displays three package options with their respective monthly and annual costs and coverage details.

	Basic package	Standard package	Premium package
	\$76/mo* (\$912/yr) Paid monthly	\$101/mo* (\$1,212/yr) Paid monthly	\$201/mo* (\$2,412/yr) Paid monthly
Liability	\$100,000	\$500,000	\$1,000,000
Uninsured motorist liability	\$100,000	\$500,000	\$1,000,000
Underinsured motorist liability	\$100,000	\$500,000	\$1,000,000
Medical payments	\$500	\$1,000	\$5,000
Comprehensive (all vehicles)	\$1,000 deductible	\$1,000 deductible	\$500 deductible
Collision (all vehicles)	\$1,000 deductible	\$1,000 deductible	\$500 deductible

*Monthly payment plans require 20% down for the first payment. Price shown is for 10 remaining monthly payments.

Next steps
Our commercial auto team will email you these price estimates and next steps to help you customize your coverage. Please note that the price estimates will not be saved in your dashboard.

*TARIC is rated A (Excellent) from AM Best as of November 2, 2022. For the latest Best Credit Rating, access www.ambest.com.

If you would like to proceed with a bindable quote, respond to the email and include the following information:

- Any changes to coverages or limits desired
- Loss runs for the past 3 years
 - Loss runs should be from both current and prior carriers with no lapse in coverage.
 - Loss runs must be dated within the past 60 days.
 - Named insured must be the same on all copies.
 - Pie will run MVRs on all drivers. (You may include copies if you already have them)

You will receive a response to the quote request within 1 business day.

[Option 2- Provide agency documents with Pie commercial auto supplemental application](#)

If you have a fleet of more than 5 power units you can provide quote information directly in a spreadsheet or ACORD format. Both will require the supplemental application to be included.

Spreadsheet Steps:

1. Download the Pie quoting template [spreadsheet](#).
2. Download the [Fleet Supplemental Questionnaire](#).
3. Fill in the required information and email with loss runs to commercialauto@pieinsurance.com
4. Include loss runs for the past 3 years
 - o Loss runs should be from both current and prior carriers with no lapse in coverage.
 - o Loss runs must be dated within the past 60 days.
 - o Named insured must be the same on all copies.
 - o Pie will run MVRs on all drivers. (You may include copies if you already have them)

ACORD Form Steps:

1. Download and fill out the [Fleet Supplemental Questionnaire](#)
2. Attach ACORD forms 125 and 127
3. Return the application with ACORD forms and loss runs to commercialauto@pieinsurance.com
4. Include loss runs for the past 3 years
 - o Loss runs should be from both current and prior carriers with no lapse in coverage.
 - o Loss runs must be dated within the past 60 days.
 - o Named insured must be the same on all copies.
 - o Pie will run MVRs on all drivers. (You may include copies if you already have them)

In both cases you will receive a response within 1 business day.

Binding a Quote

To bind a quote, respond to the quote or email the request to commercialauto@pieinsurance.com.

Binding Steps:

1. Your client will receive an email with a payment link for the initial down payment. Pie accepts the following payment options:
 - Credit card (VISA, Mastercard, American Express)
 - EFT (checking or savings accounts)
2. Upon receipt of payment, they'll receive another email from DocuSign with the following items:
 - a. Application for the insured to sign via Docusign
 - b. Copy of Declaration Pages, ID cards and Policy contracts
3. Policy documents are not yet available in the Pie Partner portal. Should you need additional copies please contact us.
4. Please note that you (agent) will be cc'd on these emails, allowing you to stay informed and provide any assistance your client may need.

Notes:

"Ford Pro Insure" is a brand of commercial auto policies issued by The American Road Insurance Company ("TARIC") (NAIC 19631), an admitted insurance carrier and subsidiary of Ford Motor Company and Ford Credit. Ford Pro Insure policies are sold and administered by Pie Insurance Services, Inc. ("Pie Insurance"), a licensed insurance producer and non-affiliate of TARIC. (Licenses available at pieinsurance.com/legal/). Information provided is subject to Pie's and TARIC's privacy policies (pieinsurance.com/privacy and fordpro.com/privacy). Not available in all states and situations. Coverage subject to policy terms and conditions.

CONTACT INFORMATION

Pie Insurance Commercial Auto Department
Call: (800) 438-5374 (9am-6pm EST)
Email: commercialauto@pieinsurance.com

Customer Service - Commercial Auto Products
M-F 9am-6pm ET
(800) 438-5374

Address:
1755 Blake Street
5th Floor
Denver, Colorado 80202

Customer Service - Workers' Compensation
Products
M-F 9am-9pm ET
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Pie Claims Reporting:
1-844-581-0828